

CX Success Program- Platinum Subscription

The Challenge: CRM Adoption & Optimization

CRM adoption is just the beginning—optimization is key to driving real business impact. Many companies lack the expertise and structured approach needed to ensure ongoing success.

The **CX Success Program - Platinum Subscription** delivers enhanced adoption and optimization services to ensure your CRM investment delivers measurable results.

Platinum Plan: Support Plus Adoption

- Adoption & Enhancement Services
- Success Manager – Weekly Office Hours
- System, Adoption, and Data Monitoring
- Twice Annual Roadmap Strategic Planning
- Quarterly Adoption Workshop
- Three Annual 2-week Adoption Sprints
- Training by MCT Certified Trainers

Why Choose Platinum?

- Optimize CRM Performance: Ensure seamless integration and system efficiency.
- Dedicated Expert Guidance: Weekly office hours with a Success Manager.
- Continuous Improvement: Regular adoption sprints and workshops.

Maximize the Value of your CRM Investment!

Contact us today to get started.

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