

# CLOUD COMPETENCY FRAMEWORK

We create a role-based skills assessment and design a framework around upskilling and recruiting to scale cloud enablement within your business.

- **Improve Skills Gap Analysis** – Understand the gaps in current roles and skills and define current and target proficiencies
- **Improve Upskilling Journey** – Ensure upskilling activities are aligned to skills, roles and target proficiencies
- **Align with Goals and Processes** – Apply the framework across existing HR and Learning processes and align with business goals and cloud strategy.

Successful cloud adoption requires specific cloud teams who are familiar with cloud technologies and agile development. For customers who are new to the cloud, it is important to understand the current skills gap and accelerate the transition of their existing teams to more cloud-focused teams (e.g. cloud operations and devops engineers) so they can take advantage of the benefits of cloud at a faster rate.

With our **Cloud Competency Framework**, we perform a role-based skills assessment and design a framework around upskilling and recruiting to scale cloud enablement within the business.

## Why Customers Use the Cloud Competency Framework:

- Understand gaps in current roles and skills
- Accelerate transition to become a more agile organisation
- Improve efficiency and resource effectiveness
- Reduce cost and time inefficiencies with upskilling and recruitment
- Accelerate time-to-value of the cloud

### More accurate role-based skills assessment

Our skills assessment approach is tailored to specific roles and requirements of the customer. This ensures that individuals are assessed on skills that are necessary for their role, and are measured against a standardised process.

**Understand gaps in roles and skills.**

### Measurable goals and target proficiencies

Each role and individual will have defined KPIs and target proficiencies based on their role scorecards. This enables employees and managers to track their performance around specific skill domains, and focus on high priority skills.

**More effective upskilling aligned to success metrics**

### Flexible and actionable framework

The skills assessment and upskilling framework can be incorporated into existing Growth and Development, and HR processes for faster adoption.

It is also a flexible model that can be tailored overtime as the organisation requirements change.

**Easy to execute and integrate with existing processes for faster adoption**

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## Discovery and Analysis

- Kick Off Workshop: Introductions of team, delivery approach and timeline, clarification of deliverables and agreement on project plan
- Discovery Workshops:
  - Understand business goals and priorities
  - Identify new cloud team structure and purpose (CCoE, Cloud Competency Centre, Cloud Steering Committee)
  - Gather necessary information to perform skills assessment and create the new competency framework
  - Identify roles and responsibilities of cloud team



## Documentation and Presentation

- Create the following documentation:
  - Cloud Values and Principles
  - Skills Assessment
  - Upskilling Paths
  - Framework Execution Guidelines
  - Executive Summary Presentation (Slide Deck)
  - Next Steps Proposal (s)
- Present Executive Summary and discuss project results and next steps.

## Cloud Competency Framework

### Our promise to you

We will design a skills assessment and upskilling framework to help you scale cloud enablement across your business.

### An offer to get you started

We will lead strategic discussions to get an understanding of the roles and skills necessary to accelerate your transformation, and align them to key success metrics. We ensure you will have a framework to follow to deliver improvements in skills assessment, upskilling and recruitment across the organisation.

Discovery and Analysis

Documentation and Presentation

## Customer Benefits

- Improve time-to-value of cloud adoption, allowing the business to react faster to market changes
- Ensure employees are on a specific upskilling journey so they can leverage the cloud in their daily activities
- Ensure the right roles are in place to improve operational efficiency
- Ensure there is clarity on existing skills and competency gaps within the business so specific roles are prioritised to improve risk resilience

## Why Cloudreach?

We elevate technology and people so you can reach new heights.

### Cloud Software

*Software designed to accelerate cloud adoption.*

### Consulting Services

*Cloud experts ready to guide to the cloud.*

### Managed Services

*24x7 cloud infrastructure, application, and cost support*



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