

Process Transformation Setup Assessment : Discovery and Design Workshop (2 weeks)

The need and opportunity for process transformation leveraging process discovery tools, such as process mining and task mining, are more relevant now than ever with a tremendous value realization potential.

Why Process & Task Mining?

Growing Process Complexity



60%

of executives believe their processes are too complex



\$2 trillion

of potential savings through automation

Opportunity For Process Intelligence And Low-Code



750 M

New apps, mostly for process digitization, will be created by 2025, more than the number built over the past 40 years



36%

Improvement in process performance metrics on average derived from process mining and low-code

Key Drivers To Perform Process Mining

- Identify revenue leakage issues
- Identify inefficiencies
- Find ways for cost optimization
- Check Solution automation efficiency
- Check compliance needs
- Automation opportunities identification

Cognizant provides industry leading process transformation services at an enterprise level, covering end to end process mining functionalities, such as

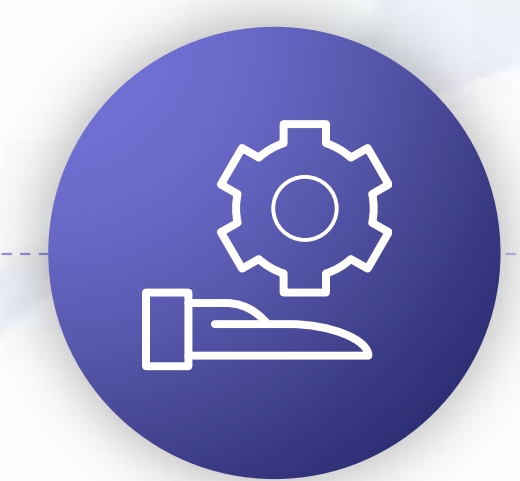
Process Mining COE Set Up



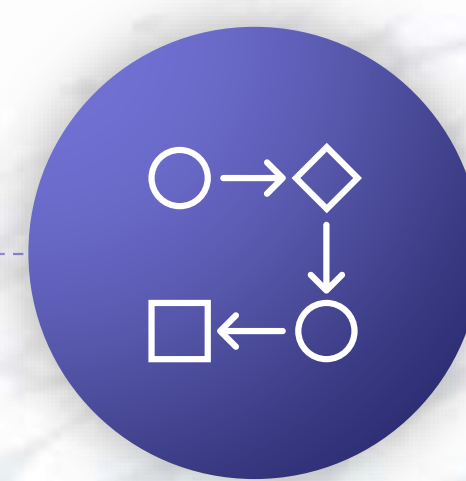
Process Mining Project Delivery



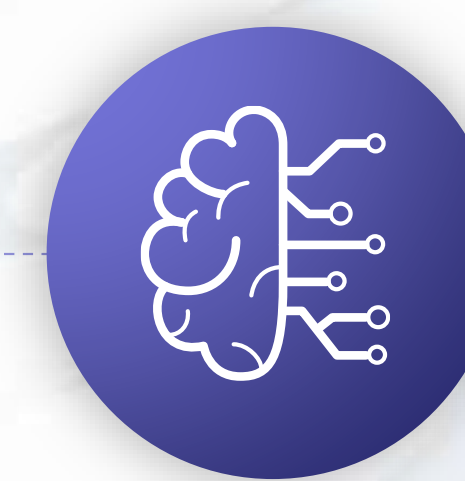
Business Outcome and Change Management



Process Intake and Prioritization Management



Process Transformation and Value Delivery



Cognizant brings a well-established process mining project delivery methodology that has helped transform numerous clients across industries globally over the past few years now.

To set- up the stage for successful process discovery, Cognizant brings together process consulting expertise and data insights to conduct a process mining discovery and design workshop program. Through this, a 360° study of the as-is process is conducted to ensure right set up.

The output of the assessment program will comprise of the following:

Business impact and optimization potential assessment

Source System Assessment - complexity and accessibility

Process Analytics - volumetrics, cycle time, hand-offs etc.



Data Assessment - availability, quality, and sufficiency

Resourcing Assessment – Role identification (business, process and technology)

Data Security Assessment - with client data security team as needed.

The assessment ensures that the right process scope is selected, measured by the right process metrics, and assisted by the appropriate tools and resources, to enable a well-planned zero-surprise execution of the process mining exercise subsequently.

If you are seeking to drive business outcomes through the power of automated process discovery using process mining technology, please don't hesitate to contact us

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