

MODERNIZING ENPOINT MANAGEMENT: BUSINESS DRIVERS

Endpoint management is a core component of IT operations, but growing numbers of devices and remote and hybrid work models are straining traditional processes. IT teams lack visibility into endpoints and are struggling to manage them remotely and ensure strong security. These challenges are driving rapid adoption of modern endpoint management solutions.

30% of organizations say remote work and virtual workspaces are critical to meeting business objectives.¹

48% of devices are no longer detected by the organization's IT department or their operating systems are outdated, putting them at risk.⁵

35% compound annual growth of the unified endpoint management market is expected through 2026²

85% of organizations expect to be compromised by a successful cyberattack within the next 12 months.⁶

62% of IT and security practitioners say that lack of visibility into endpoint devices is the greatest barrier to a strong security posture.³

66% of organizations reported increased security threats to endpoints in the preceding 12 months.⁷

135K devices are now managed by the average enterprise.⁴

46% of existing endpoint security tools are failing to detect and block escalating threats.⁸

1 TEKsystems
2 Infiniti Research Limited
3,4,5 Ponemon Institute
6,7,8 Cybersecurity Insiders

LEGACY ENDPOINT MANAGEMENT CHALLENGES



CHANGING WORKPLACE DEMANDS

Organizations must adapt to new models in which users work anywhere, utilize multiple devices, and require access to data that resides on-premises and in the cloud.



OVERBURNED HELP DESK

Remote work and the growing diversity of endpoint devices and applications have increased the number of help desk tickets and the time required to resolve problems.



OVERLAPPING & REDUNDANT TOOLS

Many organizations have implemented tools to address specific endpoint management requirements, leading to unnecessary costs and complexity.



SECURITY & COMPLIANCE

Endpoint threats are escalating, creating significant risk of a successful cyberattack that could compromise sensitive business assets and data.

FACTORS DRIVING ENDPOINT MODERNIZATION

STREAMLINED IT OPERATIONS



Unified endpoint management tools facilitate remote management and enable the automation of many routine tasks.

REDUCED SUPPORT COSTS

Standardization of the endpoint management environment and the implementation of user self-help tools that reduce the cost and burden of support.



IMPROVED USER PRODUCTIVITY



Users get up and running quickly with consumer-like setup processes, and gain ready access to the resources they need regardless of location.

ENHANCED SECURITY

Patches and updates are pushed out automatically wherever devices are, and organizations can utilize modern identity services to move toward a zero trust security strategy.



MAXIMIZATION OF EXISTING INVESTMENTS



Organizations can consolidate endpoint management tools and capture more of the value of existing enterprise software licenses.

Want to learn more?

Please contact your Computacenter team to discuss how we may better support your workplace environment.