

concentrix™

ix Hello

From How? To Wow!

ixHello™

Smarter. Faster. More Connected.

ix Hello redefines how businesses engage with customers, offering smarter, multimodal, customer-facing assistants that are intuitive to create, fully customizable, and seamlessly integrated across the enterprise. With agentic AI that's engineered for immediate impact, ix Hello empowers teams to deliver exceptional, meaningful interactions at scale.



Why Choose ix Hello?

Backed by four decades of experience solving complex challenges for over 2,000 global clients, we know what it takes to drive intelligent transformation with scalable and results-driven solutions.



Rapid Value Creation:

Get started fast, grow quickly, and overcome the fear of wasted AI investments with proven business value.



Security You Can Trust:

Enterprise-grade security and privacy safeguards your information at every level, ensuring confidential data stays under your control.



Unmatched Flexibility:

Our Large Language Model (LLM) Gateway offers unmatched flexibility to connect with various providers.



Work Smarter, Not Harder:

Do more with less—less time, less effort—while scaling your AI adoption across the enterprise.

Key Features:

- **Smart and Responsive:** Our agentic AI grows smarter with every interaction, continuously enhancing the quality of answers through automated retraining.
- **Accessible from Anywhere:** Be everywhere your users are. iX Hello integrates seamlessly across platforms, including webchat, SMS, smart devices, mobile apps, and voice assistants.
- **Simple to Set Up:** With pre-built AI app blueprints, you can develop fully functional, customer-facing bots within minutes—whether it's an appointment scheduler, order tracker, or a custom assistant that sounds just like your brand.
- **Easy to Integrate:** Make the most of your existing organizational data by connecting iX Hello with major enterprise systems like Salesforce, Microsoft, AWS, and Workday. With support for hybrid cloud environments, it ensures effortless and secure deployment.

The Concentrix Difference

Our products are built on millions of interactions shaping our insight model. And hundreds of thousands of active users putting our tech through its paces, all delivering world-class experiences for thousands of brands you know and love.



Up to
80%
Time reduction
to Complete Key
Business Tasks



Up to
20%
Increase in Output



Up to
40%
Improvement in CSAT

Request a Demo

concentrix™

Learn more about how we can design, build, and run fully integrated, end-to-end solutions to support your entire enterprise, at speed and scale.

+1 800-747-0583 | concentrix.com