



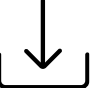


Compunnel's Microsoft Services Presentation



 <p>10,000+ Digital Workforce Global Solutions Provider</p>	 <p>1,000+ Successful Customer Experiences Delivered</p>	 <p>2.5M+ USERS Operations Excellence Positively Impacted</p>	 <p>98% CSAT Average score across customers served</p>	 <p>Billion+ App Downloads Across all mobile apps developed</p>
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Our Brand Promises

- 1 Meaningful**
Customer Experiences
- 2 Measurable**
Engagement Outcomes
- 3 Sustainable**
Operational Excellence

About Compunnel

Quick facts



10,000+ digital workforce
& global solutions provider



1,000+ successful
customer experiences
delivered



2.5M+ users
positively impacted for
operational excellence



98% CSAT
average score across
customers served



Billion+ app downloads
across all mobile apps
developed

Accolades



Microsoft Partnership



Data & AI
Azure

Digital & App Innovation
Azure

Other Partnerships



Digital Transformation



- **Thumb rule:** Early adopters of digital technology grow faster
- 73% of companies are creating their own intellectual property (IP) using next-generation Technologies

Data and Cloud driven Modernization



- 83% companies believes to embrace tech intensity to survive future
- Data can unlock the biggest potential and has ability to create new business avenues Scalability and High availability is new normal and cloud can achieve you this

Operational Efficiency enhancement



- Organizations are converting data into meaningful value, to find new ways to serve customers, and build solutions that are relevant for a rapidly changing environment
- 96% improvement (Cumulatively) observed in Operational efficiency, Customer retention, Sales and Marketing activities

Hitech/New Gen Talent



- Organizations are facing 60% shortage of a skilled workforce (who can work with new technologies).
- 41% of new customer base and workforce base are Millennials who tend to work on new and digitally advanced technologies

Unlock Organization Potential



- Enables you to improve productivity and efficiency
- Amplifies your organization's unique potential
- Creates unified and elastic culture that invites diversity
- Helps in defining a clear vision, strategy and roadmap

AI Driven Hyper Automation



- **AI Driven Hyper Automation helps Organizations to achieve the opulence & wisdom of next level digital transformation.**
- AI driven transformation leads to 20-25 % improvement in various industries & 25 % improvement in Operational Efficiency.

Data Warehouse



- Data Warehouse experience provides industry leading SQL performance and scale.
- It fully separates compute from storage, enabling independent scaling of both the components.



Data Ops



- Data Engineering experience provides a world class Spark platform with great authoring experiences to perform large scale data transformation and democratize data through the lakehouse.



Data Science



- It integrates with Azure Machine Learning to provide built-in experiment tracking and model registry.
- Empowered to enrich organizational data with predictions to integrate those predictions into their BI reports.



Business Intelligence



- Real-Time Analytics is best in class engine for observational data analytics.
- Observational data, which is collected from various sources such as apps, IoT devices, human interactions, and so many more.



Conversational AI



- Customer Support Service Bots.
- Grievance Management & Priority Management for Customer Queries.
- Multi-Channel Integration.
- Live Agent Support for highly Customized Queries.
- Use of Generative AI for answering the queries.

Document Processing



- Automated Information Retrieval.
- Information Extraction & Topic Modelling.
- Document Processing & Classification.
- Document Summary.
- Document Analysis & Question Answering.
- Generative AI for creating documents from sample inputs.

CXO's AI Agent








- Document Search & Retrieval.
- Document Summarization.
- Content Creation, Email writing, Letters and other Document Types.
- Automated creation of Strategy, Plan & Assessment.
- Transcripts understanding & summarization.

GRC for Documents



- Governance and Compliance Management of Documents.
- Suitable for documents of any type, domain and industry.
- Pointing out mistakes & suggestions to improve,

Transformation with Azure ML

Azure ML Consulting Services	Forecasting Studio	Language Intelligence Hub	IntelliVision	IoT Centre
 <ul style="list-style-type: none">• Azure ML Consulting & Training on customized pain points.• Azure ML Strategy & Roadmap.• ML Solution Design & Architecture.• ML Maturity Assessment & Gap Filling Strategy.• Data Models & Design , Evaluation, Assessment & Improvement.	 <ul style="list-style-type: none">• Time Series Modelling for forecasting different types of target variables.• Hierarchical Time Series Modelling for Complex Relationship Modelling.• Forecasting on variety of data coming from different domains.• Customized Forecasting tailored for specific business needs.	 <ul style="list-style-type: none">• Sentiment Analysis.• Grievance Management,• Question Answering.• Language Understanding.• Entity Recognition.• Document Matching.• Transformer based Document Embeddings for better context understanding.• Content Classification	 <ul style="list-style-type: none">• Object Detection and Recognition.• Video Analytics and Action Recognition.• Facial Recognition and Emotion Analysis.• Anomaly Detection and Behavior Analysis.• Object Tracking and Localization.• Custom Model Training & Optimization.	 <ul style="list-style-type: none">• IoT Data Ingestion & Processing.• Predictive Maintenance & Anomaly Detection.• Real-time IoT Analytics.• Remote Device Management & Monitoring.• Edge Computing & ML.• IoT Security & Threat Detection.• Integration & Visualization.

ML Automation-CI/CD



- Automating the Entire ML Pipeline through CI/CD practices.
- Continuous Integration for incorporating code & model changes.
- Continuous Deployment for deploying the new models when code or artifacts changes.
- Retraining for overcoming drifts.

Azure MLOps Consulting



- Azure MLOps Consulting for applying MLOps on pre-built ML Apps.
- MLOPs maturity assessment , gap identification and progress roadmap.
- Azure MLOps Trainings for equipping teams with opulence of MLOps.

Opulence of Scalability



- Developing Scalable ML Apps.
- Microservice driven solutions.
- Helping customer to transform pre-built ML Apps into Scalable ML Apps.
- Automated Orchestration of Microservice driven solutions.

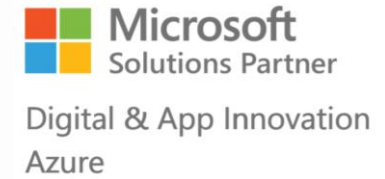
XAI



- Explainable AI for bringing transparency in model predictions.
- Know what factors are affecting predictions of ML Models.
- Bringing Fairness in Decisions made by ML Models.
- ML Observability



Thank You



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