

# Compusoft Advisors Workshop on Microsoft Copilot Studio



EMPOWERING YOU TO USE COPILOT  
STUDIO TO ITS FULLEST POTENTIAL



## Co-Pilot with AI Technology

- Consultation
- Licensing
- Implementation
- Migration and Upgradation
- Integration
- Maintenance and Support
- Workshops on Copilot

### Modern Workplace



Microsoft 365

### Enterprise Application



Microsoft Dynamics 365

### Data & AI



Azure – Data & AI

### Low code Technology Solutions



Power Apps



Power Automate



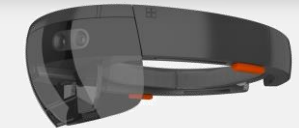
Power BI



Copilot Studio

Microsoft Power Platform

### Mixed Reality



Microsoft HoloLens

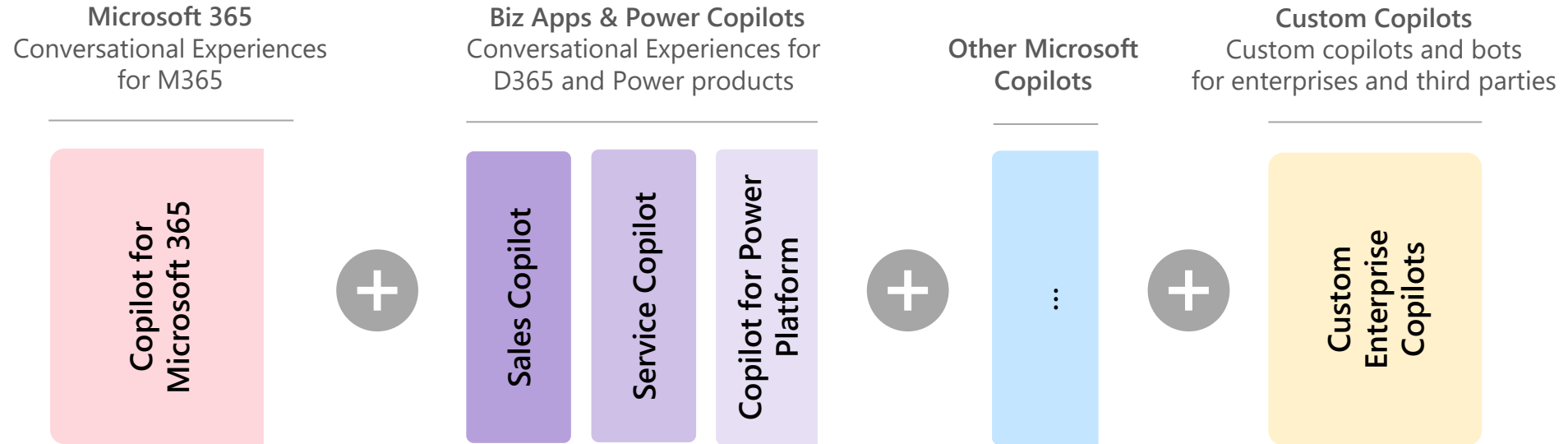
### Sustainability Solution

Microsoft Cloud for Sustainability



SMB – Mid-Market – Large Enterprise  
&  
All Business Verticals

# Copilots and Conversational AI



**Microsoft Copilot Studio**  
Extend and customize 1st party copilots | Build custom Copilots

Bot Framework / SDK

Bot Service Channels

Azure AI Studio

Azure Cognitive Services

Power Platform Connectors

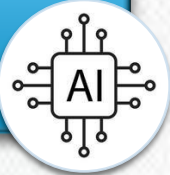
AI Builder



# OVERVIEW & BENEFITS OF MICROSOFT COPILOT STUDIO

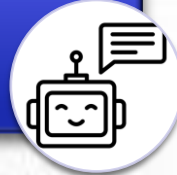
- Build and customize Copilot for Microsoft 365.
- Tailor AI assistants to fit business processes and workflows

## Customizable AI Platform



- Create intelligent chat experiences.
- Use ready-made large language models and dialog managers.

## Conversational AI



- Available on Microsoft Teams, Windows, Bing, internal websites, mobile apps, and social channels.
- Engage users across multiple platforms.

## Multi-Channel Support



- Connect over 1200+ data sources like SAP, Workday, and Salesforce.
- Utilize organization's knowledge and custom data.

## Data Integration



- Use low-code tools for quick and easy setup.
- Option for custom development with Azure models and services

## Low-Code Development



- Built-in analytics for performance monitoring.
- Governance and control features for data security.

## Secure and Manageable











- Continuous enhancement with new capabilities.
- Expand generative AI knowledge sources and multi-modality interactions.

## Future-Ready









# Build copilots that work for you

## in your industry...

 <b>Travel and Transport</b>	Manage bookings	Change my trip dates
 <b>Professional Services</b>	Lead generation	Get a quote
 <b>Government</b>	Public programs	Get childcare assistance
 <b>Retail</b>	Manage orders	I want to make an exchange
 <b>Healthcare</b>	Claims	Submit health insurance claim
 <b>Financial Services</b>	Manage accounts	Report lost card
 <b>Education</b>	Admissions	How to get financial aid?
 <b>Manufacturing</b>	Supply	Check stock

## ...and department

<b>Customer Service</b> Reduce call volume for quick resolutions 	<b>Finance</b> Save time by automating budget and expense approvals 	<b>HR</b> Improve employee satisfaction and retention 
Request a refund Describe your issue Support tickets Centralized FAQs	Update tax information Submit expenses for approval Payroll Budget requests	Sign up for healthcare plan Book time off Benefits Leave and absence
<b>IT</b> Optimize employee troubleshooting 	<b>Operations</b> Improve efficiency by digitizing paper processes 	<b>Sales and Marketing</b> Increase up-sell and conversion opportunities 
Reset my password Refresh my laptop Support services Equipment requests	Find case file Check order delivery times Find documents Manage inventory	You're eligible for a free upgrade! Update your email preferences Upselling Email

# MICROSOFT COPILOT STUDIO

## INTRODUCTORY WORKSHOPS

**Free Workshop**  
**[Duration 60 -90 Mins.\*]**

### Overview of Copilot Studio

- Key features and capabilities of Microsoft Copilot Studio

### Creating a Copilot Using a Knowledge Base

- Use public resources (e.g., organizational website)

### Publishing and Testing Your Copilot

- Publish on Channels like Microsoft Teams

### Functionalities and Security Policies

- Core functionalities
- Security policies overview

### Licensing Overview

- Licensing structure
- Guide to selecting licenses



## What Workshop will Include ?

Introduction to  
Copilot Studio

Building Custom  
Copilots

Integration and  
Deployment

Demonstrations and  
Use Cases

## Who Should Attend ?

Business Leaders,

IT Professionals,

Developers, and

Decision-makers looking  
to leverage AI for  
business improvements.

## When the Workshop is Available ?

Regularly scheduled  
workshops throughout  
the year.

Custom sessions  
available to meet  
specific organizational  
needs.

# WHY COMPUSOFT ADVISORS ?

**25+ Years  
experience in  
Enterprise  
Application  
across  
Industries**

**Ensure  
maximum ROI  
on License  
Investment  
and AI  
adoption  
Strategy.**

**Identify  
Repeated  
process and  
assist in  
automating  
Persona-Based  
Use Cases**

**Improve KPIs  
by analysing  
parameters  
like Outlier for  
better  
decision  
making.**

**To build  
Customized  
Copilot  
Solutions to  
fit unique  
organizational  
needs**



# Connect With Us

Compusoft Advisors

Email : [marketing@compusoftadvisors.com](mailto:marketing@compusoftadvisors.com)

[www.compusoftadvisors.com](http://www.compusoftadvisors.com)

