



# Microsoft Teams: Work better together and improve productivity



# About TeamsLink: Calls via the cloud:

We are the leading Cloud Transformation specialists, delivering and managing an array of Cloud & Managed Services. Proudly, we are an SAP and Microsoft Gold partner as well as a CCH Tagetik Platinum partner. We have had countless client success around Cloud Transformation, from 365 migrations, AVD to Security.

### What we offer

### TeamsLink extends the capabilities of your Microsoft Teams environment, providing external telephone communication, direct from your Teams client.

TeamsLink allows you to make and receive calls from your Microsoft Teams environment, freeing you from the overheads of a physical phone system. Delivered by Codestone, this solution has all the controls and features you need to present a quality and consistent service to your customers wherever your staff are.

**External Calls from Anywhere:** Keep your DDI numbers and telephone identity from anywhere.

**Call Handling Out-of-the-Box:** including voicemail, queuing, call forwarding and recording.

**Cost Transparency:** Billing is per user per month, removing the need to claim expenses.

## **CODESTONE SOLUTIONS LTD** <u>https://www.codestone.net</u> | <u>info@codestone.net</u> | 03703344000

# What our customers are saying

"Codestone's Support & Managed Services team has proved to be a highly effective outsourced business function for us...the levels of expertise and service are excellent. "

> – Malcolm Maclean, Head of IT, Graff Diamonds Ltd



# Why Microsoft 365?

## Save your company money

Microsoft 365 is available as a simple monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

# Scale your business quickly and flexibly

Microsoft 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business-critical technology on up to five PCs/Macs and five mobile devices. Microsoft 365 provides many plans to fit the right capability needs and price points for each user in your organization.

## **Technical support**

Your Microsoft 365 subscription comes with 24/7 support from a global network of experts, with one-hour response for critical, service-impacting events.

# **Financially backed SLA**

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service-level agreement.

## Simplified IT management

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.

# Key use cases



#### Business-class email

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



#### Cloud storage

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



#### Meet online

Get actionable insights from your data by taking advantage of a fully compatible, enterprise-ready Hadoop service.



#### **Collaborate, chat privately** Accelerate your mobile app development by using a backend hosted on Microsoft Azure.

## Microsoft 365

Microsoft 365 is a cloud-based subscription service that brings together the best tools for the way people work today. By combining best-in-class apps like Excel and Outlook with powerful cloud services like OneDrive and Microsoft Teams, Microsoft 365 lets anyone create and share anywhere on any device.

Learn more at <u>www.microsoft365.com</u>

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