



# Workforce, Client & Partner Identity Verification

## Microsoft Entra Verified ID

**Strengthen trust, secure high risk interactions and modernise identity verification across your organisation.**

Verify identities securely and consistently using Microsoft Entra Verified ID, a modern standards based approach to identity assurance for your workforce, clients and partners.

Organisations today face high levels of identity risk from remote work, supply chain access, cloud adoption, and increasing social engineering attacks. Verified ID provides a simple, secure and interoperable way to verify users during account recovery, onboarding, access requests and high risk transactions.

Condatis helps organisations design and deploy Verified ID to immediately reduce risk, strengthen Zero Trust, and streamline identity verification processes across internal and external users.



## Is This Solution Right for You?

# This solution is designed for organisations that need to:

- ✓ Protect helpdesk and account recovery from impersonation
- ✓ Secure high risk or privileged identity actions
- ✓ Verify staff, contractors, partners or suppliers before granting access
- ✓ Improve remote onboarding and workforce mobility
- ✓ Meet compliance and audit requirements for regulated industries
- ✓ Reduce reliance on manual or weak verification processes
- ✓ Retire costly or fragmented third party verification tools
- ✓ Strengthen your Zero Trust security posture

## Business Challenge and Context



### Identity Verification is a Growing Attack Vector

Helpdesks are increasingly targeted because traditional checks (DOB, HR details, shared secrets) are easy for attackers to bypass.



### Supply Chain Access Requires Stronger Trust

Partners and suppliers often operate outside your identity perimeter but still require secure access.



### Zero Trust Requires Continuous Identity Assurance

You cannot secure your organisation without knowing with certainty who is performing high risk actions.



### Remote and Hybrid Work Complicate Assurance

Distributed staff, multiple devices, and no in person validation increase identity risk.



### Regulated Industries Require Verifiable Proof

Healthcare, government, education and nuclear sectors need real time, auditable identity validation.



## Our Solution

Condati helps you implement Microsoft Entra Verified ID to establish secure, frictionless identity verification across your workforce, clients and partners



## What we Deliver

### Secure Helpdesk & Account Recovery

Replace vulnerable knowledge based checks with Verified ID + Face Check. Prevent privileged account compromise.

### Workforce Onboarding & Mobility

Onboard employees or move staff between departments securely and quickly.

### Supplier & Partner Verification

Verify external users without creating or managing their accounts internally.

### Compliance & High Assurance Scenarios

Verify training, certification, eligibility and clearance instantly.

### High Risk Approvals & Transactions

Add a secure verification step for privileged or sensitive actions.

#### Licensing Overview

- Included with any Entra ID subscription
- 50,000 free monthly transactions per tenant
- Face Check requires P1/P2 (included in M365 E3/E5)
- Entra Suite in E7 includes 8 free Face Checks per user/month

## Condati Services

- **IAM analyst call** (30-minute complimentary session)
- **Discovery Lite** (60–120-minute remote session)
- **Identity Verification Workshop**
- **Proof of Concept** (e.g, secure helpdesk)
- **MVP** (production-ready helpdesk or onboarding scenario)
- **Full organisational rollout**



## Business Impact and Outcomes

### Security & Risk Reduction

- ✓ Stop helpdesk impersonation attacks
- ✓ Protect privileged accounts
- ✓ Reduce social engineering risk
- ✓ Strengthen Zero Trust
- ✓ Provides the trust and assurance layer required for AI-assisted workflows and agent-driven actions

### Cost Optimisation

- ✓ Reduce spend on third party verification tools
- ✓ Use Microsoft licensing you already own
- ✓ Lower operational overhead

### Operational Efficiency

- ✓ Faster onboarding
- ✓ Streamlined cross department movement
- ✓ Reduced manual identity checks
- ✓ Lower helpdesk workload

### Compliance & Assurance

- ✓ Auditable, verifiable identity proof
- ✓ Support for regulated industries
- ✓ Stronger governance across workforce and partners

“We partnered with Condatis to implement a tailored identity verification solution built on Microsoft Entra Verified ID, Face Check, and Microsoft Authenticator. It gives our helpdesk team an additional layer of confidence when verifying someone’s identity, quickly and securely, before granting access.

**The outcome:** a faster, more robust verification process that strengthens our security posture without slowing our people down.”

**Bridgepoint Group**

**Bridgepoint**

Get in touch

