

# Microsoft Teams Phone Features Mapping

From (PBX)	To (Teams Phone)
Bridged call/Shared lines	Delegate feature
Call park	Call park
Call pickup	Group call pickup
Caller-ID	Caller-ID policies
Cover path	Call answering rules
Cover answer group	Call queues
Directory	Active Directory lookup
Distinctive ring	Ringtones
Single number reach	Call answering rules
Extend call	Call transfer to cell
Forward	Call forward settings
Group page	Group chat
History	Call history
Hold	Hold
Intercom	Teams calling and chat
Posted messages	Status feed
Send calls (to voicemail)	Status to do not disturb
Transfer (announced)	Consultative transfer
Transfer (blind)	Call transfer

