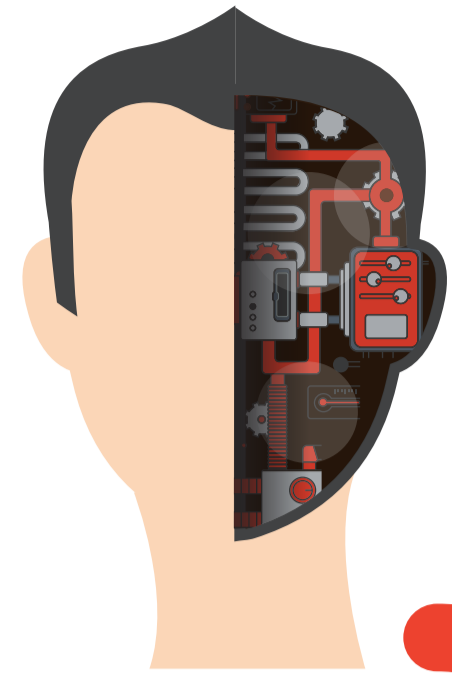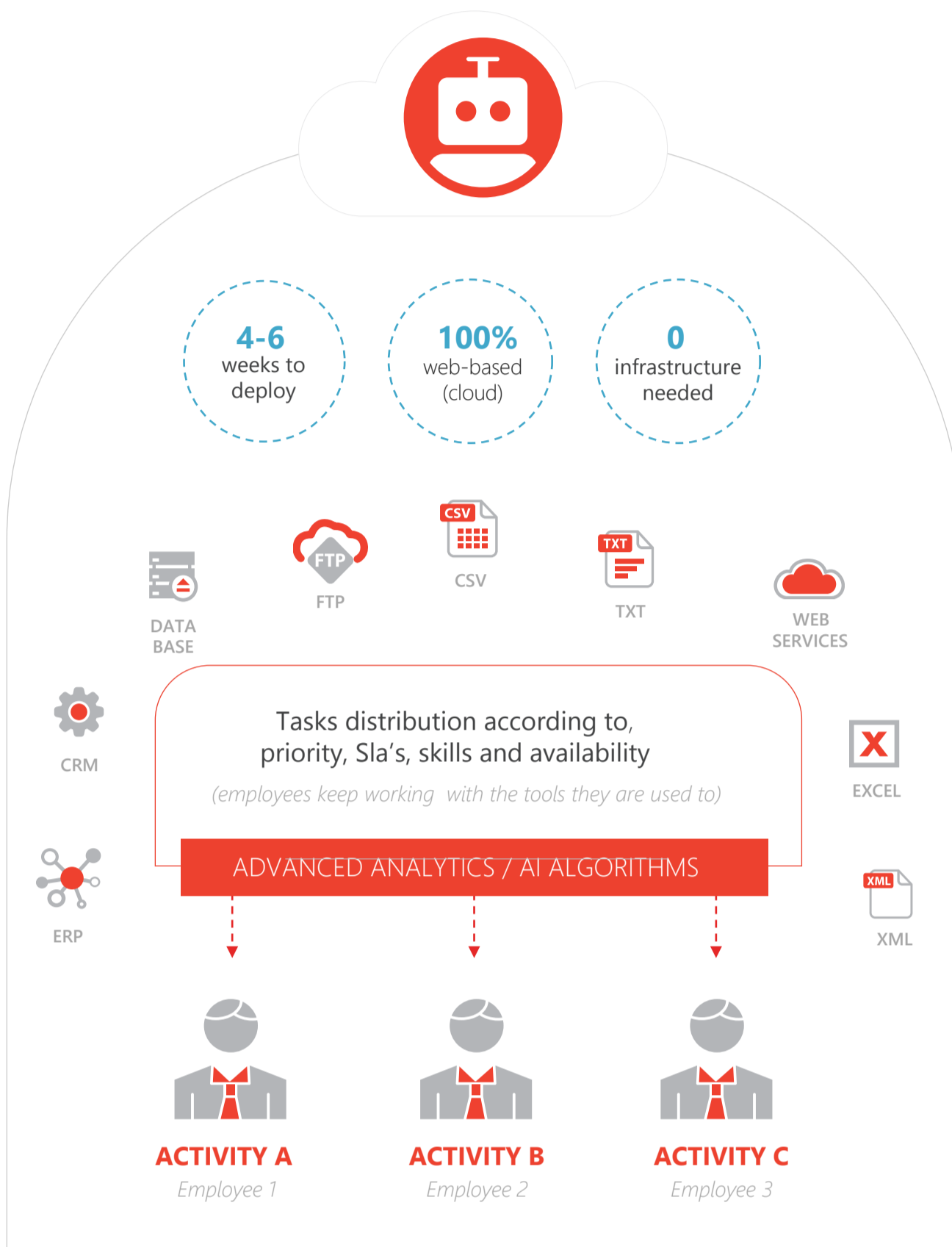# evalyze

Give more **Intelligence**
TO YOUR OPERATIONS

Evalyze is an operations management platform that uses Artificial Intelligence algorithms to automate and optimize the distribution, prioritization and monitoring of activities, resulting in a productivity increase of more than 30% in all operations implemented. Cloud-based, 100% web and fully customizable, the solution is easy to deploy and scale.

4-6 weeks to deploy

100% web-based (cloud)

0 infrastructure needed

FTP

CSV

TXT

WEB SERVICES

DATA BASE

CRM

Tasks distribution according to, priority, Sla's, skills and availability
(employees keep working with the tools they are used to)

EXCEL

ERP

ADVANCED ANALYTICS / AI ALGORITHMS

XML

ACTIVITY A
Employee 1

ACTIVITY B
Employee 2

ACTIVITY C
Employee 3

Real time monitoring and control
Dynamic dashboards
Accessible from home or office

YOUR COMPANY HAS SEVERAL SYSTEMS AND TOOLS TO PERFORM DAILY TASKS

EVALYZE RECEIVES INPUTS FROM VARIOUS SOURCES

IT INTERPRETS, PRIORITIZES AND DISTRIBUTES TASKS IN AN AUTOMATIC AND INTELLIGENT WAY

EMPLOYEES RECEIVE ACTIVITIES AND EXECUTE THEM WITH THE TOOLS THEY ARE CURRENTLY USING

MANAGERS CONTROL AND MONITOR THE ENTIRE PROCESS, ANYWHERE

MAIN BENEFITS

1. INCREASED PRODUCTIVITY

- **Operational Efficiency**
Achieved through the automation of tasks and the underlying benefits of real-time monitoring and control, resulting in a greater team commitment.
- **Resources Allocation Efficiency**
Measuring idleness levels and Artificial Intelligence algorithms allow to improve the Capacity Planning process, optimizing the number of required operators.
- **Effectiveness**
The rigorous control of effectiveness allows to identify gaps and act to improve this metric.

2. BETTER CUSTOMER SERVICE

- **SLA's Compliance**
The intelligent engine distributes priority activities without allowing operators to choose them, ensuring SLA's compliance.
- **Customer Satisfaction**
The reduction of errors and nonconformities, the standardization of processes and the suggestion of response for each distributed activity guarantee a better service level, reflected in a greater satisfaction of the final customer.

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WE CAN ALSO INCREASE YOUR OPERATIONS PRODUCTIVITY AND WE CAN EASILY PROVE IT. **CONTACT US!**

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