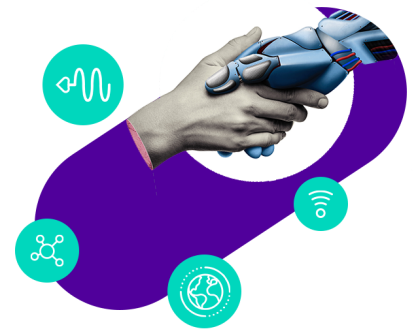


# Operator Connect



## Benefits

### ✔ Maintain existing contracts

You can continue with your existing contracts and relationship with Colt while enabling calling on Teams

### ✔ Reduced infrastructure and management costs

Accelerated and simplified managed PSTN calling in Teams but without the need to host any hardware on-premises or in a data centre

### ✔ Simple set up and management

All in one place directly through the Teams Admin Centre

### ✔ Reliability

Enhanced reliability and quality of service.

## Operator Connect for Microsoft Teams

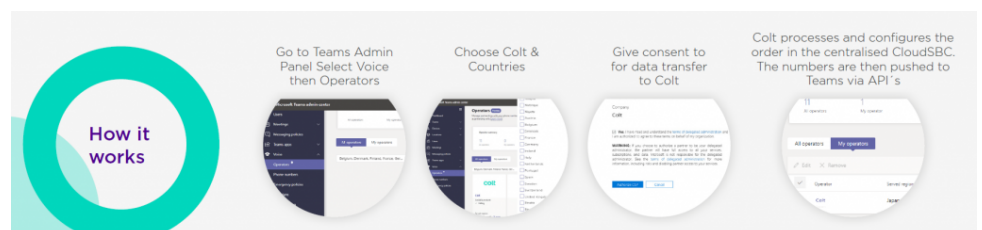
### Bringing PSTN calling to Microsoft Teams

Colt and Microsoft have been working closely to offer our customers a best-in-class and modern calling experience underpinned by agile, high bandwidth connectivity with Operator Connect from Colt you can benefit from flexible and competitive calling tariffs and a single provider for multi-country coverage along with simple setup and management, reduced infrastructure and management costs, enhanced support and reliability all through your Teams Admin portal.

### What is Operator Connect

Microsoft Operator Connect is a new operator-managed service that brings PSTN calling to Teams. It allows you to acquire Colt's enterprise-grade Cloud Voice Services directly through Teams with a fully managed and integrated experience including:

- Increased technical support from the resources of both Colt and Microsoft
- Quality service level agreements
- Enhanced reliability through direct peering powered by Microsoft Azure which creates a 1:1 network connection, exchanging traffic directly between networks



## Why Operator Connect

### Coverage

- Extensive coverage in 20 European countries

### Regulatory Compliance

- Regulatory Compliance in all our geographic regions, saving you time and complexity

### Performance

- Guaranteed High Level performance

### Flexible

- Flexible and scalable tariffs

### Simple

- Simple procurement and no on-site intervention

### One Stop Shop

- A single point of contact and contract across all Colt voice countries

### Security

- The highest degree of security, led by our expert cybersecurity team

### Support

- 24 x 7 end to end support