

# **Microsoft 365 Value Optimisation Service**

**Customer Overview** 





#### What is it?

- A unique **service** delivered by Computacenter experts
- Helps you gain visibility into the many service plans your organisation is already paying for
- Provides you with **clear insights** into existing usage and opportunities to **extract more value** from your investment
- Enables you to prioritise next-steps to accelerate your optimisation journey
- Delivered by experts and enhanced through automation





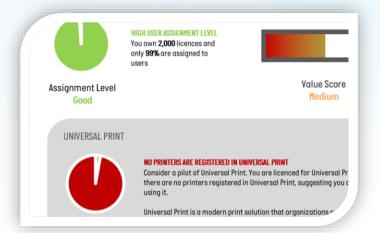
### **Customer Requirements Checklist**





- ✓ Already licenced for Microsoft 365 Frontline or Enterprise
- ✓ Able to grant consultant access to M365 Admin Center as Global Reader
- ✓ Able to provide Subscribed SKUs report from Graph API
- ✓ Able to provide **licence cost data** for M365 licences
- ✓ Able to provide **licence cost data** for related 3<sup>rd</sup> party products
- ✓ Able to accept CPOR request for Modern Work from Computacenter







### **Deep insights** into Licencing and Plans



#### **Discover** what you have

- In advance, you will need to provide a report about your existing licences (we'll show you how)
- You'll also need to tell us some financial information about licence costs (Microsoft and 3<sup>rd</sup> Party)
- Our consultants and tooling will also need some minimal read-only access to your tenant

#### **Understand** the potential

- Our consultants and automation tools will then use that data to build insights about:
  - Which main products (SKUs) you subscribe to and the many services each SKU gives you
  - Which of these you're actively using and which you're not (beyond just whether you've assigned licences to users)
  - Where there is potential to adopt these services and potential to remove 3<sup>rd</sup> party costs by doing so

#### Realise maximum value

We'll then work with you to identify the services you can get the most value from most quickly





## Microsoft

### **Activities**

	<b>Specialist</b>	PMO	Consultant	Custome
Qualify Customer Suitability	•			
Preparation – Week 1				
Send and manage completion of Licence Data Collection and Access Requirements		•		
Provide requested Licence Data and Access				•
Send and manage completion of CPOR registration		•		
Approve CPOR registration				•
Organise 1 Day Workshop (on site)	•	•		•
Undertake licence Discovery and Assessment work			•	
Prepare workshop content			•	
Workshop – Week 2				
Attend 1 Day Workshop (on site)	•		•	•
Present M365 Value Dashboard			•	
Explore insights and findings	•		•	•
Explore and Prioritise Opportunities	•		•	•
Roadmap Planning– End of Week 2				
Create M365 Value Optimisation plan	•		•	
Complete Proof of Execution		•		•



# **Thank You**