CopilotFactory

Empowering enterprises with turnkey domain-specific Copilots for rapid digital transformation with

CodeSizzler

Who we are

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A specialized boutique consulting firm dedicated to Copilot Agents.

15+
Accelerators

industry-specific Copilot accelerators

6+
Prebuild Copilots

Ready to use Copilots for some of the common Enterprise scenario

4000+ Hours
Experience

Copilot Studio development experience

10+
AI Specialists

AI Certified Engineers with handson Expertise

05
Conclusion

You can describe the topic of the section here

How we differ

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01 **Microsoft Preferred Partner**

For Cloud, Data and AI

10+ **Experience**

years of collective experience delivering AI solutions for Fortune 500 companies

70+ **Combined Certification**

in Azure AI, Power Platform, and Copilot Studio

4-Step Approach for Rapid Copilot Development and Deployment

1 W	2-4 W	5-6 W	7-8 W
Assess	**Customize**	**Evaluate**	**Deploy**
Map business processes to pre-built agents	Use Copilot Studio's low-code tools to tailor workflows and knowledge sources	Validate the usecases with the Ground truth data	Deploy across and Customers, collect feedback and further improve

Success Stories

Healthcare Customer

Problem Statement:

- Long wait times for patient inquiries and appointment scheduling.

- Inefficient follow-up care processes.

- Decreased patient satisfaction.

Features Offered:

- AI-powered copilot for handling patient inquiries.

- Automated appointment scheduling.

- Real-time follow-up care instructions.

Benefits Received:

- 40% reduction in patient wait times.

- 30% increase in patient satisfaction.

- Over 70% of routine inquiries handled by the Copilots

A Leading NBFC Bank

Problem Statement:

- High volumes of customer support requests.

- Delayed response times.

- Decreased customer satisfaction.

Features Offered:

- AI-driven customer support Copilot.

- Capability to handle a wide range of inquiries.

- Escalation of complex cases to human agents.

Benefits Received:

- 50% reduction in response times.

- 25% increase in customer satisfaction.

- 60% of support requests resolved without human intervention

A Large OEM Empowering Field Engineers with AI Agents

Problem Statement:

- Field engineers faced challenges in accessing large, cumbersome manuals while on-site.

- Delays in troubleshooting and repairs due to the time-consuming process of finding relevant information.

- Increased Opex costs & reduced efficiency.

Features Offered:

- AI-powered Copilots providing real-time support and guidance.

- Instant access to relevant technical documentation and troubleshooting steps.

Benefits Received:

- 60% reduction in time spent searching for information.

- 35% increase in repair efficiency and faster resolution of issues.

- Enhanced field engineer productivity and reduced operational costs.

Thanks!

Do you have any questions?
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