



# About us

Helping organisations achieve fearless growth  
with Microsoft cloud

# Company overview

We work with the change makers. The ambitious but paranoid business leaders looking to achieve **fearless growth**. We level the playing field and help all organisations access enterprise level technology. To put it simply, we help you realise what's possible and make your ambitions a reality.



We have 300+ staff



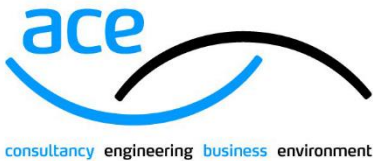
Offices in Bath, London,  
Bracknell, Malta and  
Cape Town



4,000+ cloud  
migrations



# Trusted by over 1,500 customers



# Skills and expertise

We are the experts. But don't just take our word for it...

We've been recognised by Microsoft as an **Azure Expert Managed Service Provider**.

The **Azure Expert MSP** program is a global initiative from Microsoft to highlight and promote only the most capable partners. (There are only 32 in the world!)

And it's not just Azure. We have six other Microsoft Gold Partner accreditations, a dedicated modern workplace practice area which implemented the first Microsoft 365 solution in the UK and we are a certified Citrix Partner.



Azure  
Expert  
MSP



**Partner**  
Service  
Provider



Gold Cloud Platform  
Gold Cloud Productivity  
Gold Small and Midmarket Cloud Solutions  
Gold Collaboration and Content  
Gold Communications  
Gold Datacentre



# What we offer

Security is at the heart of all offerings.



## Infrastructure modernisation

Microsoft Azure migration and managed services.

## Application Modernisation

Office 365, Microsoft 365 and application development for cloud hosting.



## Security



## Data Modernisation

Make sense of your data and make informed business decisions.



## Support Services

Support your business needs to achieve fearless growth.



# End-to-end services

We go above the cloud.

## Consultancy



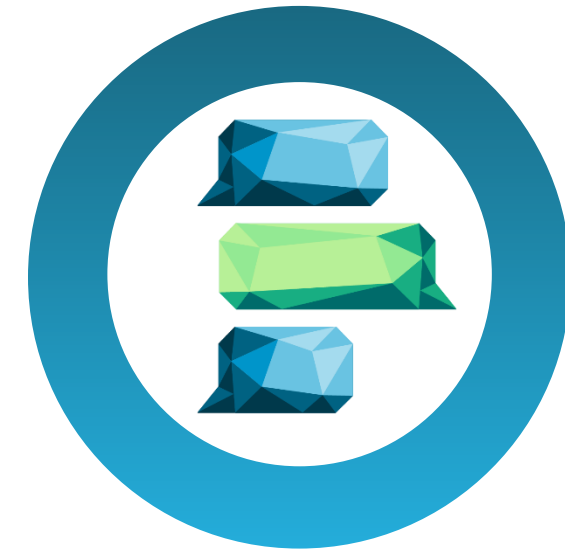
We can spot the opportunities for IT to transform your business.

## Migration



A seven-stage plan to make your migration simple.

## Support



Our support team are there to help whenever you need it 24/7.



# Support is key

We're here to support you 24/7.

Our 100 strong support team of Solutions Architects/Specialists, 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> line engineers have a proven track record of providing first class service.

- ISO 27001 (Security) & ISO 20000 (IT support) accreditations across all sites
- Automated incident and security monitoring
- Access to advanced Microsoft Partner support services
- Full 3<sup>rd</sup> party ticket escalation management

Plus our unique PROVIDE™ Portal, giving all our customers personalised access to their licensing, invoicing, support, tickets and monthly Azure spend.



# Support is key

We're only happy when you're happy.

We're passionate about customer service, which is why our support team is always here to help.

Our world-class **Net Promoter Score of 85%** proves how happy our customers truly are.

The Net Promoter Score is figured out by asking one simple question. "How likely is it you would recommend us to a friend or colleague?"

# 85%

That's one of the highest NPS in the world. And we've worked hard to achieve that score.

