



Putting people at the heart of digital evolution



# AI Adoption Workshop

A strategic workshop to explore AI opportunities and build a robust roadmap for ethical, impactful adoption

# CloudSource brings clarity and confidence to the public sector transformation

CloudSource is an award-winning GovTech business, trusted by UK & EU Central Government, Agencies, and Regulatory Organisations to deliver **Digital Transformation, Strategy, and Delivery Services**, bringing deep sector knowledge to modernise operating models and drive lasting results.

Working solely within the public sector, our domain knowledge of **Regulatory, Compliance and Transparency** business processes is our differentiator in the business and technology ecosystem.

We're a thought leader and Microsoft champion, enabling our clients to drive value through cutting-edge Microsoft cloud platforms, business applications, data, and AI that meet today's digital expectations of citizens.

For over a decade, we've been a results-driven SME partner, putting customer success at the heart of everything we do and consistently delivering results above and beyond.

## What makes us different?



Domain Knowledge & Expertise



Digital, Data & Technology SME



Microsoft Solutions Partner



Referenceable Programme Successes



Agile and Flexible Delivery Model



Located in London, Edinburgh & Dublin



## AI Adoption Workshop Programme

The CloudSource AI Adoption Assessment framework is designed specifically for central government departments, agencies, and regulatory bodies to confidently kickstart their AI transformation journey.

Our three key stages of **Inspire**, **Design**, and **Empower** will provide you with a vision, structure, and a roadmap to **Achieve** digital public services.

### Everything starts with an I.D.E.A



INSPIRE

#### Imagine a Future Organisation

Explore and understand the capability and power of AI. Identify use cases where leveraging AI can innovate and future-proof business processes.



DESIGN

#### Prove the Art of Possible

Assess and validate organisational AI readiness and understand the impact of AI adoption. Address risks and build confidence through a robust governance strategy.



EMPOWER

#### Gain Authentic Buy-In

Demonstrate AI value, build trust and gain stakeholder buy-in through the development of a representational solution prototype.



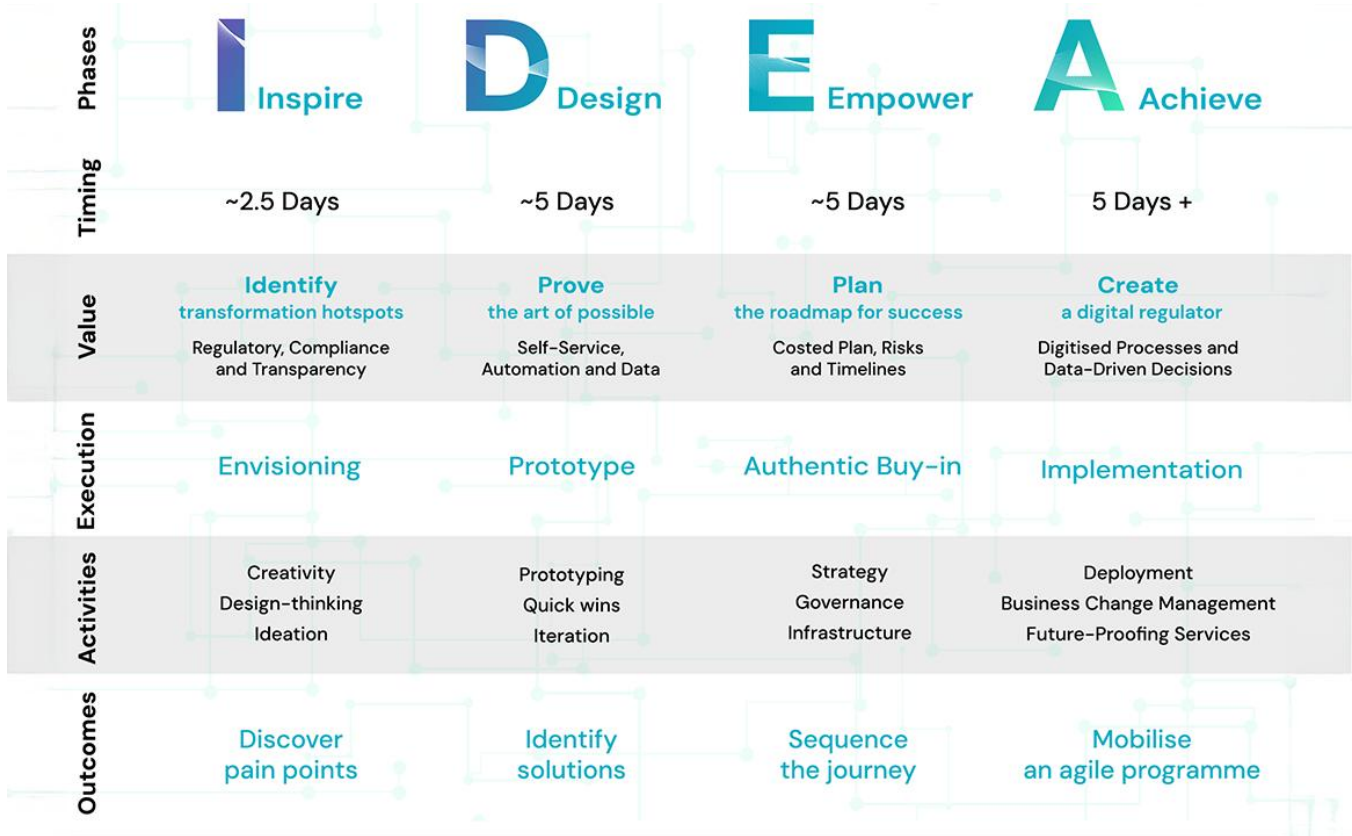
ACHIEVE

#### Deploy the Digital Platform

Achieve AI aptitude, mobilise the innovation roadmap to super-charge business operations, and accelerate essential business services.

At every stage, our consultants will work closely with public sector entities and contribute emerging technologies, such as Agentic AI, to shape your future-proofed digital organisation.

Working closely with your key business stakeholders, we define and identify challenges, providing you with clearly defined strategic goals, evidence of value, expert solutions, and a roadmap outlining how these objectives will be achieved.



## Alternative Assessment Programmes we offer

### Regulatory Transformation Assessment

To meet today’s digital expectations, regulatory bodies must harness the full power of technology, not just to streamline processes but to reimagine regulation as a driver of progress and public trust.

As this landscape evolves, we designed our Regulatory Transformation Assessment to empower regulatory bodies with expert advisory services and tailored digital solutions, leveraging our technological leadership to build a future-ready organisation.

### Digital Transformation Assessment

Digital Transformation has now become an essential priority across the public sector, enabling it to keep pace with the constantly evolving digital world and deliver exceptional citizen services. At CloudSource, we identify the challenges and opportunities to build digital citizen services that meet citizens' digital expectations.

Our Digital Transformation Assessment Programme helps organisations reimagine their operations, uncover high-impact opportunities, and build a clear roadmap for change. Through collaborative workshops, prototyping, and stakeholder engagement, we guide you from vision to execution, ensuring your digital journey is aligned, future-proofed, and ready to deliver real value.

## Features:

AI Transformation Hotspot Identification	Design Thinking Workshops
Demonstrable Solution Prototype	Validate Business Readiness
AI Transformation Roadmap	Business Process and Technical Analysis
Programme Mobilisation	Data Analysis

## Benefits:

Expert Advice and Guidance	Identified Programme Team
Identified Starting Point of the Digital Transformation Journey	Programme Stakeholder Mobilisation
Design New AI-Powered Services	Future-Proofed Business Services
Accurate Technology Implementation Cost	A Proven and Trusted Programme

## How we plan the service













CloudSource offers a flexible, collaborative approach to project and programme planning for implementing new services, from conceptualisation to authoring business cases, through a series of workshops and assessments.

We have a dedicated project management office that specialises in delivering Digital, Data, and Technology (DDaT) and has experience at all stages of the Catalyst programme journey. Our methodology is a GDS-aligned process. It delivers Agile Scrum with an overarching waterfall governance framework.

Throughout the delivery process, we collaborate with customers and partners through workshops, adopting a one-team, one-goal approach and a continuous delivery principle to provide demonstrable benefits as early as possible in all our work. Project plans and milestones are aligned with deliverables, and Highlight Reports (HLR) are delivered at a frequency to provide a clear view of Project progress and activity status, leading to a high degree of confidence in achieving milestones.

## Professional Services Portfolio

CloudSource professional services include, but are not limited to:

Advisory	Delivery	Continuity
 <p><b>Transformation Advisory</b></p> <p>Establish your vision, strategic goals, and future business models.</p>	 <p><b>Systems Architecture</b></p> <p>Design “to be” technical architecture required by your future organisation.</p>	 <p><b>24/7 Helpdesk</b></p> <p>Omnichannel Support and engagement that guarantees business continuity.</p>
 <p><b>Programme Mobilisation</b></p> <p>Implement governance, programme structure, and align stakeholders for a successful outcome.</p>	 <p><b>Functional/ Business Analysis</b></p> <p>Reimagine, rethink and redesign business processes and the ways of delivering business services.</p>	 <p><b>Software Release Management</b></p> <p>Future-proof your development investment and continuously improve your digital services.</p>
 <p><b>Programme Management</b></p> <p>Coordinate workstreams, oversee governance boards and control Budget &amp; Risk.</p>	 <p><b>Application Development</b></p> <p>Extend and develop applications to meet the unique requirements of your organisation.</p>	 <p><b>Environments Management</b></p> <p>Implementation of Software Development Life Cycle (SDLC) infrastructure and data management.</p>
 <p><b>Project Management</b></p> <p>Maintain Plans, RAID, Stakeholders and product delivery, aligned to the Agile SCRUM framework.</p>	 <p><b>Data and AI Engineering</b></p> <p>Unlock intelligence, automate repeatable tasks and surface deep business insights &amp; Data visualisation.</p>	 <p><b>Licensing and storage</b></p> <p>Cloud platform, software licensing, and storage optimisation and guidance.</p>

## Credibility



We are proud to partner with a range of public sector organisations, government departments, agencies, regulatory bodies, and local authorities.

Our technology and services support critical public services, helping drive innovation, efficiency, and digital transformation.

- Service, License Applications and Registrations
- Complaints and Enquiry Handling
- Casework, Concerns and Triage
- Transparency (FOI, DPA, EIR & GDPR)
- Fitness & Authorisation /Practice/Teach
- Disputes and Appeals

## Recognition

CloudSource is proud to be recognised across multiple dimensions, from driving digital transformation to championing diversity and inclusion in tech. Our awards reflect the strength of our people, the impact of our solutions, and our commitment to building a smarter future. Whether it's delivering change or empowering underrepresented voices, we're honoured to be leading the way.



## Impact

Social value is integral to our culture and purpose. We are committed to supporting local communities and delivering real impact through everything we do.

**HumanWise** is our social value initiative, a reflection of two of our core values: Human and Wise. Together, they define how we give back to society and create sustainable impact.

CloudSource holds the **Social Value Quality Mark Bronze Award**, recognising our commitment to delivering meaningful impact through HumanWise.



This is to certify that

**CloudSource**

has been successfully awarded the Quality Mark



## Terms and Conditions:

All services provided are governed by the G-Cloud 15 Framework Terms and Conditions. Additional Terms may apply, dependent upon the service being purchased; these may include:

- **Software as a Service (SaaS) & Cloud Storage Subscription**  
All software license purchases and subscriptions are the client's responsibility.
- **Data Processing**  
Data processing may be subject to an additional Data Protection Agreement.

## Client Obligations:

For CloudSource to deliver our service to the highest possible standards, we may ask our clients to:

- **During the Onboarding Phase**  
Make an agreement on the most suitable governance model to meet the requirements of the engagement.
- **Engage Business Stakeholders**  
Communicate the expectations of project involvement to key business stakeholders.
- **Provide Access to Technology**  
Line-of-business Applications, Technology Estate & Data.

## Contact Details:



With a strong background in business development and strategic growth within the Microsoft ecosystem, Rob guides public sector organisations to unlock value and deliver meaningful transformation.

**Rob Bragg**  

Business Development Director




Crown  
Commercial  
Service  
Supplier



HM Government  
**G-Cloud**  
Supplier



Digital Outcomes  
& Specialists

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