# Cognizant® Insurance Agents for Copilot

## Empower customers, agents and managers

From claims agents to external customers, being able to tap the power of Copilot will help improve service interaction, drive positive business outcomes and allow your teams to act as a larger and quicker organization.

We will integrate Copilot Chat with your existing off-the-shelf software systems to allow you to take advantage of Copilot without a large upfront cost.

Deploy Insurance Copilot Agents to achieve measurable business goals:

- Custom training for all personas identified on how to use Copilot Chat to achieve business goals improvement

- Integration capability to policy administration, claims, billing & risk mgmt. etc. systems like Guidewire, Duck Creek, Exigen, etc.

- 1st party Microsoft Copilot Agents (facilitator, researcher, analyst, etc.) included at no additional cost

- Consultation on specific business KPIs and take a baseline prior to Copilot deployment to prove value

- Internally developed software can also be wired into Copilot Chat

- Reporting will show, month over month, progress towards business goals and can be used to tailor specific trainings for parts of the org