

# Reimagine Field Operations for the Modern Era

Accelerate productivity, responsiveness, and customer satisfaction with Microsoft Dynamics 365 Field Service.



## | The Challenge

Disconnected systems, manual scheduling, and paper-based workflows slow down field operations. Missed appointments, delayed repairs, and poor visibility into technician activity can damage customer trust and increase costs.

Businesses need a smarter way to manage service requests, assets, and teams — one that's **connected, data-driven, and mobile-ready**.

## | Solution

Confiz helps organizations modernize field operations through a rapid 8-week implementation of Microsoft Dynamics 365 Field Service.

Our framework is built to deliver quick, tangible results — empowering your teams to:

- Schedule and dispatch the right technician, every time.
- Monitor field performance in real time.
- Access work orders, assets, and service history on mobile devices.
- Improve first-time-fix rates with predictive insights.
- Integrate seamlessly with Dynamics 365 ERP or CRM systems.

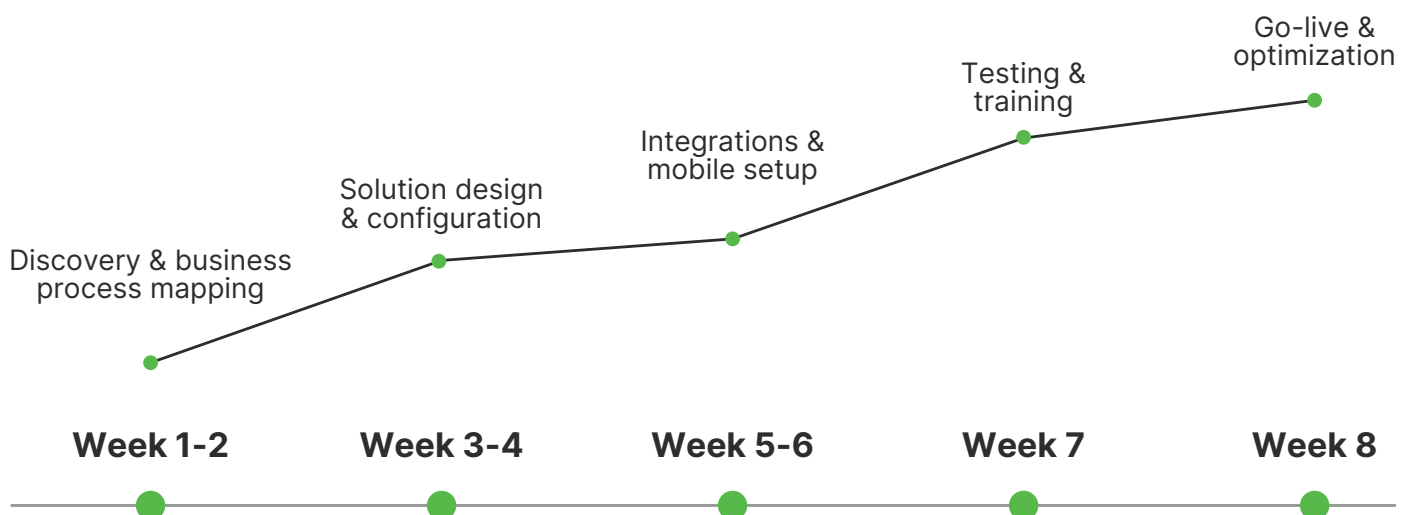
With Confiz, your field service transformation starts fast and scales with your business.



# Why Choose Confiz?

- **Microsoft Solutions Partner** with deep expertise in Dynamics 365.
- **Proven 8-week delivery methodology** minimizing disruption.
- **Post-go-live optimization** and user enablement support.
- **Pre-configured accelerators** for faster time-to-value.
- **Industry experience** across manufacturing, utilities, retail, and distribution.

## Implementation Snapshot



A fast, focused approach — delivering a ready-to-use, fully configured Dynamics 365 Field Service solution.



## | Expected Outcomes

- Streamlined field operations
- Improved technician utilization
- Higher first-time-fix rates
- Reduced service costs
- Greater customer satisfaction

## | About Confiz

Confiz is a global technology solutions and consulting company, empowering forward-thinking enterprises, including Fortune 100s, to strengthen and transform their digital core. Our expertise spans Dynamics 365 ERP & CRM, Managed Cloud Services, Bespoke Software Development, Data & Enterprise AI, and Microsoft Power Platform services.

With 18+ years of experience and a team of 700+ experts, we are recognized for our commitment to innovation, industry expertise, and a global outlook. Operating across the NA, EU, GCC, ANZ and APAC, and backed by six Global Development Centers, we drive business growth through cutting-edge solutions, enabling our clients worldwide to build a better future - today and tomorrow



# Start Your Transformation Today

Empower your field teams to work smarter, faster, and more connected. Let Confiz help you unlock the full potential of Microsoft Dynamics 365 Field Service.



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