CLOUDFIT
SOFTWARE

Azure Application
Service Monitoring Service

3-Month Pilot

How do I monitor my new workloads end-to-end?

How do I integrate into my existing operational tools and workflows when there is an event?

How do I monitor the application, Azure and all points in-between?

How do I triangulate my end-to-end user experience with what Microsoft publishes in the Azure Portal?

Based on my end-to-end experience data, what specific things should I consider changing to improve performance?

Can someone just take **accountability** to let me know when I have impact? (and to *not* let me know when I do not have impact?)

How do I reduce off-hours churn on my development team(s)?

Overview

Enterprises have millions of dollars invested in Service Management and Monitoring tools and infrastructure. These investments support the entire IT Portfolio. As enterprises modernize applications with internal and external devops teams, the answers for how to monitor are not immediately clear. Will the existing tools work? Will other tools be required? Who in the organization will take accountability for the monitoring outcome of the end-to-end experience of the application? What role does Dev / Ops / Microsoft / 3rd Party play? CloudFit Software offers an "easy button" *service* for monitoring Azure Applications. CloudFit Software will instrument applications as needed. Applications will connect to CloudFit Software's APIs, and CloudFit Software devices will be used as/if needed. Escalation protocols are defined. And then the outcomes simply happen: automated phone calls, emails, texts, alerts (in your existing tooling), tickets (in your existing tooling), etc. Weekly and Monthly Service Reviews are conducted for CloudFit Software's Product Group to provide recommendations and iterative improvement guidance to the customer's IT organization.
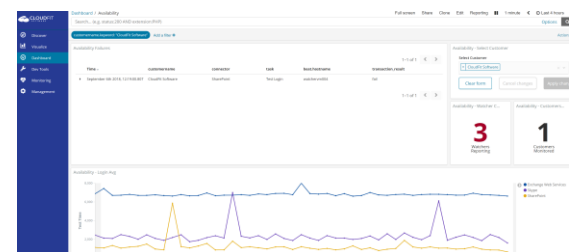
Delivery Approach:
1) Design, plan and implement application-specific monitoring using CloudFit Software's Velocity® Platform
2) Quick Installation
3) Run-State, Service Reviews and Iteration

Pilot Scope
- 3 month pilot (1 month onboarding, 2 months run-state)
- 3 locations
- Multi-Select Exchange, SharePoint, OneDrive, Skype, Teams and Portal

After the Pilot?
- Continue or Offboard

For more information, contact your Technical Account Manager or contact CloudFit Software at getfit@cloudfitsoftware.com