



Discover automation potential in Dynamics 365 with AI agents

The offer

Columbus offers a free 2–4 hour workshop for organisations using Microsoft Dynamics 365 (Finance, Supply Chain, Sales, Customer Service, Field Service, or Project Operations) to help them:

- Identify where AI-driven autonomous agents can automate repetitive tasks and deliver business value
- Explore scenarios that are technically feasible and strategically relevant for AI-first transformation using Microsoft Copilot, Azure OpenAI, and the Power Platform
- Understand how to scope, govern, and design responsible automation initiatives tailored to your Dynamics 365 landscape

Facts in short

Delivery model

Globally – virtual or on-site

Timeframe

2–4 hours

Participants

IT and functional leaders across the business

Price

Free – we cover all expenses

Technology stack

Microsoft Dynamics 365

Columbus®

Digital Value. Human Intelligence

Process in detail

STAGE 1

Preparation & Context Setting

Brief call to tailor the workshop to your business setup, industry, and key challenges.

STAGE 2

Opportunity Discovery

Facilitated discussion to map out repetitive, manual, or inefficient processes across departments (finance, sales, operations, etc.) and identify AI automation opportunities

STAGE 3

Feasibility & Value Mapping

Evaluate what is technically feasible today using Microsoft Copilot Studio, Azure OpenAI, and existing agent templates—and prioritise use cases by business impact.

STAGE 4

Playback & Next Steps

Present proposed AI use cases and next steps: recommended agents to develop or deploy, expected benefits, and alignment with your current technology landscape.

What you get

- A prioritised list of AI automation opportunities across business functions
- Concrete use cases for autonomous agents in Dynamics 365
- Clarity on what's feasible today with Microsoft Copilot and Azure OpenAI
- A recommended roadmap for pilot implementation
- A shared understanding between IT and business on where to start

Want to know more?

Contact us or get in touch with Magnus today.

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About Columbus

Columbus is a consultancy company helping organisations drive business value by defining, executing, and evolving their entire business. We deliver digital value through human intelligence – combining deep industry knowledge, technology expertise, and customer insight to enable innovation and sustainable growth.

With more than 1,500 employees and over 5,000 customers worldwide, we support ambitious companies in retail, distribution, food, and manufacturing.

Learn more at
www.columbusglobal.com