CitiusTech

CitiusTech drives replatforming by leveraging inhouse matured practices to help healthcare strategic partner optimize operation cost:

- **Proven Expertise**: Our team of certified professionals brings unparalleled experience in RPA including Microsoft Power Platform. We have successfully executed complex migrations, ensuring business continuity and enhanced capabilities.

- **End to End Migration Services**: We manage the entire migration process, from initial assessment to postgolive support or transitioning to managed services, ensuring a hassle-free transition with minimal disruption to your operations.

- **Tailored Solutions**: Understanding that every business is unique, we customize our migration strategies to align with your specific business goals and technical requirements.

- **Risk Mitigation**: Our comprehensive risk management framework ensures data integrity, security, and compliance throughout the migration process.

- **Continuous Innovation**: Postmigration, we provide ongoing support and optimization, leveraging the latest features of the Microsoft ecosystem to maximize your automation potential.

Our Key Capabilities

- Consulting & Architecture
- BOT Migration
- Managed services and monitoring BOT

- Platform Optimization
- Framework and Accelerators

Framework : Migration to Power automate

Assessment and Analysis

- Current automation Landscape Assessment (such as infra, architecture, reporting and monitoring)
- Targeted application(s) Analysis
- Technical feasibility study, PoC and tool capability Gap
- Automation Complexity Assessment
- Understanding current SOPs and template

Planning

- Additional POC/Pilot if any as applicable
- Prioritization of BOT migration
- Migration Strategy / Solution
- License Optimization
- Allocation of resources
- Project Timeline and milestones
- Addressing training plan needs
- As per architecture decision, identification of best practices

Bot Migration

- Power Automate (PA) Tool onboarding
- PA environment Set up
- Accelerate rebuild using conversion tools
- Develop new workflows in PA
- Update SDD or TDD as applicable
- Modify / optimize existing workflows as needed
- Integration set up with external systems as applicable

Testing and Go Live

- Test Plan
- Test case preparation
- Test cases traceability matrix
- System Integration Testing
- User Acceptance Testing
- Bug Fixing and refinements
- Adopt to change request process as applicable

Post Go Live Support

- Handover to managed service (Operational Support team)
- Monitor new environment from performance, functionality perspective
- End user support
- Post migration issue resolution
- Optimize and fine tune workflows as applicable
- Decommission legacy Bots

Assessment and Planning is part of Advisory Services

Deliverables and outcomes

Assessment & Planning

	Assessment	Bot Prioritization	Planning	Migration Road Map

Key Activities	▪ Assess the following in the current land scape:
	  • Technical architecture and integrations
	  • Complexity and dependencies of bots
	  • Current performance and utilization
	  • Identifying gaps between Blueprism and Power Automate
	  • Current documentation such as PDD's, SDD's, TDD's, Runbook
		▪ Bots can be prioritized based on the scores weighted against each of the following
		  • Process Readiness / Standardization Scale
		  • Complexity
		  • Frequency
		  • Operational feasibility
		  • Business criticality and severity
			▪ Develop a mapping plan to convert Blueprism workflows to Power Automate flows
			▪ Assign resources and roles
			▪ Develop project timeline and milestones
			▪ Risk management planning
			▪ Perform training gap analysis of CRG resources
				▪ Tailor the migration strategy according to the selection of bots in prioritization
				▪ Define standards for the following
				  • Best Practices
				  • Exception Handling
				  • Workload Management

Key Deliverables	▪ Technical Architecture Assessment Report ▪ Technical Gap analysis and Re assessed Bot Complexity Report ▪ Bot Execution Frequency ▪ Bot Inventory List	▪ Prioritization Matrix	▪ Detailed Project Plan/Timeline ▪ Resource Allocation Plan ▪ Risk Assessment and Mitigation Plan ▪ Training Plan for CRG resources	▪ Best Practices Implementation Guide ▪ Exception Handling Guide ▪ Refined Project Plan/Timeline Refined Resource Plan
Participants	▪ CitiusTech RPA Solution Architect and/or Project Manager	▪ Client Process Owners ▪ CitiusTech RPA Solution Architect	▪ CitiusTech RPA Solution Architect and/or Project Manager	▪ CitiusTech RPA Solution Architect and/or Project Manager