

# CitiusTech: PERFORM+ Regulatory

## Optimize care management & Improve HEDIS Performance

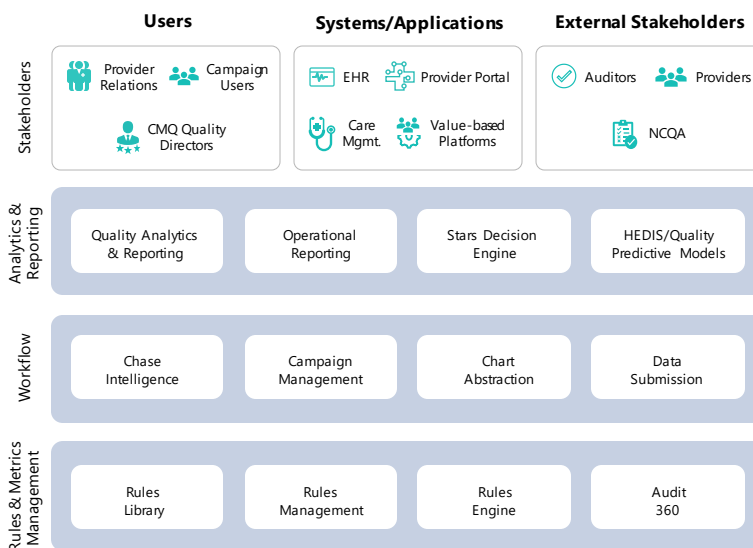


Gold Application Integration  
Gold DevOps  
Gold Data Analytics  
Gold Application Development  
Gold Cloud Platform

PERFORM+ Regulatory is part of CitiusTech's PERFORM+ Suite of products which enables payers to accelerate quality reporting, enhance collaboration for gap closure and improve HEDIS scores, in a near real-time environment. It provides health plans with comprehensive insights that help with risk management, provider engagement and quality improvement.

With powerful campaign management, chart abstraction and chase intelligence features, PERFORM+ Regulatory empowers payers to:

- Leverage advanced analytics (including AI/ML) across population care and value-based programs
- Drive HEDIS, Star and state regulatory needs through a unified platform
- Carry out HEDIS compliance runs in near real-time
- Improve efficiencies across HEDIS and Medical Record Review



PERFORM+ Regulatory: Solution Overview

### Key Features:

#### Measure Engine:

Self-author / modify measures (e.g., NCQA allowable adjustments) Ability to perform population cohort study and single member compliance study

#### Analytics and Reporting:

Out-of-the-box Starter Reports - Quality, HEDIS, HCC, CMS Star, Provider 360, etc. Holistic view of provider, member and measure for benchmarking, trending and traceability

#### Submission:

Generation of IDSS file for NCQA, PLD file for CMS and other state submissions. Automated utility to reconcile and validate IDSS and PLD output

#### Medical Record Review:

Rules library with configurability and inbuilt chase prioritization. Highly flexible campaign management. Seamless abstraction with real-time compliance check and error codes

### Key Highlights

- **Near real-time computation:** Ability to carry out daily / weekly processing for accelerated coordination and scale at the speed of business
- **Vertically Integrated:** Managing campaigns beyond HEDIS with programs such as Risks, State Medicaid etc.
- **AI/ML Performance Library:** Improve quality planning decisions, segmentation, chase intelligence
- **Reduce Provider Abrasion:** Increase collaboration by identifying the right provider to chase and close gaps

### Organizational Outcomes

- Improved Quality Scores
- Efficient Chart Chase
- Optimized HEDIS Performance
- Enhanced Compliance

### Key Use Cases

- Member 360 and Measure 360
- Charts retrieval and data acquisition

500 M+  
Visits Processed

10 M+  
Lives Impacted

10 states  
Regional Presence