

# **Endpoint Management**

# Manage and protect your devices, apps and users

# Keep your data secure and optimise operational management

The move to hybrid work, the increasing use of SaaS applications, BYOD and a multitude of devices at numerous remote locations has led to a broad attack surface and an increasing pressure on IT to protect business data and systems and ensure compliance. Protecting such systems in a modern workplace requires a more fluid approach to endpoint management. Endpoint Management allows IT administrators to remotely manage and protect devices at scale, and with ease.

Unlock the capabilities of Microsoft Endpoint Manager without having to build the inhouse skills and knowledge, leverage Claranet's team of accredited Microsoft engineers to get Endpoint Manager in place quickly, and in-line with best practice. We provide bespoke endpoint management consulting, configuration, design and implementation to meet your organisational requirements.

# Why choose Claranet for Endpoint Management?

- 20+ years fully accredited Microsoft Gold Partner
- A holistic approach 1500 technical experts across Modern workplace, secure networks, cloud and cybersecurity
- Feature in Gartner Magic Quadrant for Modern Workplaces and Managed services Europe
- 20+ years fully accredited Cybersecurity services and training for the biggest brands

# **Business Benefits and Capabilities**



# Improved Security Reduce the burden of managing multiple tools

through UEM and improve security posture whilst lowering the threat of security incidents.



# Enhanced End User Experience

Improve flexibility and productivity by supporting a diverse bring-your-own devices (BYOD) ecosystem, allowing employees to use their personal devices to access corporate applications.



#### Retired Endpoint Management Tools

Move to the cloud and retire former solutions to save licensing fee costs as well as hardware and maintenance costs.



### **Maximised Investment**

Maximise your investment and accelerate time to value with fast rollout of services and devices with end-to end integration across familiar Microsoft stack.



### Reduced Support Needs

Significantly reduce the total ticket queue for IT teams and enable them to manage endpoints remotely to continually lower the number of support requests



### Redeployed IT Time

Enable faster and smoother remote device provisioning and upgrades so that IT teams can spend less time monitoring and facilitating planned updates and reconfigurations.



Tel: 0333 920 9562 Email: info@claranet.co.uk

# How we work with you

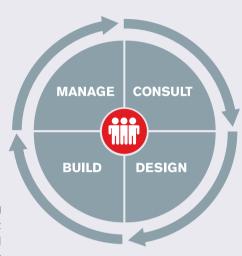
We love building long-term relationships with our customers, that continually deliver value. Our focus is on your success, providing the right services at the right time, to grow and compete at your best. We listen. We take the time to understand our customers, their business, and where they want to be; we then get them there faster and with less risk than thought possible.

## 4 - Support

We provide a 30-day warranty to ensure your solution is performing as expected. This means you will have direct access to a named Engineer who can help with any bedding-in technical issues. After this, we will provide continued break fix support and fault escalation to Microsoft if required.

### 3 - Build

This phase of engagement is all about getting you up-and-running with Microsoft Endpoint Manager. We will project manage the build and deployment of the service so that it meets your business needs.



### 1 - Consult

A deep-dive consultation will allow our Architects to understand your specific endpoint management goals and objectives. Armed with this intelligence our Architects can then work closely with our Design and Engineering teams to create an Endpoint Management blueprint which is right for your organisation.

## 2 - Design

Once we have a thorough understanding of your devices and applications, we will then produce a detailed design and action plan for rolling out Microsoft Endpoint Manager across your organisation.

Claranet has a reputation for technical innovation and excellence. Our expertise and knowledge is built not only on the skills of our people, but also on the highest industry standards. You can be assured that our practices, processes

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Micro

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Leverage Claranet's team of expert engineers to design, implement and support an endpoint management solution, without having to build the inhouse skills and knowledge. As Microsoft Gold Partners, Claranet can help you to unlock the capabilities of Microsoft Endpoint Manager to get started quickly, and in line with best practice.

# Claranet's Endpoint Management services provide;

- Access and guidance to the full suite of Microsofts subscription options.
- Consultancy & Design services to understand your business and provide the most appropriate recommendations for your organisation and your users.
- Build and Configuration services to implement the functionality of Endpoint Manager into your business.
- Expert support to provide support, remediate issues and escalate and platform issues to Microsoft, if needed.

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- Tools for support
- · Experts for consulting...
- Unlocking value of 365
- Take advantage of existing investments to modernize the user experience with Microsoft 365 cloud telemetry
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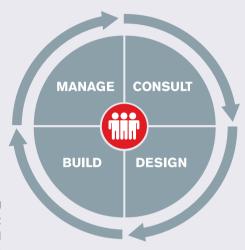
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Claranet's long standing status of over ten years as a Gold Certified Microsoft Partner, illustrates our high standard of competence and expertise with Microsoft technologies. As a result, we are also able to pass onto our customers significant technical, marketing and support benefits which we receive from Microsoft.



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