



# Accelerating the **delivery** of healthcare **insight**

## At-A-Glance:

Client:	 Royal Trinity Hospice
Website:	 <a href="http://royaltrinityhospice.london">royaltrinityhospice.london</a>
Industry:	 Healthcare, Charity
Location:	 Central London, UK
Description:	 UK's Second Largest Hospice
Products & Services:	 TrueCue Platform
Client Size:	 200 Employees

**Royal Trinity Hospice is England's oldest hospice and the local hospice for central and south west London.**

The team at Trinity believes that every moment matters, so they go above and beyond to help patients and their families make the very best of every moment they have left.

Trinity provides palliative and end of life care, completely free of charge, to adults with progressive, life-limiting illnesses who live in their central and south west catchment (which includes all of Wandsworth and parts of Merton, Lambeth, Westminster, Richmond, Hammersmith and Fulham and Kensington and Chelsea).

The hospice's most recent inspection by the Care Quality Commission found their care to be outstanding overall, the highest possible rating that can be given. Through individual and group support, Trinity's team of experts helps patients to stay comfortable, active, independent, mobile and well for longer. They are here to support patients' emotional, physical, practical and spiritual needs, whatever they may be.

**"TrueCue has helped us to rapidly deliver our new cloud EDW with minimal cost impact and maximum value."**

In 2019, Trinity cared for 2,500 people in their own homes and through their inpatient and outpatient services in Clapham. Trinity is a charity and needs to raise over £11 million every year to make sure they can continue providing the best quality personalised care.

Jason Coleman  
Head of Technology & Digital



## Challenge

TrueCue was employed to improve the way Royal Trinity Hospice serves its patients and to ultimately enable them to deliver a better quality of care.

The requirement was a data warehouse that needed to be built under a limited budget and to a strict time-scale.

## Solution

The build of a secure data warehouse, which effectively managed the Hospice's 30,000 patient database, was delivered to budget and on time.

The solution provided the required KPIs and reporting functionality to enable the management team to ascertain how patient care was being delivered and how it could then be improved.

## Key Benefits

- Data warehouse delivered faster and for less – TrueCue took just **3 weeks vs 6 months** for a traditional solution, saving an estimated **£157k**
- Ability to generate insight from the consolidated data to improve quality of care standards
- Low TCO with a scalable pay-per-usage subscription model, avoiding an estimated maintenance cost of **£30k p/a**
- Maintenance management is centralised to one person, meaning no team of experts is required and changes can be handled within minutes

## Data Warehouse Automation for the Azure Cloud

### Do it yourself



**No coding needed. Fewer data experts required.**

- Deliver insight and value from your data faster, with less technical resources
- One user interface to design, build and deploy your data warehouse
- Add new data sources, or change existing data models with no coding or developer assistance
- Easy and agile spin-up and tear-down new data warehouses and data marts

### Time to value



**Deliver 10 times faster than traditional development.**

- The only fully SaaS data warehouse automation platform in the cloud
- Agile change management and deployment
- Scale up and down to deal with evolving workloads
- Pay-as-you-need consumption-based subscription
- 6-steps to deploy methodology

### End-to-end automation



**Consolidate, model, manage and govern all in one platform.**

- Automated ETL and data warehouse generation
- Automated generation of data quality, validation logic and dependency checks
- Automated data loads and quality monitoring
- High level of security with data encryption at rest and in transit
- Automated generation of data warehouse documentation

Contact us to hear more about how TrueCue Platform can accelerate your data maturity, giving you independence to drive value from your data silos or help you deliver data-as-a-service in Azure with NO complicated IT conversations or resource challenges.



Gold Data Analytics  
Gold Application Development  
Gold Cloud Platform  
Gold Datacenter