

Marketplace Offer: Professional Service - Workshop

Properties

- **Service Type:** Professional Service - Workshop
- **Primary Product:** Microsoft Azure AI Foundry/ Microsoft Copilot

Offer Listing Details

Name

Enterprise AI Agent Discovery Workshop

Search Results Summary

Empower your business with AI. This expert-led workshop helps you discover high-ROI AI Agent use cases, aligning your team on AI governance, and creating a tailored roadmap from zero to one.

Description

[Value Proposition] The "Enterprise AI Agent Discovery Workshop" is designed for businesses stepping into AI transformation. AI Agents are more than simple chatbots; they are digital assistants capable of planning, memory, utilizing tools, and taking autonomous actions to complete complex workflows. This workshop leverages design thinking and consulting methodologies to help your enterprise overcome common challenges such as a lack of internal AI talent, uncertainty regarding applicable use cases, and concerns over security and compliance.

Our core advantages include a strong focus on security and AI governance (including input/output guardrails and role-based access control), end-to-end consulting services, seamless integration with existing systems (e.g., ERP, CRM), and extensive cross-cloud deployment experience.

[Target Audience]

- **0→1 Starters:** Companies or departments with limited resources seeking small-scale, high-impact AI pilots.
- **Implementers:** Managers or Project Managers without technical backgrounds who require expert guidance to plan and drive AI adoption.

[Detailed Agenda] This workshop includes preparation, a 2-day core program, and a post-workshop alignment meeting:

- ♦ **Session 1: AI Foundation Course (2 Hours)**
 - *Audience:* All Participating Employees and AI Seed Members (approx. 60 attendees).
 - *Goal:* Eliminate employee anxiety regarding AI. Establish foundational concepts and use cases for AI Agents, enabling staff to understand AI using their own professional terminology. Overview of Microsoft AI development tool like Copilot Studio and AI Foundry with agent framework.
- ♦ **Session 2: AI Agent Use Case Discovery Workshop (3 Hours)**

- *Audience:* Department Heads and AI Seed Members (approx. 30 attendees).
- *Goal:* Through guided group discussions, brainstorm AI-assisted workflows based on genuine business "pain points." Generate actionable, department-level AI Agent ideas.
- **Post-Workshop: Alignment Meeting (1 Hour)**
 - *Audience:* Department Heads and Core Decision Makers.
 - *Goal:* Consolidate the outputs from Session 1 and Session 2, confirm the priority of identified workflows, and plan the next steps.

[Deliverables]

1. A summary of enterprise AI Agent adoption principles and high-level consensus on governance and risk.
2. A Enterprise AI whole picture with Microsoft AI Foundry and Azure AI services.
3. Foundational AI literacy and capability building across participating teams.
4. A customized "Departmental AI Agent Use Case List" with recommendations for implementation priority.

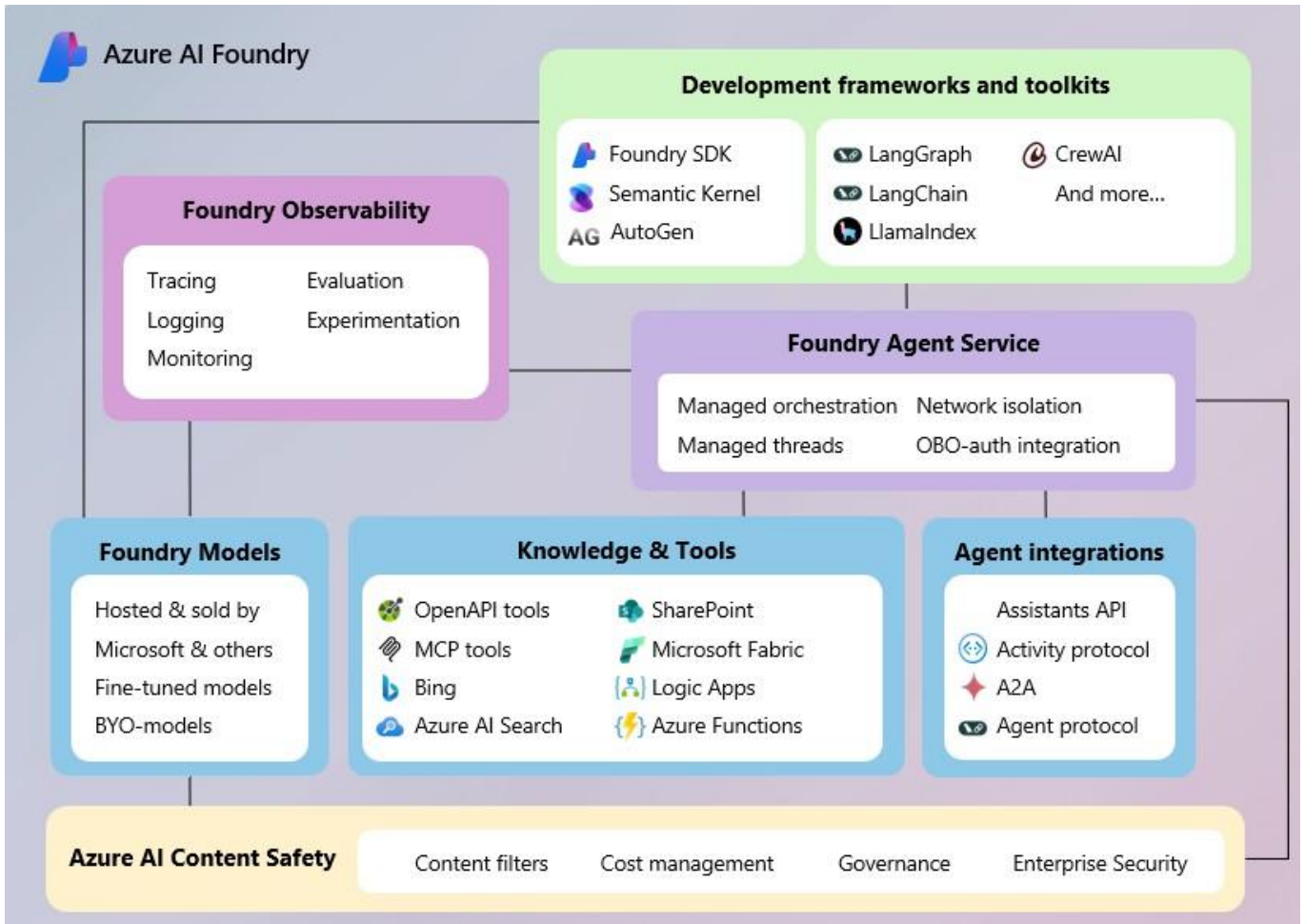
Search Keywords

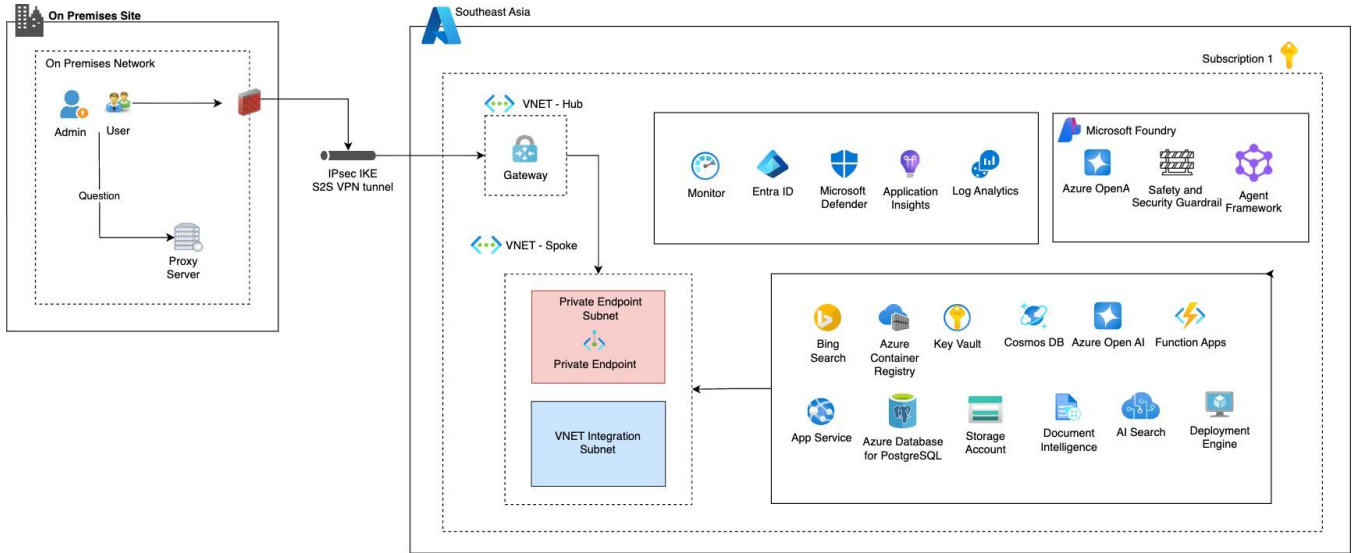
1. AI Agent
2. Digital Transformation
3. GenAI Strategy

Contact Information

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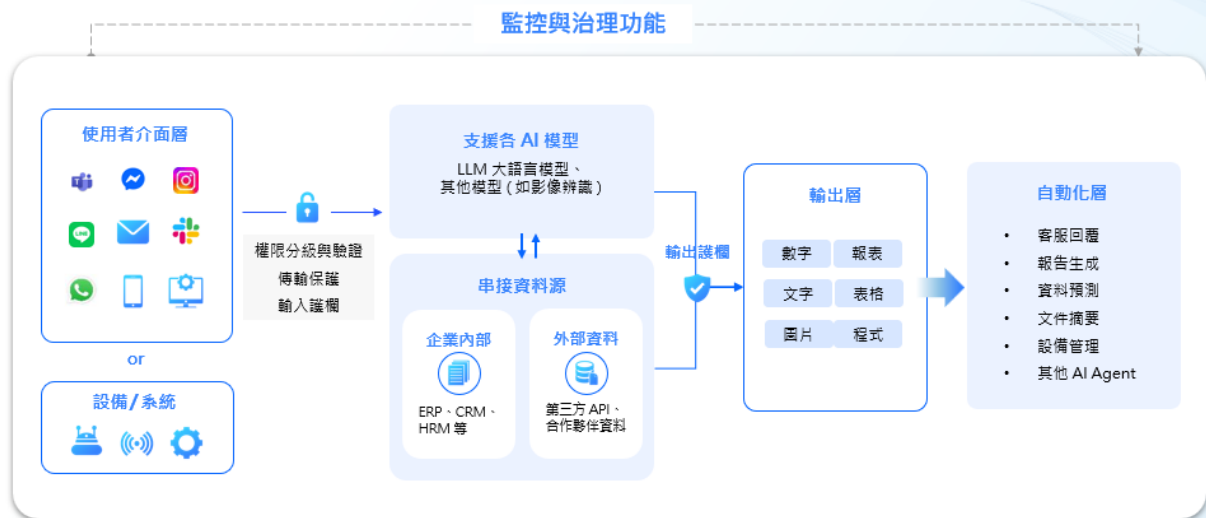
Promotional Media (need rework to CRS branded)





AI Agent 就像是一個員工，從接受訊息到完成任務

雲叢數位企業級 AI Agent 架構示意圖





端到端專業服務：從人才培育，到策略規劃與技術落地



AI 課程服務

從 AI 認知到實作
讓同仁了解 AI 應用

基礎課程

AI 基礎知識、成功案例分享、
限制與挑戰、發想 AI Agent 助手等

進階課程

工具實作課程、AI 轉型策略

AI 情境工作坊

以設計思考方法引導
場景探索、洞察痛點、共創解方

題目訂定

依據部門與領域、參與人員背景設
定主題與目標

情境工作坊

透過方法講授、小組討論、領域顧
問諮詢，共創解決方案

成果簡報

收斂結果並撰寫成報告，並準備下
一步

AI 轉型顧問服務

大範圍 AI 導入或中長期數位轉型
從管理到技術落地

目標與策略制訂

基於顧問知識庫、企業內外部研究
收斂目標與 AI 轉型策略

方案優先排序

評估 ROI 與可行性，梳理特定場景
的導入機會

AI 落地執行

建置 AI Agent，以及完善 AI 治理、
基礎設施、人才培育

There will also cost from CRS side, here would be the estimation:

Role	Responsibility	Cost	Owner
PM	Project management/ Logistics	4 man-day	CPS-PM
SA	AI Solution architect	2 man-day	CPS/ ATS