



CitiusTech Gen AI Payer Prior Auth

CitiusTech's 'Gen AI Payer Prior Auth' solution can help health plans reduce the administrative overhead required to approve requests from providers and improve TAT, thereby improving member experience.

Payer Value Proposition:

- **Reduced Administrative overhead:** Extract and summarize relevant clinical information from the case attachments, in accordance with applicable coverage determinators or health plan coverage guidelines. This can help reduce the manual effort required to review documentation to evaluate medical necessity.
- **Faster information retrieval:** Clinical reviewers can get additional answers to specific questions about members through a simple chat-based interface thereby reducing the amount of time needed to process.

Member Value Proposition:

- **Reduced TAT:** Reduced time required for processing prior auth requests can help improve member experience and build a stronger NPS

