Hello I'm YOSI, can I help you?

Creating Future with Artificial Intelligence and ChatBots

In order to resolve the customer's doubts, solve claims; Channeling each case through preconceived meshes of proven paths that will help serve the user, providing immediate responses and reducing response times in Customer Service, YOSI is created.

YOSI

It is an Azure-based solution that enables you to provide a virtual assistant that grants help, 24/7/365 support, and immediate response to internal and/or external users to your organization.

- Immediate Response in Customer Service.

- Reduction of Operating Costs.

- Harnessing knowledge.

- Continuous Service 24/7/365

Attention 7/24/365 and Cost Reduction

- Being a digital service, it has no time barriers, no limitations pertinent to humans.

- Service that lowers cost over time, and is an OPEX service.

Immediate Response

- As a digital care, with cognitive services, the attention is executed immediately and permanently.

- Customer guide to their solution, and timely information.

- Improves the user experience.

Continuous Learning

- It does not carry repetitive training. It is a tool that is burdened with initial knowledge and learns in practice, only once.

- It analyzes the information of each user, giving the organization all the information about their preferences and interests, a benefit that will allow them to optimize the strategies.

Attention 7/24/365, Immediate Response and Continuous Learning