



**CitiusTech drives replatforming by leveraging inhouse matured practices to help healthcare strategic partner optimize operation cost:**

- **Proven Expertise:** Our team of certified professionals brings unparalleled experience in RPA including Microsoft Power Platform. We have successfully executed complex migrations, ensuring business continuity and enhanced capabilities.
- **End to End Migration Services:** We manage the entire migration process, from initial assessment to postgo-live support or transitioning to managed services, ensuring a hassle-free transition with minimal disruption to your operations.
- **Tailored Solutions:** Understanding that every business is unique, we customize our migration strategies to align with your specific business goals and technical requirements.
- **Risk Mitigation:** Our comprehensive risk management framework ensures data integrity, security, and compliance throughout the migration process.
- **Continuous Innovation:** Postmigration, we provide ongoing support and optimization, leveraging the latest features of the Microsoft ecosystem to maximize your automation potential.

### **Our Key Capabilities**

- **Consulting & Architecture**
- **BOT Migration**
- **Managed services and monitoring BOT**
- **Platform Optimization**
- **Framework and Accelerators**

# Framework : Migration to Power automate

## Assessment and Analysis

- Current automation Landscape Assessment (such as infra, architecture, reporting and monitoring)
- Targeted application(s) Analysis
- Technical feasibility study, PoC and tool capability Gap
- Automation Complexity Assessment
- Understanding current SOPs and template

## Planning

- Additional POC/Pilot if any as applicable
- Prioritization of BOT migration
- Migration Strategy / Solution
- License Optimization
- Allocation of resources
- Project Timeline and milestones
- Addressing training plan needs
- As per architecture decision, identification of best practices

## Bot Migration

- Power Automate (PA) Tool onboarding
- PA environment Set up
- Accelerate rebuild using conversion tools
- Develop new workflows in PA
- Update SDD or TDD as applicable
- Modify / optimize existing workflows as needed
- Integration set up with external systems as applicable

## Testing and Go Live

- Test Plan
- Test case preparation
- Test cases traceability matrix
- System Integration Testing
- User Acceptance Testing
- Bug Fixing and refinements
- Adopt to change request process as applicable

## Post Go Live Support

- Handover to managed service (Operational Support team)
- Monitor new environment from performance, functionality perspective
- End user support
- Post migration issue resolution
- Optimize and fine tune workflows as applicable
- Decommission legacy Bots

BOT Migration and support is part of Implementation Services

# BOT Migration Implementation services

	Week 1 & 2 (Development)	Week 3 (UAT)	Week 4 (Reporting & Migration Plan)
Key Activities	<ul style="list-style-type: none"> <li>Migration of selected bots</li> <li>Ensure functional parity and compliance with the original bot functionalities</li> <li>Implementation of equivalent workflows in new platform using triggers and connectors</li> <li>Development of bots using the native capabilities to enhance or optimize the workflows where possible</li> </ul>	<ul style="list-style-type: none"> <li>Testing each migrated bot to ensure it performs the intended functions accurately in new platform</li> <li>Validation of bots handling error conditions correctly</li> <li>Ensuring migrated bots interact seamlessly with other systems and applications</li> <li>Performing UAT with SME's to check the correctness of results</li> </ul>	<ul style="list-style-type: none"> <li>CitiusTech to provide the following :               <ul style="list-style-type: none"> <li>Summary of bots migrated in POC</li> <li>Detailed Project Plan to migrate the remaining bots as applicable</li> <li>Cost Estimation for entire migration as applicable</li> <li>Resource Allocation for entire migration as applicable</li> </ul> </li> </ul>
Key Deliverables	<ul style="list-style-type: none"> <li>High level Technical Architecture Assessment Report</li> <li>Technical Gap analysis and Re assessed Bot Complexity Report</li> <li>Power Automate migrated BOT</li> </ul>	<ul style="list-style-type: none"> <li>High level test scenarios</li> <li>Test execution report</li> </ul>	<ul style="list-style-type: none"> <li>Report on migrated BOT</li> <li>Detailed Project Plan/Timeline as applicable</li> <li>Resource Allocation Plan as applicable</li> </ul>