

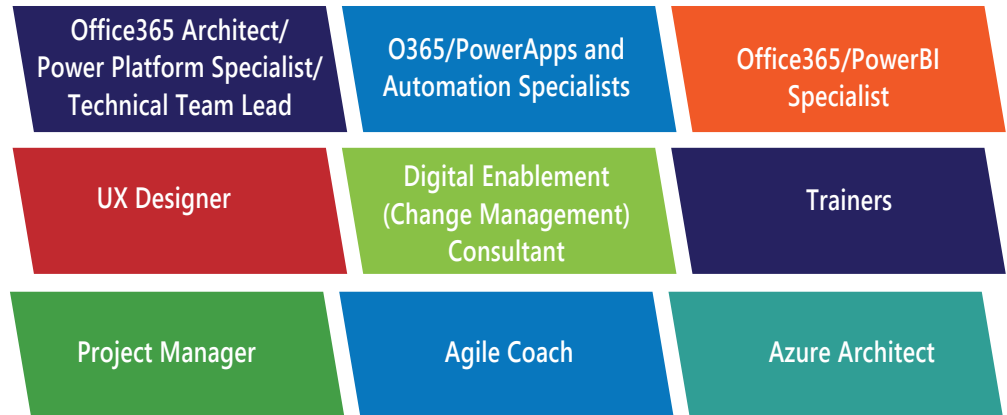
Centre Of Excellence (COE)

Drive automation success with a Centre of Excellence (COE) team

Consult a COE team for your Business Applications with a leading Microsoft Gold Partner. By Consulting Computer Revolution Africa Uganda (CRU) on a COE driven project, your organisation can achieve automation goals stipulated for the different business units.

At the genesis of any COE project, Computer Revolution Africa Uganda leverages the appointed Centre of Excellence team to oversee the development and training end users across the business. The structure of a COE ensures that the business applications developed meet the specific needs for a particular business unit hence leading to increased automation and efficiencies in operations.

The following roles are suggested to form part of the COE:



Centre of Excellence Project Implementation Approach

A Microsoft Solutions Framework (MSF) phased approach is followed to ensure that the project meets the needs of the clients Team representatives who are embarking on the automation journey using the Power Platform. The journey entail envisioning, planning, developing, stabilizing and deploying. MSF is a suite of models, principles, and guides for building and deploying distributed enterprise systems. It helps organizations align business and technology objectives, reduce the lifecycle costs of using new technology, and successfully deploy technologies to streamline business processes.



Deliverables for the COE Project Implementation:

- Create an overall vision and scope for the project.
- Create COE project plan
- Follows through on the plan and include tests for coverage (all specs delivered) and usability.
- Carry out beta tests and acquire client approval
- Complete Deployment to operations.



Benefits of implementing a COE project using MSF

- It makes the entire project process manageable by reaching pre-set goals step-by-step.
- It enables timely identification of potential risk factors in the project to facilitate risk management.
- With the division of the project process into several stages, there is enablement to locate, analyze and solve the problems existing in a certain stage, and provide an effective guarantee for improving the success rate of the project implementation.

Change Management

The COE ensures that the change management is handled in a systematic manner involving a standard Change Request Form.

Knowledge Transfer Training

This would follow the approach as illustrated on the right. As per the proposed schedule, trainee sessions are planned periodically to ensure that knowledge transfer occurs efficiently.

