



Workforce Governance with Microsoft Entra

Secure and simplify workforce access for employees and AI agents

Modernise identity governance and strengthen security with Microsoft Entra, delivered by Condatis. Ensure the right human and AI identities have the right access to the right things at the right time.

Build a scalable, automated identity foundation that improves security, enhances user experience, and reduces operational overhead across your Microsoft 365 environment.

Supports all stages of the Microsoft 365 journey:

- M365 E3: essential lifecycle automation
- M365 E5: advanced protection and governance
- M365 E7: full governance for human + AI/agent identities

Identity Governance and Entra Suite capabilities can also be licensed as standalone add-ons.



Is This Solution Right for You?

This solution is designed for organisations that need to:

- ✓ Modernise or automate Joiner–Mover–Leaver processes
- ✓ Govern access for AI assistants or automated agents
- ✓ Consolidate or retire fragmented identity tools
- ✓ Improve employee onboarding speed and experience
- ✓ Validate or remediate an existing Entra configuration
- ✓ Strengthen access controls ahead of audits or regulatory reviews
- ✓ Reduce operational overhead related to identity management

Business Challenge and Context

Workforce identity is now central to security, productivity and compliance yet most organisations face the same barriers:



Manual or inconsistent processes

Identity lifecycle tasks depend on tickets, spreadsheets, and manual approvals.



Fragmented or broken tools

Multiple systems for MFA, SSO, provisioning and governance create inconsistency, cost, and operational risk.



Legacy or brittle configurations

Old Entra or AD policies linger for years because teams fear breaking critical workflows.



Limited visibility and assurance

Access drifts over time, leaver accounts remain active, and it's difficult to validate who can access what, and why.



AI agents entering the workforce

AI assistants now access systems and data, creating new identities that must be governed with the same rigour as human users.



Our Solution

Condatis helps organisations modernise workforce identity using Microsoft Entra, aligning security, governance and user experience into a single, actionable identity strategy.

What we Deliver

- ✓ Assessment of current identity processes, HR data quality, access models and architecture
- ✓ Identification of risk areas, maturity gaps and priority use cases
- ✓ A clear identity governance roadmap linked to business outcomes
- ✓ Modular work packages delivering incremental and measurable value
- ✓ Technical implementation using native Entra capabilities and custom engineering when required
- ✓ Governance frameworks for both human identities and AI/agent identities

Core Entra Work Packages

- Lifecycle Workflows (automated JML)
- Access Reviews for privileged and high risk roles
- Entitlement Management and access packages
- HR -> Entra / Active Directory -> Downstream application attribute lifecycle integration
- Application access automation
- Leaver orchestration and incident response
- AI/agent identity discovery and governance

Condatis Services

- **IAM analyst call** (30-minute complimentary session)
- **Discovery Lite** (60–120-minute remote session)
- **Discovery Workshop** (deep dive architecture and maturity assessment)
- **Proof of Concept** (targeted validation of specific Entra capabilities)
- **Production ready MVP**
- **Full identity governance implementation**



Business Impact and Outcomes

Stronger Security & Governance

- ✓ Remove overprivileged and orphaned accounts
- ✓ Enforce consistent least privilege access
- ✓ Respond faster to leaver or threat scenarios
- ✓ Govern AI and automated agent identities with confidence

Operational Efficiency

- ✓ Faster, frictionless onboarding
- ✓ Significant reduction in manual provisioning
- ✓ Lower operational costs via tool consolidation
- ✓ Fewer IT tickets through automation and self-service

Compliance & Visibility

- ✓ Clear audit trails and identity decision history
- ✓ Full visibility of access across systems
- ✓ A single source of truth for workforce identity data

“To avoid any overlaps within our userbase, Defra have embarked on a project to provide all services digitally and provide a centralised Customer Identity and Access Management system. Condatis have come in to help us achieve our strategic objective to have a single customer record for all our customers, regardless of which service they access and a single login credential to make access easier and smoother.”

Digital Deputy Director, Defra



Department
for Environment
Food & Rural Affairs

Get in touch



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