# Cloud Direct® Microsoft 365

## **Expert Support**

Microsoft 365 helps your business improve cybersecurity, reduce costs and empowers your employees to work from anywhere. Still, it's easy to feel out of control and sometimes you might need a little extra help to regain confidence in your Microsoft 365 environment. Work with a trusted partner to support you when things go wrong. Get incident Management for admin-level troubleshooting and support for your environment until its operational and working as expected. We provide the assurance and expertise to help you get to grips with your productivity suite.

# Microsoft Partner Azure Expert MSP

Microsoft





Access to experts

Get access to expert knowledge and experience, without having to invest in expensive personnel. Our Modern Work experts are there for advice about your optimisation plans and ideas.



#### Single-paneof-glass

Get 24/7/365 access to Provide<sup>™</sup> for selfmanagement of your Microsoft 365 spend, billing, security monitoring and ticketing.



#### Customer advocacy

Rely on a service desk with a Net Promoter Score of +85 to ensure support requests are resolved swiftly and downtime is minimal.

### Why Cloud Direct?

Microsoft Azure Expert MSP partner (audited annually by Microsoft)



CAF and Co-Sell ready Microsoft Partner



#### Contact Cloud Direct

Talk to our experts and discover how Cloud Direct can support your business to achieve fearless growth:

0122 5300 330 enquiries@clouddirect.net www.clouddirect.net