

# The fastest and most accurate digital front door to healthcare

PRODUCT

## Care navigation & virtual triage. Drive better patient conversion & acquisition, tailored to your business.

You won't find better triage accuracy or speed

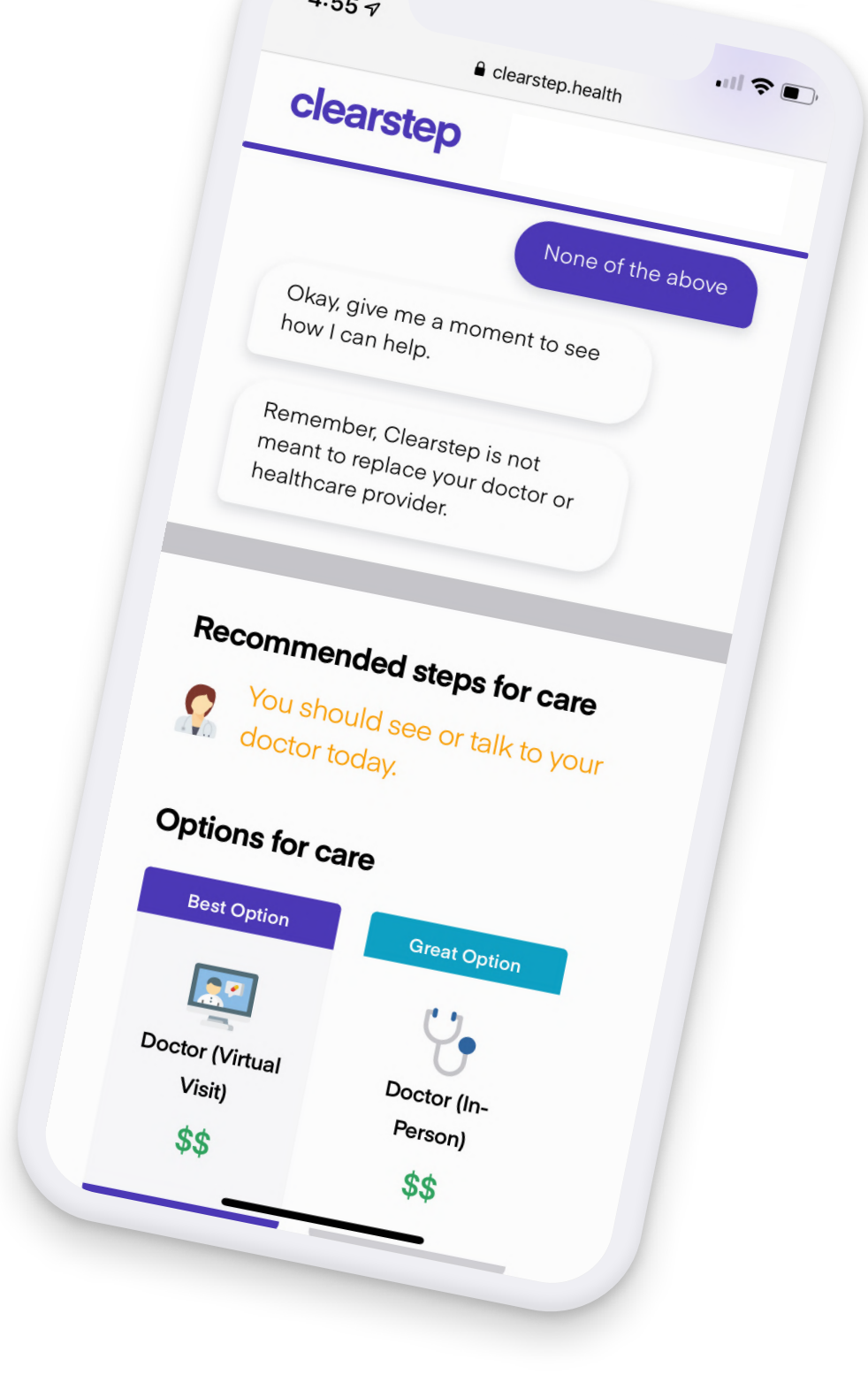
Patients describe their symptoms like they would to a doctor and our symptom checking engine asks the fewest follow-up questions with the highest clinical accuracy of any digital triage solution. Powered by gold-standard protocols used in nurse call centers, our symptom checker covers hundreds of chief complaints, representing nearly every symptom reported in emergency rooms.

Beautiful design and expertise in engineering

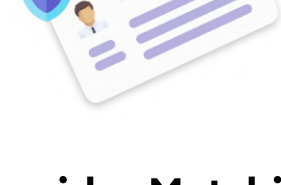
We can deploy a custom, white-labeled virtual triage platform for your patients or members in a matter of days. Our team comes from leading technology companies like Dropbox, Twitter, and Google, so we know what it means to run powerful technology at scale.

Customizable for a seamless, end-to-end experience

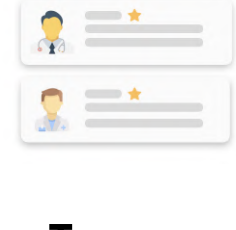
We think symptom checking and care navigation are most powerful when users can actually book or access the care they need as part of the experience. That's why our end-to-end solution supports describing symptoms, exploring relevant, in-network options for care, and scheduling appointments online.



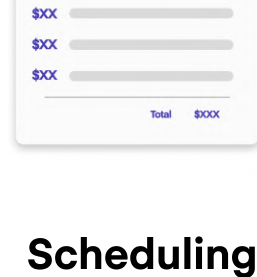
Symptom Checking



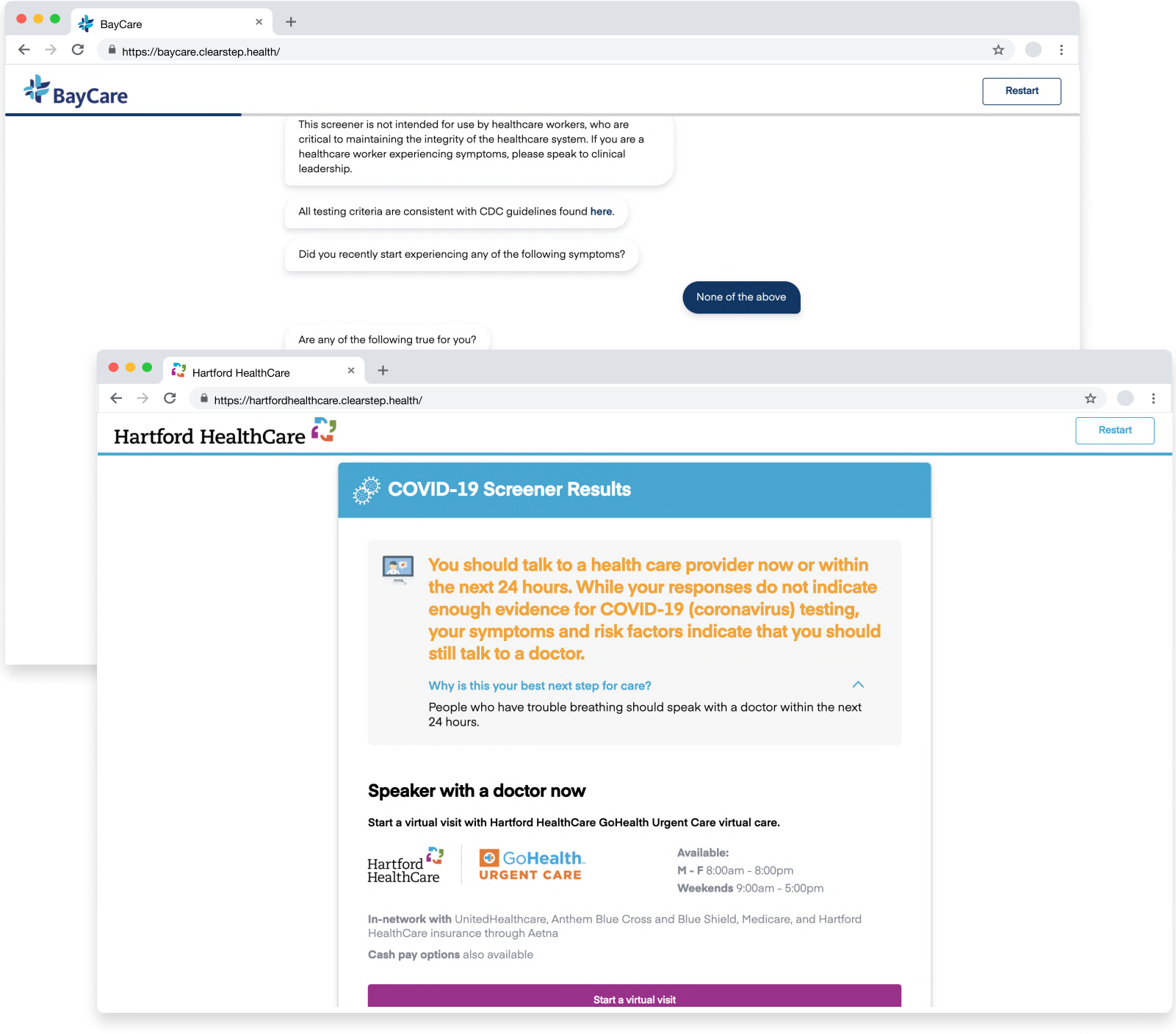
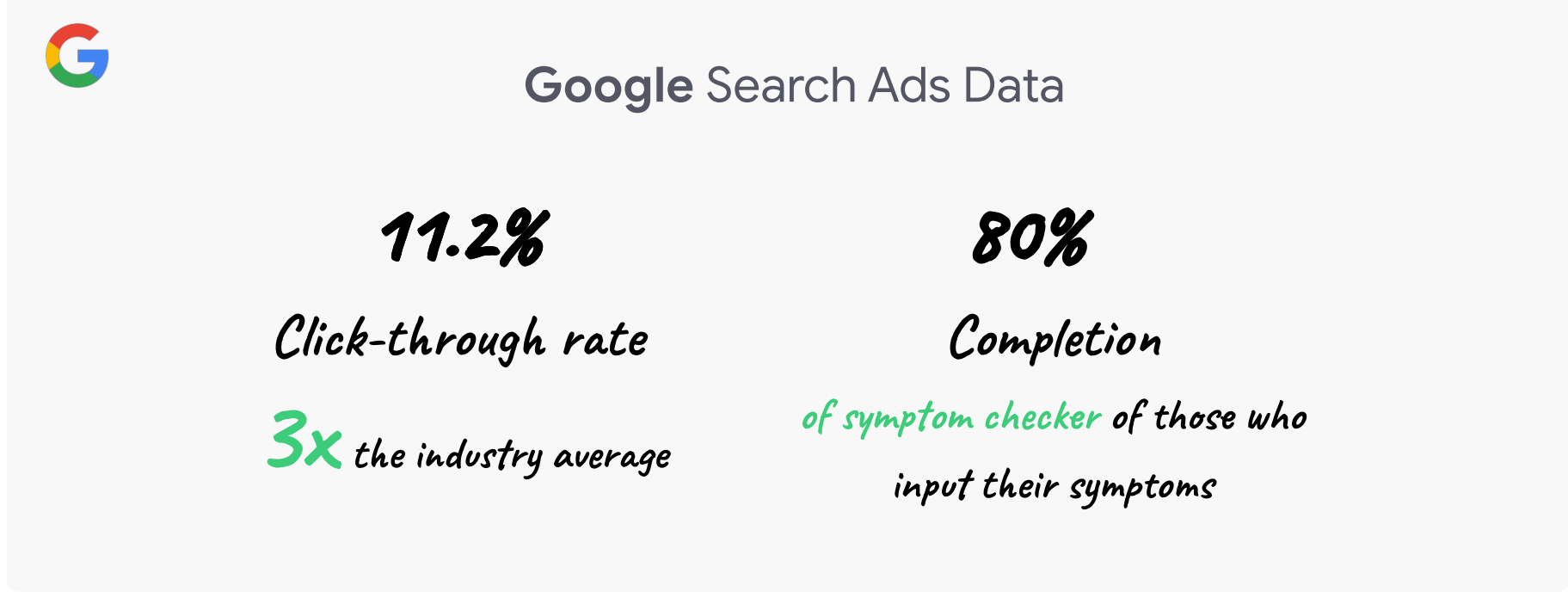
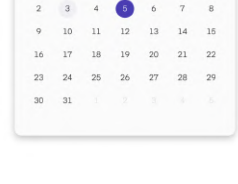
Provider Matching



Price Transparency



Scheduling



Results so far:

**>120k uses** of COVID-19 Screener  
**80% click-through rate** via e-mail campaigns

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## COVID-19 screening with customized endpoints

A comforting experience during an uncertain time

The Clearstep COVID-19 screener offers providers and payers a platform to allow concerned patients to screen symptoms. The screener is powered by content derived from the latest CDC guidelines, as well as gold-standard nurse triage protocols. Our triage endpoints are completely configurable to guide your patients to the care resources, ERs, telemedicine offerings, and testing sites in your ecosystem.

Feedback from our users

"Thank you, I found this very helpful. It put my mind to ease knowing what symptoms you are looking for. May God bless you all so that you can in turn protect us."

"Thank you for this--it answered most of my questions about screening. You have provided a great service."

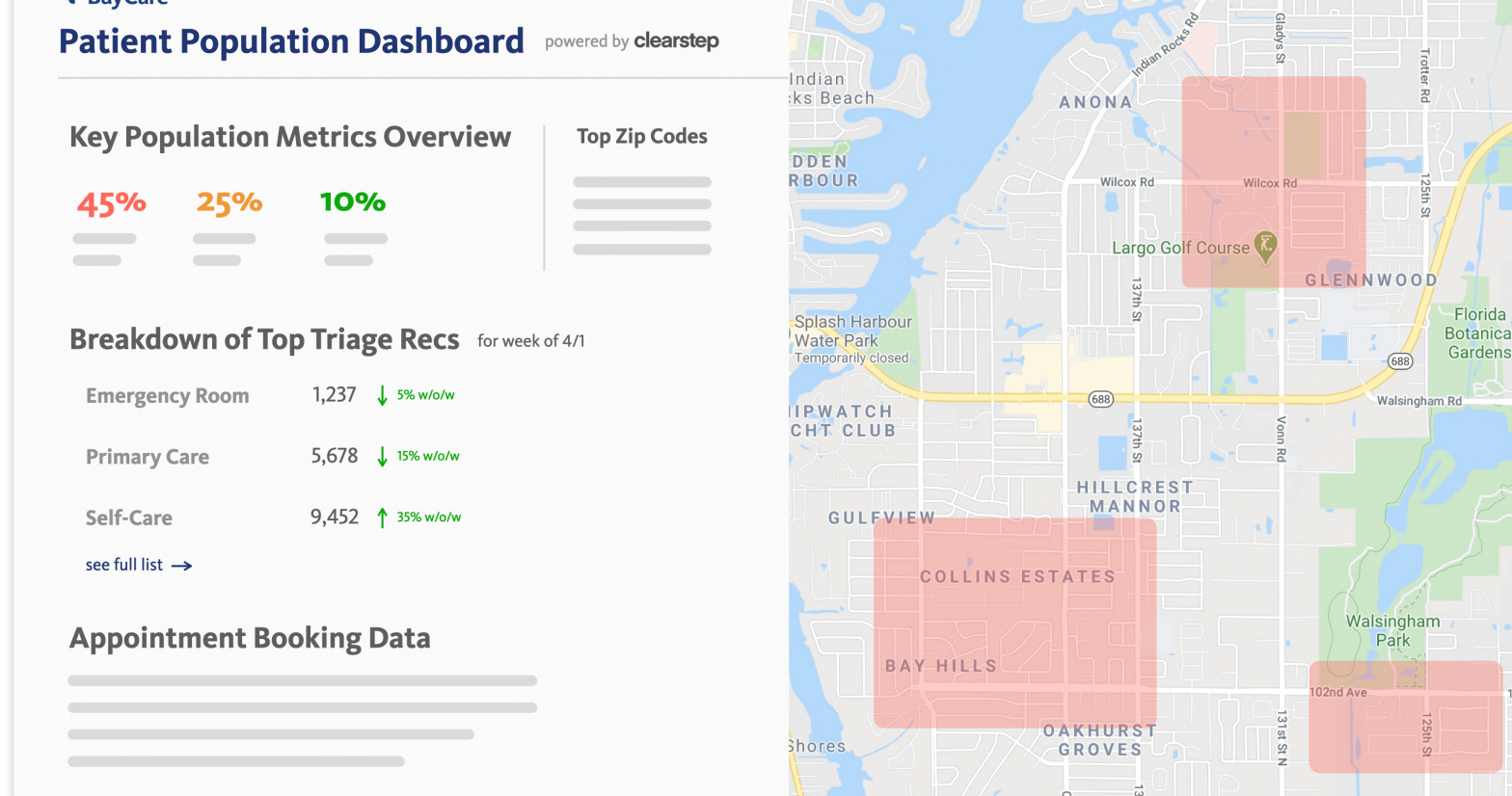
"Thank you for this screener - it is an excellent first step in determining whether to call for medical assistance."

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## Visualize patient populations through business intelligence

Providing customers unprecedented business intelligence

Clearstep is ushering in a new era of population-level business intelligence for healthcare organizations with rich dashboards that provide key insights on local epidemiological patterns, patient booking behaviors, and much more. These insights enable you to make data-driven decisions related to patient acquisition / retention and how to effectively route individuals to high-quality, convenient points of care.



## We're trusted by leading healthcare institutions



## Who we are

LEADERSHIP



Adeel Malik

Chief Executive Officer



Bilal Naved

Chief Operating Officer



David Zbarsky

Chief Technology Officer



Annie Kramer

Vice President, Product

## What the healthcare industry is saying about us

"Chatbot-based symptom checking software startup Clearstep has created its own COVID-19 screener, which goes more in-depth to combine symptom checking with screening for potential exposure to the virus."



"In my 25-year history including as the Chief Information Officer of Allina Health (13 hospital system) and as the Chairman of HIMSS North America, I rarely witness such rapid procurement by a health system for a product."

Susan Heichert, Chair of HIMSS NA

on Clearstep's deployment with BayCare



"Clearstep's software matches patients to the appropriate facility and provider, allowing them to virtually schedule appointments and view out-of-pocket costs. This capability satisfies critical benchmarks that competing devices have not yet managed to match."

Jeff Nadler, CIO of Teladoc Health



Tim Thompson, CIO of BayCare



2022 Merchandise Mart Plaza, Suite 1230  
Chicago, IL 60654

<https://www.clearstep.health>

Contact us:

Adeel Malik / CEO  
[adeel@clearstep.health](mailto:adeel@clearstep.health)

David Zbarsky / CTO  
[david@clearstep.health](mailto:david@clearstep.health)

Bilal Naved / COO  
[blal@clearstep.health](mailto:blal@clearstep.health)

Annie Kramer / VP, Product  
[annie@clearstep.health](mailto:annie@clearstep.health)