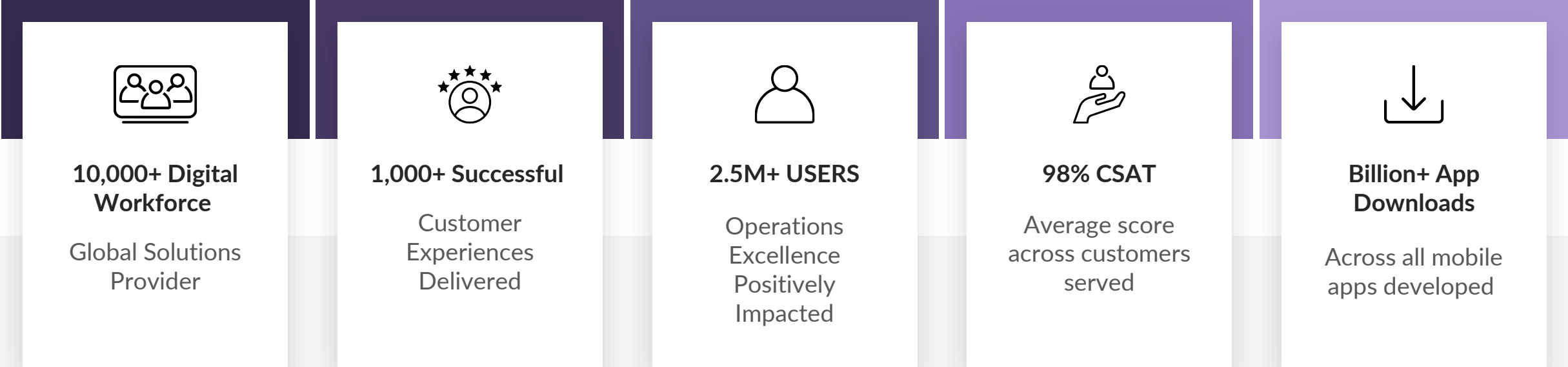


Compunnel's Microsoft Services Presentation





Our Brand Promises

- 1 Meaningful**
Customer Experiences
- 2 Measurable**
Engagement Outcomes
- 3 Sustainable**
Operational Excellence

About Compunnel

Quick facts



10,000+ digital workforce
& global solutions provider



1,000+ successful
customer experiences
delivered



2.5M+ users
positively impacted for
operational excellence



98% CSAT
average score across
customers served



Billion+ app downloads
across all mobile apps
developed

Accolades



Microsoft Partnership



Other Partnerships

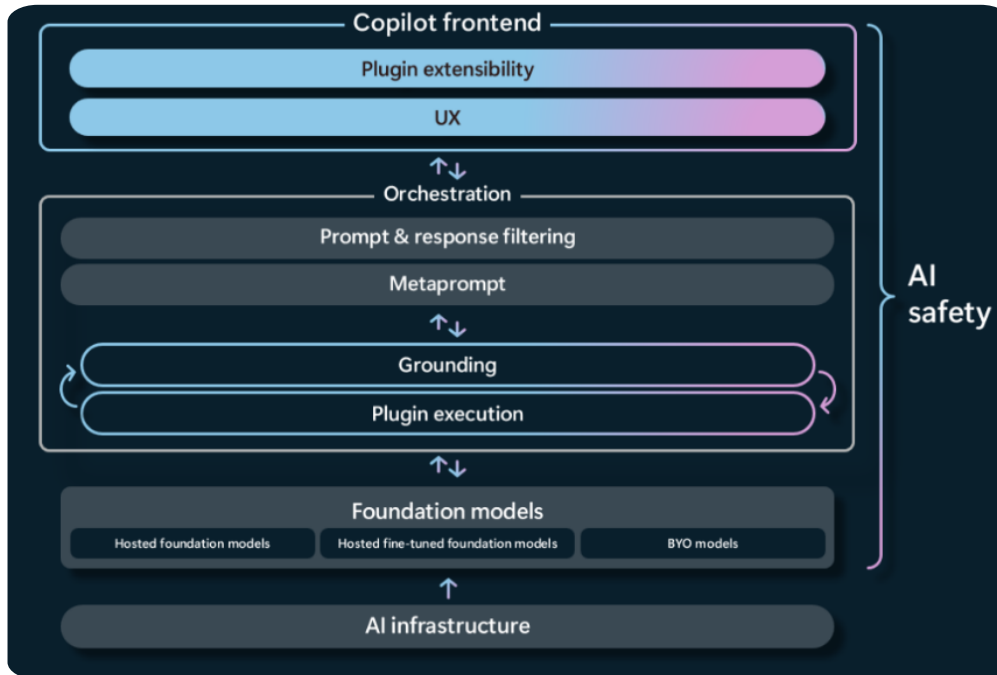


A hand is shown in the foreground, pointing towards a digital interface. The interface features a blue background with white and pink data lines, suggesting a technical or data-driven environment. The hand is positioned on the left side of the frame, with the index finger pointing towards the right.

Compunnel Azure-Copilot Overview

- Compunnel Copilot for Azure, an advanced AI assistant meticulously crafted to aid IT professionals in optimizing their workflows and elevating overall efficiency.
- This tool is designed to transform the methodologies employed by IT-teams in handling and deploying resources within the Azure ecosystem, the power of artificial intelligence to offer insightful guidance and support.
- Compunnel azure-Copilot boasts a range of features, including the simplification of tasks associated with the Copilot stack, Azure data engineering and Modeling, Handling a new era of streamlined operations and collaborative endeavors in the field of cloud computing.

Copilot Stack



- **Front-end Tier:**
 - User interface (chat, web page, or Microsoft 365 App pane).
 - Captures user input, transmits to AI orchestration layer.
 - Waits for natural language prompts.
- **AI Orchestration Tier:**
 - Responsible AI handling for message prompts.
 - Template creation and reuse.
 - Guard rails implementation through meta prompts.
 - Grounding copilot with necessary data (Retrieval Augmented Generation).
- **Back-end Tier:**
 - Hosts large language model (e.g., Azure Open AI service).
 - Supports various LLMs (GPT 3.5 Turbo, GPT 4, Hugging Face, Meta).

Components for Customers

- **Microsoft 365 Copilot:**
 - Uses Semantic Kernel (open-sourced by Microsoft).
 - Programming support: C#, Python, Java.

A copilot for every Microsoft Cloud experience

Microsoft 365 Copilot

Works alongside
you in the apps you
use every day

Dynamics 365 Copilot

Turbocharge your
workforce with a
copilot for every
job role

Copilot in Power Platform

Imagine it, describe
it, and Power
Platform builds it

Microsoft Security Copilot

Defend at machine
speed with
Microsoft Security
Copilot

GitHub Copilot

Increase developer
productivity to
accelerate
innovation

Microsoft Security

Comprehensive visibility, automation, and intelligence

Protect
everything

Simplify the
complex

Catch what
others miss

Grow your
business

Microsoft Security Copilot

The first and only generative AI security product to help defend organizations at machine speed and scale.



Enables response in minutes, not hours



Simplifies the complex with natural language prompts and easy reporting

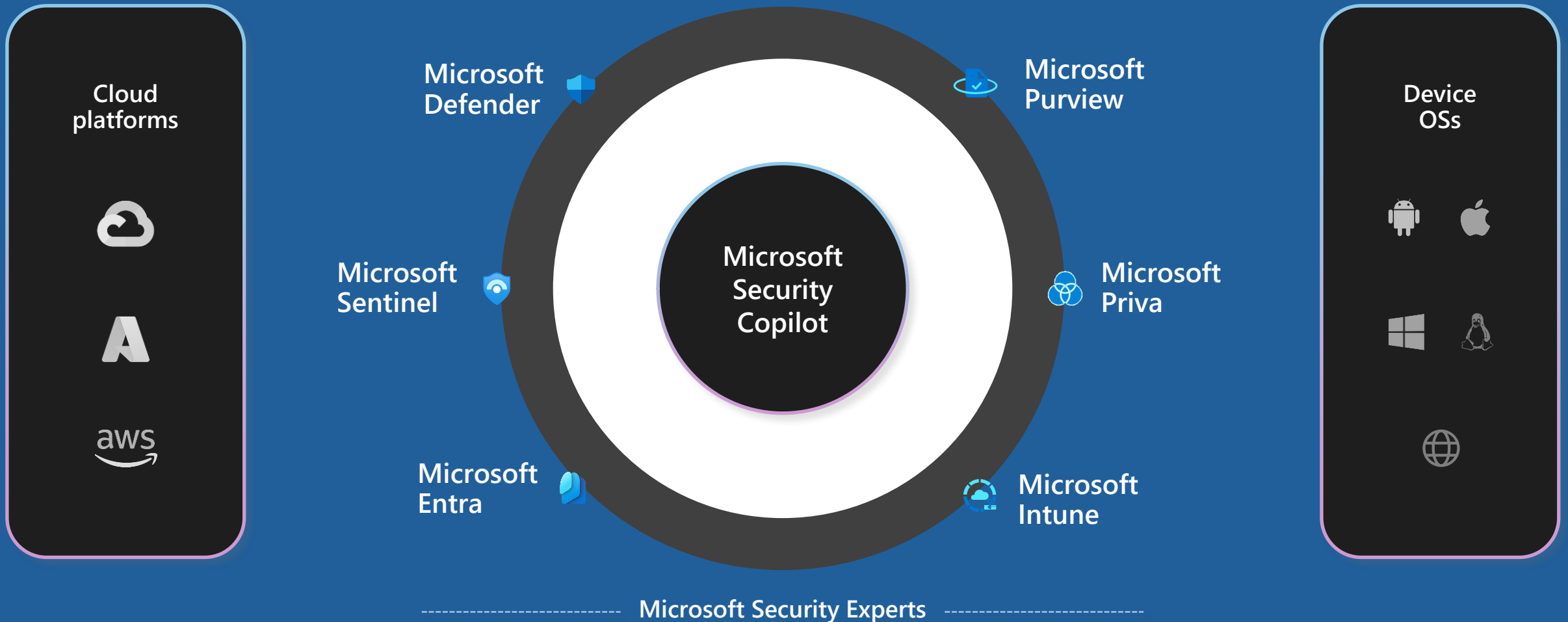


Catches what others miss with deeper understanding of events



Addresses talent shortage by extending human expertise

Defend at machine speed with Microsoft Security Copilot



Highlights of Copilot



Copilot in Outlook:

64% said Copilot reduces time spent processing email.



Copilot in Word: •

85% said Copilot helps them get to a good first draft faster.

87% of users said Copilot makes it easier to get started on a first draft.

72% said it helped them generate ideas while writing.



Copilot in Teams:

86% said Copilot makes it easier to catch up on what they missed.

84% said Copilot makes it easier to take action after a meeting.



Microsoft 365 Chat:

75% said Copilot saves time by finding whatever they need in their files

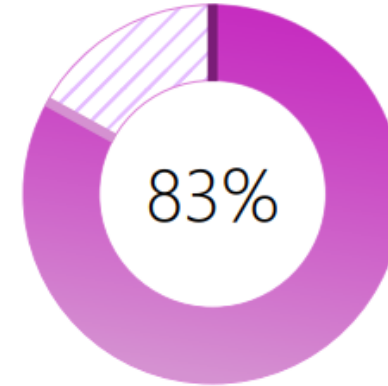
Copilot for Sales

Salespeople cited identifying sales opportunities (75%) and unifying marketing and sales data (74%)

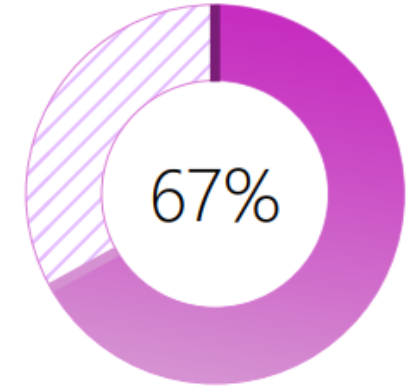
90 minutes Total time saved per work week

Agents with Copilot had a 12% reduction in time spent resolving a case.

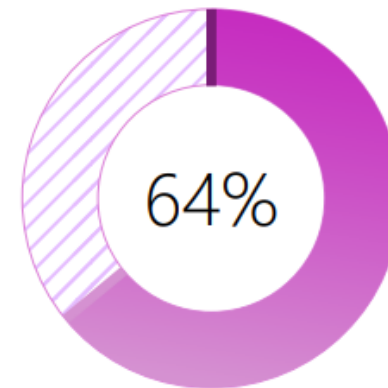
10% of cases that normally require collaboration with peers were resolved independently when agents had access to Copilot meaning fewer customers had to be put on hold.



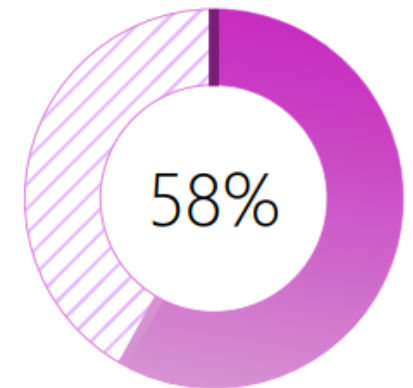
It makes me more productive



I am able to spend more time with customers



It allows me to better personalize customer engagements



I can find CRM information faster



Thank You



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609-606-9010