

# CopilotFactory

Empowering enterprises with turnkey domain-specific Copilots for rapid digital transformation with

CodeSizzler

# Who we are

A specialized boutique consulting firm dedicated to Copilot Agents.



15+

6+



### **Accelerators**

industry-specific Copilot accelerators

## **Prebuild Copilots**

Ready to use Copilots for some of the common Enterprise scenario

4000+ Hours

10+

05

## Experience

Copilot Studio development experience

**AI Specialists** 

AI Certified Engineers with handson Expertise

Conclusion

You can describe the topic of the section here

# How we differ

Microsoft Preferred
O1 Partner

For Cloud, Data and AI

10+

**Experience** 

years of collective experience delivering AI solutions for Fortune 500 companies

70+

**Combined Certification** 

in Azure AI, Power Platform, and Copilot Studio

# 4-Step Approach for Rapid Copilot Development and Deployment

1 W 2-4 W 5-6 W 7-8 W

### **Assess**

Map business processes to pre-built agents

### **Customize**

Use Copilot Studio's low-code tools to tailor workflows and knowledge sources

## **Evaluate**

Validate the usecases with the Ground truth data

## Deploy

Deploy across and Customers, collect feedback and further improve

# Success Stories

# **Healthcare Customer**

#### **Problem Statement:**

- Long wait times for patient inquiries and appointment scheduling.
- Inefficient follow-up care processes.
- Decreased patient satisfaction.

#### **Features Offered:**

- AI-powered copilot for handling patient inquiries.
- Automated appointment scheduling.
- · Real-time follow-up care instructions.

#### **Benefits Received:**

- 40% reduction in patient wait times.
- 30% increase in patient satisfaction.
- Over 70% of routine inquiries handled by the Copilots

# A Leading NBFC Bank

#### **Problem Statement:**

- High volumes of customer support requests.
- Delayed response times.
- Decreased customer satisfaction.

#### **Features Offered:**

- AI-driven customer support Copilot.
- Capability to handle a wide range of inquiries.
- Escalation of complex cases to human agents.

#### **Benefits Received:**

- 50% reduction in response times.
- 25% increase in customer satisfaction.
- 60% of support requests resolved without human intervention

# A Large ÖEM Empowering Field Engineers with AI Agents

#### **Problem Statement:**

- Field engineers faced challenges in accessing large, cumbersome manuals while on-site.
- Delays in troubleshooting and repairs due to the time- consuming process of finding relevant information.
- Increased Opex costs & reduced efficiency.

#### **Features Offered:**

- AI-powered Copilots providing real-time support and guidance.
- Instant access to relevant technical documentation and troubleshooting steps.

#### **Benefits Received:**

- 60% reduction in time spent searching for information.
- 35% increase in repair efficiency and faster resolution of issues.
- Enhanced field engineer productivity and reduced operational costs.

# Thanks!

Do you have any questions? hello@copilotfactory.in +91 9080116454 www.copilotfactory.in www.codesizzler.in









