

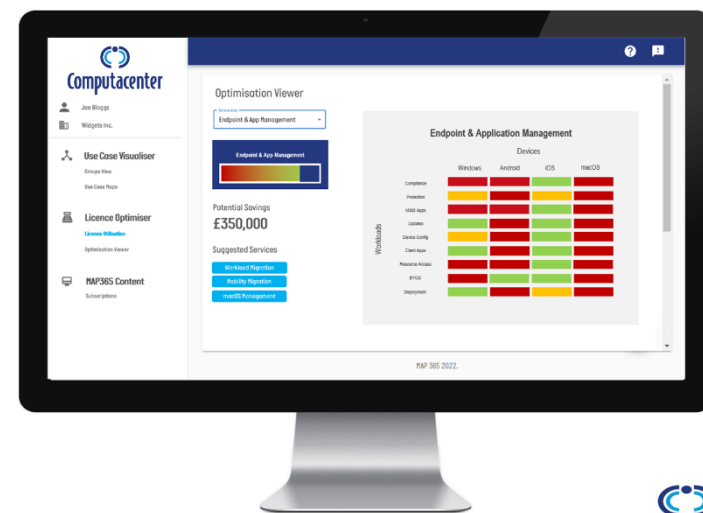


THE CHALLENGE

Customers often have business goals and are often aware of problems, but it isn't always easy to know where to start to achieve those goals or solve those problems. Sometimes problems exist which are not well understood or quantified through a lack of good metrics and evidence being available to justify an investment business case.

This is where our Workplace Modernisation Assessment service can help. Our service helps customers plot their business goals, understand their business problems, quantify them with evidence and map them to the right solutions. To do this we've brought together the best tooling and data insights into one service, covering

- **Business Goal and Problem mapping and prioritisation**
- **Licence Utilisation and Cost Optimisation**
- **Endpoint Security**
- **End User Experience**



SERVICE OFFERING

Our Workplace Modernisation Assessment service is the gateway to our wider set of Workplace Modernisation services. It exists to help customers understand and map out business problems and goals and then plan and prioritise activities which can help to solve those problems and to achieve those goals. Unlike traditional assessment services our service keeps focussed on those business goals and problems without becoming overly complicated.

The service is aimed at identifying opportunities to help customers overcome challenges and achieve their goals, that often include:

- **Enabling Hybrid Working:** Regaining control of devices that don't connect to the network
- **Licence Optimisation:** Helping customers optimise licencing costs and get value from M365
- **Simply / Unify Management:** Move to a unified Endpoint Management tool
- **Mergers / Acquisitions / Divestments:** Automate migration of devices
- **Enhance User Experience:** Enable improved performance, productivity, security and choice

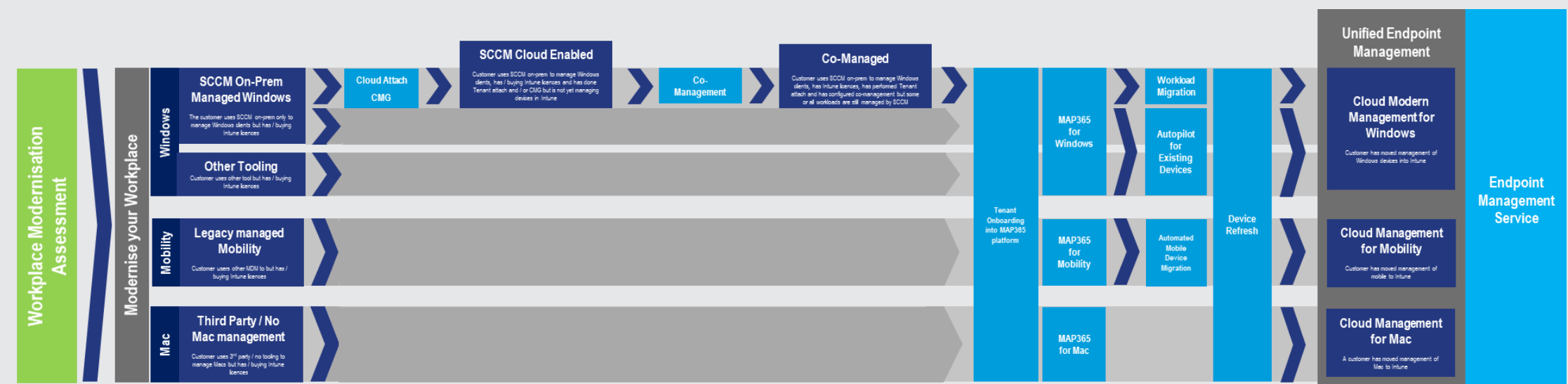
Key Features of our Workplace Modernisation Assessment service

- Assess existing workplace and understand business problems and strategy
- Look for opportunities to save money, improve security and user experience
- Can be run once or annually as part of Endpoint Management managed service
- Focussed on business goals and evidence-led actionable insights
- Produces an Action Plan that maps business goals / problems to the right solutions

THE BIGGER PICTURE

'Workplace Modernisation Assessment' is one of our new Modern Transformation services, it can be offered

- As a standalone gateway service
- As an annual part of our managed services

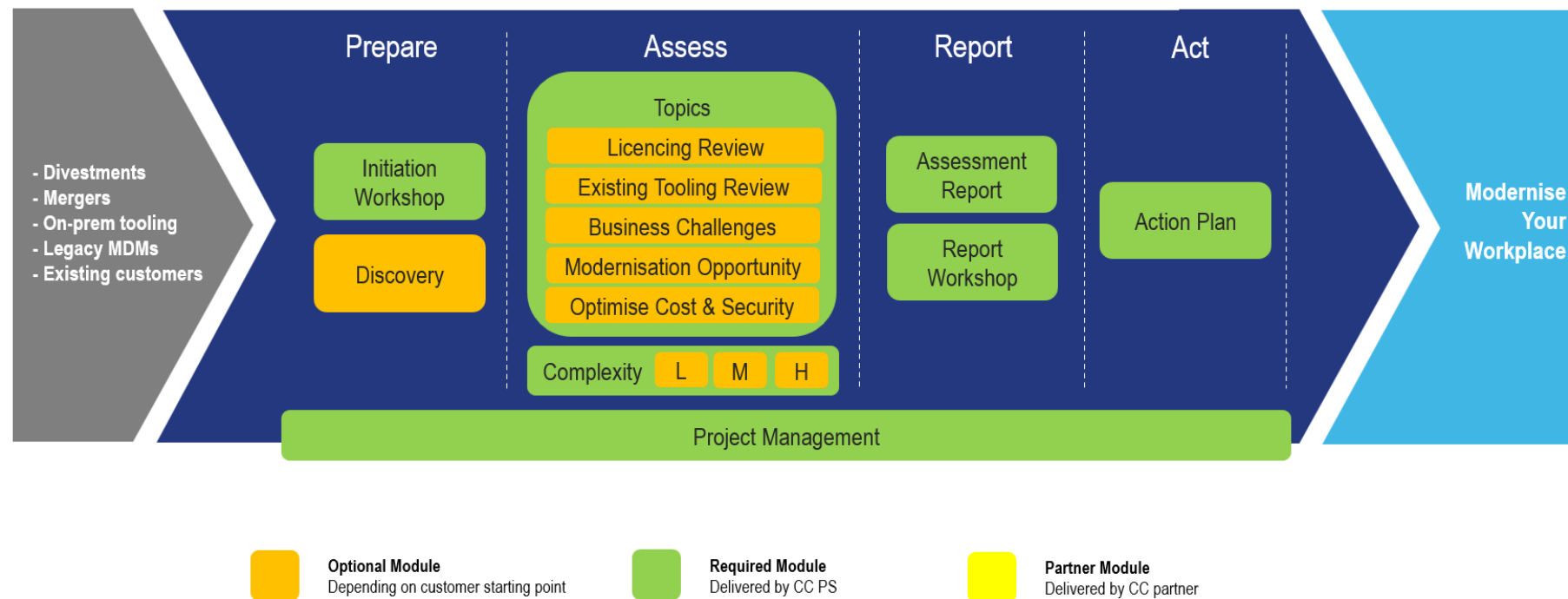


OUR APPROACH

The service runs in four stages as shown below:

Following an initial workshop and discovery exercise our Business Challenges Review plots out customer goals and problems. Our Licencing Review looks at M365 Licence Utilisation along with our Existing Tooling Review which looks at third party tooling to identify opportunities for cost optimisation by consolidating on M365 by identifying Modernisation Opportunities.

These assessments output a co-ordinated report and workshop which helps customers map their business goals and problems to the right solutions and services. We then work together to produce an Action Plan for next steps.



OUR RELATED SERVICES

Our Workplace Modernisation services form one stream in our wider set of integrated transformation services and linked Managed services :

Transformation Services



Endpoint
Modernisation



Hybrid
Meetings



Workplace
Security



Cloud Desktop
Virtualisation

Managed Services



Endpoint
Management



Managed
EDR



Managed
MTR



Managed
Cloud Desktop

OUR ACCREDITATIONS



Gold Enterprise Mobility Management
Gold Windows and Devices

To understand more about how Computacenter is delivering Microsoft Endpoint Modernisation Solutions please contact your Computacenter Account Manager, call 01707 631000 or email enquiries@computacenter.com

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