IntelliBot Virtual Assistants/Chatbots: The future of AI with Azure OpenAI

Personalized

- Simulates human conversations
- Sentiment analysis
- Machine learning

Efficient

- Reduces human labor
- Engagement via multiple platforms
- Refocuses support teams on bigger issues
- Inputs to automated incident resolutions

Responsiveness

- Available 24/7
- No queuing on phone

Confidence

- Natural language responses based on Azure Open AI/chatGPT service
- Confident answers based on own business training data
- Large dataset analysis

Differentiated Services

- Improved user experience
- More customer engagement
- Competitive advantage vs. no chatbots
- Forefront of technology

cognizant