



### **DIGITAL** SERVICES

### Microsoft Teams Phone Deployment Offer

2025

#### MICROSOFT TEAMS

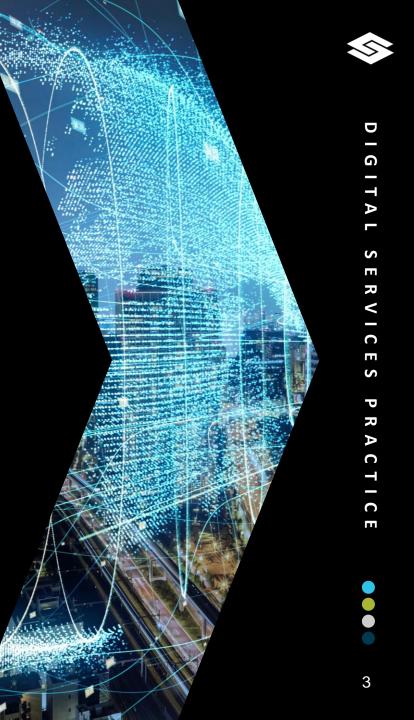
Transform your organization's communication with Microsoft Teams Phone, the all-in-one solution that integrates calling, meetings, chat, and collaboration into a seamless, unified platform.

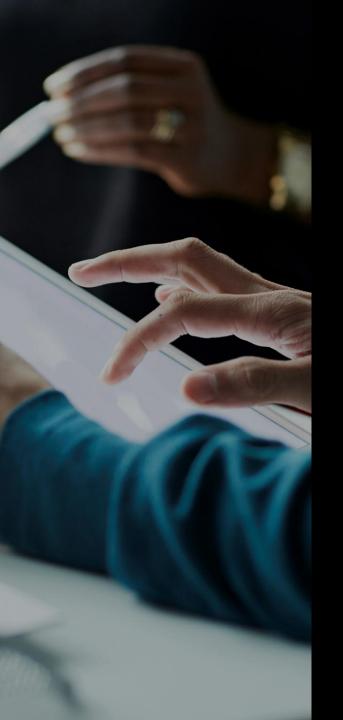




OVERVIEW

In today's fast-paced business environment, streamlined communication is critical to success. Microsoft Teams Phone seamlessly integrates voice calling and unified communications within the Teams platform, consolidating all communication tools into a single, user-friendly interface. It eliminates the need for traditional phone systems, expensive telephony services, and complex hardware—simplifying management and reducing costs





#### WHAT ARE THE BENEFITS?

**Unified Communication:** Integrates calling, voicemail, chat, meetings, and file sharing in one platform for a smoother, more efficient workflow.

**Cost Savings:** Reduce costs associated with legacy phone systems and international calling, while eliminating expensive hardware and maintenance.

**Scalability:** Teams Phone grows with your business, whether you're adding users, locations, or new capabilities.

**Mobility:** Empower your team to make and receive calls from anywhere, using the Teams app on desktop and mobile, enhancing flexibility and productivity.

**Enhances User Experience:** Users enjoy a familiar, intuitive interface, driving adoption and increasing satisfaction. Leverage Teams soft phone or desk phones.

Microsoft Teams Phone enhances communication efficiency while streamlining operations, reducing infrastructure complexity, and lowering long-term costs. It also positions your organization for future technological growth, ensuring your communications remain agile and scalable.

#### IMPLEMENTATION STEPS

#### 1. Analysis

We start by understanding your current telephony setup and specific needs. Our team will conduct a comprehensive analysis, then design a tailored deployment plan that includes clear timelines, required resources and licensing, and risk management strategies to ensure a smooth transition.

#### 2. Build

We help you procure the appropriate Teams Phone licenses, then we begin configuring your Teams Phone system, including:

- Auto attendants
- Call queues and groups
- Call routing and voicemail
- Phone numbers, DIDs, and porting
- Desk and conference phone configuration
- Teams meeting room system configuration

We ensure that all features are set up to match your business requirements and workflow.



#### IMPLEMENTATION STEPS

#### 3. Readiness Testing

We will verify your Microsoft tenant and Teams Phone system functionality. Any necessary optimizations will be made to guarantee issue-free voice communication.

#### 4. User Training and Adoption

To ensure rapid and successful adoption, we can provide comprehensive training for your users. We'll also promote engagement with tailored internal communications to help your employees transition smoothly to the new system, making the most of its capabilities.

#### 5. Go-Live and Ongoing Support

Upon successful testing and number port scheduling, we will execute a welldocumented go-live plan, ensuring a seamless switch to Teams Phone with minimal disruption. Following deployment, we will provide continuous support and monitoring to address any issues that arise, ensuring your users remains productive





#### PRICING ESTIMATE

#### • Starting at \$10,000

The cost of deploying Microsoft Teams Phone depends on the size and specific needs of your organization. Key pricing factors include the number of users, the use of auto attendants and call queues, and the complexity of your telephony infrastructure. To receive a customized estimate, please contact us with details about your requirements.

• We provide a detailed quote after assessing your company's specific requirements.

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### Why Microsoft Teams Phone

#### VALUE PROPOSITION

- Implementing Microsoft Teams Phone can significantly simplify and enhance communication across your organization. By consolidating internal and external communications into a single, unified platform, you can reduce administrative burden, eliminate redundant systems, and achieve substantial cost savings on telephony.
- Its user-friendly interface and flexible features drive higher adoption rates, helping your team stay connected, productive, and engaged. Microsoft Teams Phone is also highly scalable, allowing it to grow alongside your organization and effectively future-proof your communications infrastructure.
- Ultimately, adopting Teams Phone enables greater operational efficiency, lowers infrastructure costs, and positions your organization for long-term success in an increasingly digital world.



#### TAKE THE NEXT STEP

Connect with us today to discover how we can help your organization improve communication and reduce costs.

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