INFRASTRUCTURE RELIABILITY

Gold Microsoft Partner
Azure Expert MSP
Microsoft

We provide operational support services of your cloud environments to **ensure availability and accessibility**. Infrastructure Reliability delivers **service management of your cloud platform(s)** through monitoring, configuration, troubleshooting, security services, delivery management and we manage service availability, performance and overall service of your cloud infrastructure.

Infrastructure Reliability provides the customer with a fully monitored & managed IaaS/PaaS with the following features:

Service Desk
Receive 24/7/365 Response, Ticket Management, & Monitoring

Service Delivery
We will provide white glove business advice, service reviews, & continuous service improvement.

Continuous Improvement
We will automate delivery & improve your development pipelines based on key business KPIs.

Patch Management
We will provide OS critical & security patching.

Health & Monitoring
We will monitor availability, performance, and health as well as setup of alerts including outliers detection.

Threat & Vulnerability
Your platform will be security monitored for vulnerabilities and mis-configuration. We will detect and respond to threats, vulnerabilities & more..

Backup & Restore
We will set up scheduled backups & restore your data in case of loss.

CONTACT US
Azure@Cloudreach.com

We believe in providing great managed services while also aligning your strategic business objectives with the improvement of your customer experiences. Because of this we are not just your managed services provider, **but a partner for your innovation & growth.**

Cloudreach provides operational support & expertly manages both availability & accessibility of environments 24x7x365 so that you can **continuously improve**.

Microsoft Partner

Gold Cloud Platform
Gold Data Analytics
Gold Application Development
Gold Collaboration and Content
Gold Datacenter

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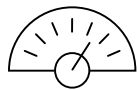
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Why use us for Cloud Operations?

✓ We Bring New Tools & Skills We meet scaling demand, achieve high availability & accessibility.

✓ We, our Service Desk, is available 24/7 Responding to incidents, change request and monitoring your cloud

✓ We Take Security Seriously We ensure governance & security processes that enable you to be agile while minimizing risk.

✓ We are Dedicated To Improvement We focus on continuous optimisation & improvement as you scale.

✓ We Make Managed Cloud Easy Our cloud management platform automates how you onboard, deploy & manage your cloud infrastructure and platforms.

The Metrics You Care About
Are What We Care About

#1

We are the #1 cloud managed services provider

Our software platform gives you industry speed & confidence

Site reliability engineering led approach

Our top-tier partnerships let you support multiple cloud platforms

We have the certifications to comply with your security requirements

Cloudreach

www.cloudreach.com

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