

# Microsoft 365 Copilot Change & adoption



### Targeted activity to guarantee Copilot adoption

Microsoft 365 Copilot is at the heart of the new AI era - helping employees produce high-quality work in significantly less time, fixing the problem of inefficient meetings, and solving the information overload faced in most organisations today.

As the world increasingly understands the powers of generative AI, employee expectations are rising. Providing access to tools which increase productivity and reduce time spent on low-value activities is a growing part of the employer proposition for forwardthinking organisations. With 68% of people reporting they don't have enough focus time and 62% saying they spend far too much time searching for information, it's clear that AI has a vital role in removing barriers to productivity.

As the utilisation of Copilot varies significantly across departments, areas, and teams, our approach involves a customised strategy for each area, prioritising an implementation that focuses on user needs. We engage in targeted communication, workshops, discussions, and training within each area to guarantee that the adoption of Microsoft Copilot aligns precisely with identified challenges.

### Providing a clear path for communication, training and adoption

To make the most of the new technology a clear path of communication, training and adoption needs to be outlined and deployed. Our journey takes an organisation though a three-phase approach with ongoing communications and feedback throughout.



## Phase 1 **Pre-flight**

- Communications planning and creation to raise awareness and excitement.
- Quick start training on Copilot.
- Champions sessions to help them become experts.
- Managers and teams leads engagement.



Take off

- Copilot for you workshop focusing on your use of Office 365 and identifying efficiencies.
- Copilot solutions playback showing how Copilot could solve some of the identified inefficiencies.



### Phase 3

**Flying** 

- Promptathon to improve user's maturity of Copilot and put the right support network in place.
- Use case gathering by speaking to top users and champions to define key use cases in different departments.

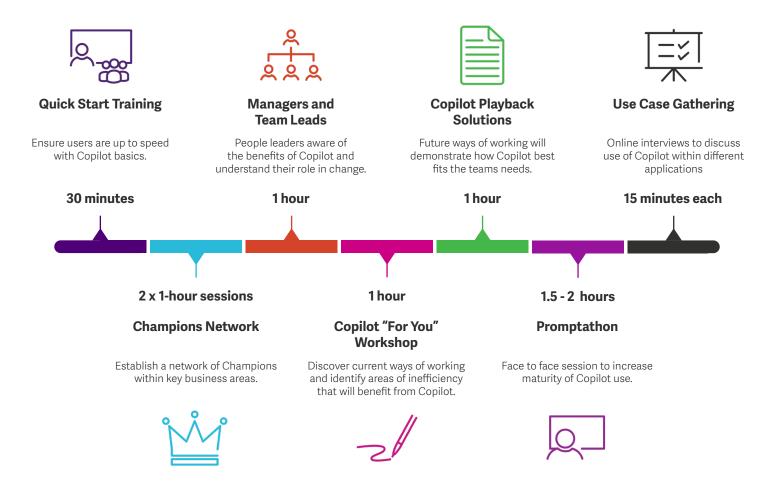






### Expert adoption and change management support

Through tailored assessments and workshops, our specialists will assist you with planning, communication, training and support to keep your end-users informed and engaged throughout the Copilot transformation.



### Why choose Advania?

- We've been involved with Microsoft 365 Copilot from the start, having worked with Microsoft in the Early Access Programme (one of the few organisations globally)
- We have "Preferred" status in Microsoft's Content AI Partner Programme – giving us early access to new features and roadmap info (1 of 20 globally)
- We know this space we're working with many organisations on their Al journey and have worked with Microsoft Al and the underlying platforms for years
- We are a Microsoft prioritised partner in the UK for Copilot implementation services (1 of 2)

- We have a full range of Microsoft 365 Copilot services from business case development, custom integrations and plugin development, through to Adoption & Change Management services
- We have a strong heritage and extensive capability across Teams, the Power Platform, SharePoint, and Microsoft Syntex



