



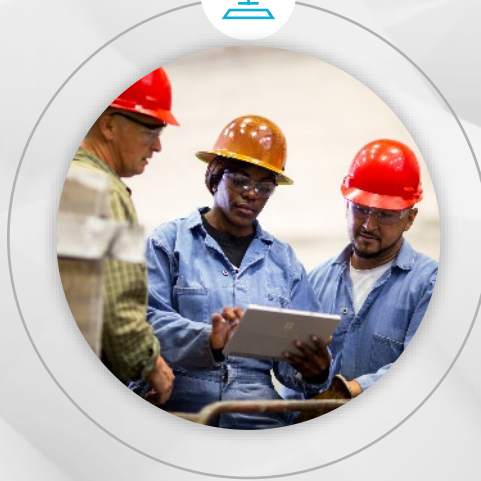
# Teams Voice Migration



# Microsoft 365



Trusted partner  
Market leader in innovation

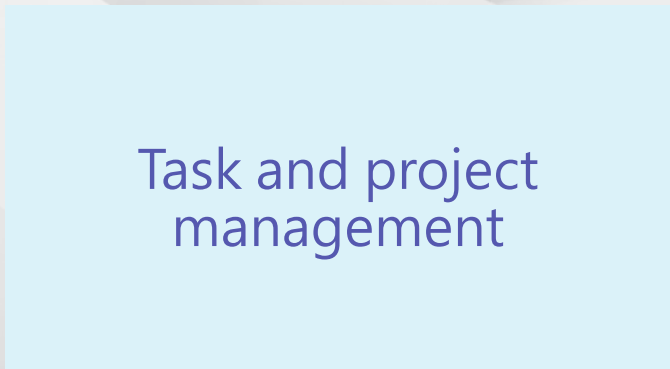
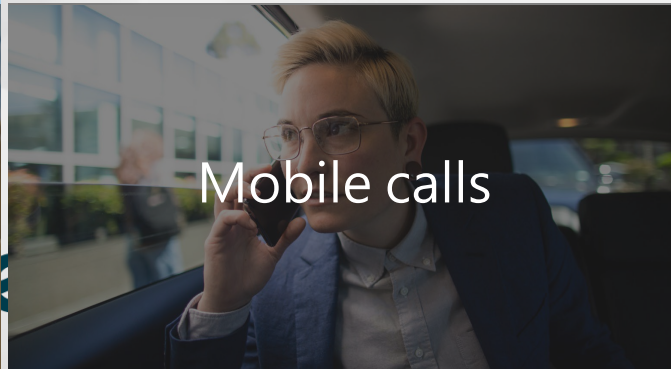
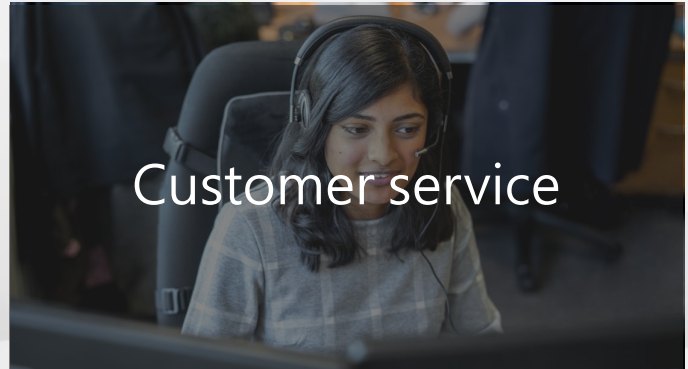
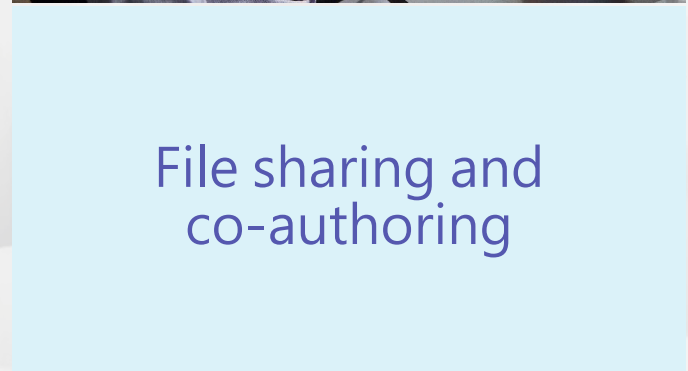
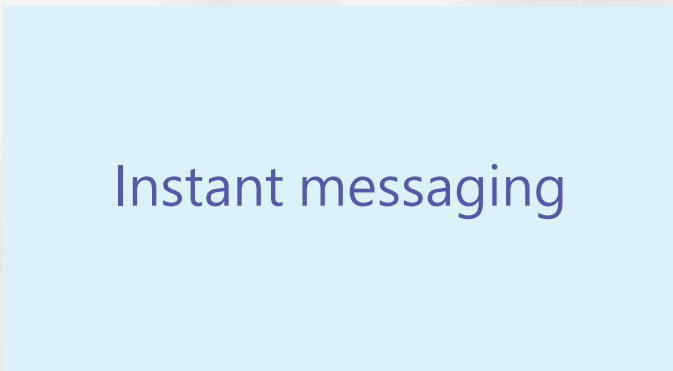
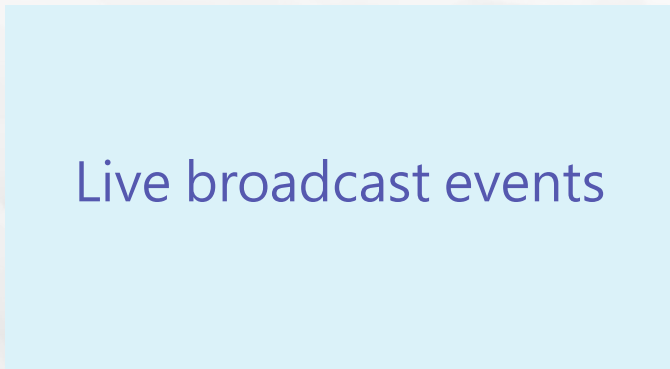


Familiar Office environment  
Hub for teamwork  
Streamlined processes



Increase protection to reduce risk  
Reduce costs  
Minimise complexity





# A trusted leader in Unified Communications

**200 million**

Meeting users in a single day

**75 million**

Teams daily active users

**4.1 billion**

Meeting minutes (Apr 2020)

**Leader**

in Gartner's 2019 UCaaS Magic  
Quadrant report

**Leader**

in Gartner's 2019 Meetings Magic  
Quadrant Report

**Leader**

in The Forrester Wave Unified  
Communications-as-a-Service



# Calling made simple



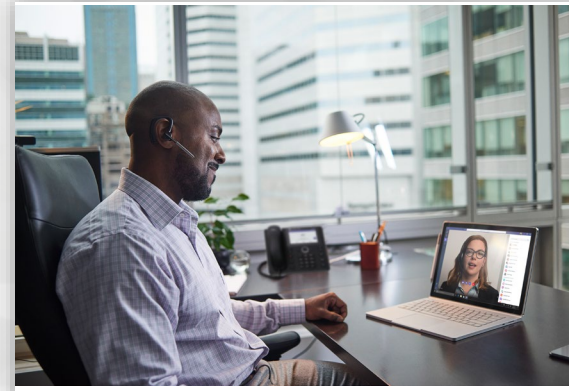
## Simplify communications with an all-in-one solution

- Work smarter by bringing together calling, chat and meetings in an **all-in-one app**.
- **Quickly start a call** from chat, Outlook or Teams.
- Collaborate in the **Office apps** within calls and meetings.



## Call from anywhere, on any device

- Stay connected with a **single phone number** across your computer, mobile devices and desk phone.
- **Turn a call into a group meeting** without hanging up or re-dialing.
- Choose from a range of **personal and shared devices** built for Teams.



## Deliver rich calling features

- Count on **cloud calling features** such as consultative transfers, music on hold, call park, voicemail transcription and more.
- **Work as team** with group call pickup, delegation, and shared line appearance.
- Use built-in **auto attendants and call queues**, or easily connect to your favorite contact center software.



## Streamline setup and management

- Save time and money with a **single provider** for all your communications.
- Easily add phone numbers and manage your phone system with the **Teams Admin Center**
- Monitor and resolve performance issues with **Call Analytics** and **Call Quality Dashboard**

# Cloud Direct



Top 0.2% of Microsoft Partners



Experts in both Microsoft and telephony



We can leverage incentives to bring you cost savings



We consolidate your technology stack for simplicity and cost-efficiencies



One simple Managed Service

# Where we can deliver



Build & replace your phone system



Cloud calling plan



Telephony hardware & equipment



Managed service & support



On-demand training

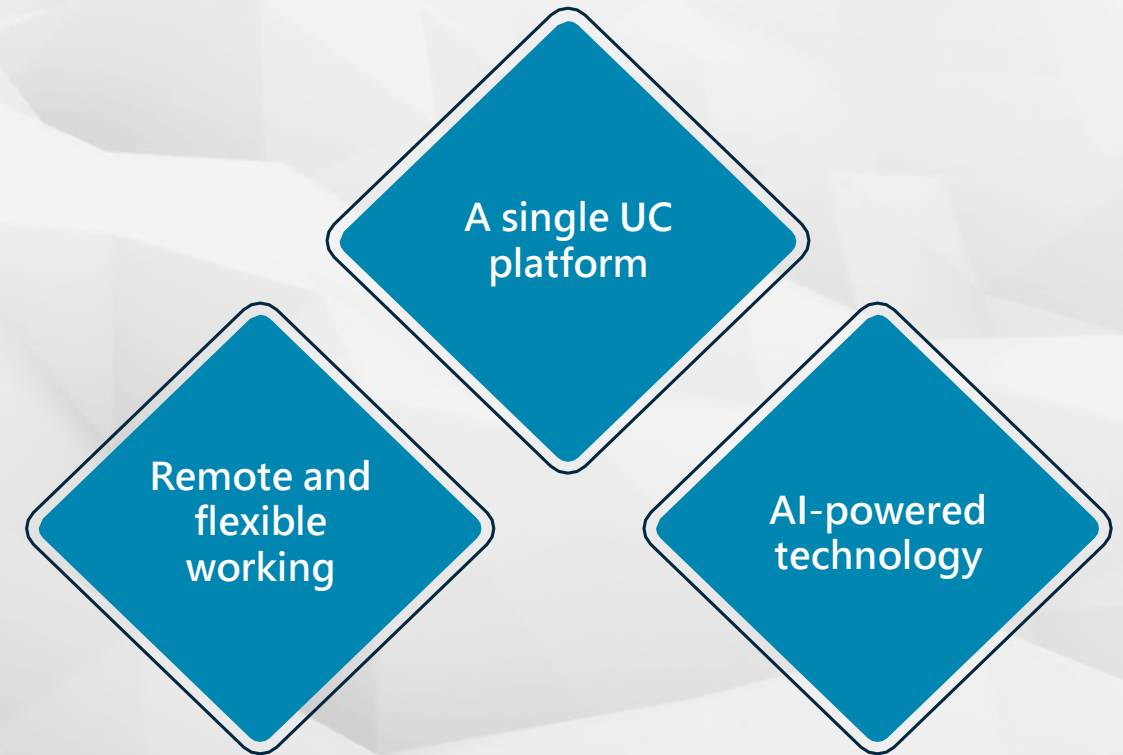
# Teams Voice Migration

A single UC tool, integrated with  
Microsoft 365

Stay connected, from wherever

Promote accessibility and  
inclusivity

Remove additional costs





# How we migrate you

## Discovery & Design

We will assess your setup, licences and determine your desired outcomes in order to build a comprehensive service enablement plan.

## Service Enablement

A complete roll-out across your sites, with on-site go-live support and champion training to ensure the switchover is safe and seamless.

# Next steps

## End-to-end expertise

