

Introduction to Microsoft Managed Desktop

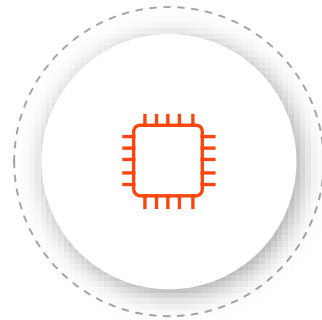


Microsoft Managed Desktop is a cloud-based management service that brings together Microsoft 365 Enterprise (including Windows 10 Enterprise and Office 365 Enterprise and cloud-based device management tools) and adds to these capabilities the end-user device deployment, IT service management, operations and user support and security monitoring and response. These services are delivered by Microsoft in partnership with Content+Cloud. Customers are seeing significant value from this pro-active approach to device management and the capability and experience that the Microsoft team brings.



Best experience

- Windows 10
- Office 365 ProPlus
- Windows Autopilot
- Modern device*



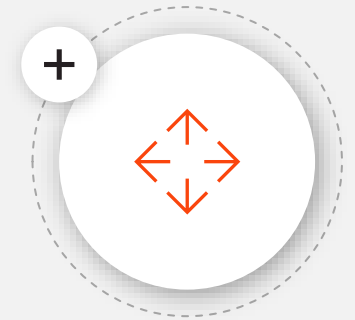
Latest technology

- Always up to date
- Semi-annual feature updates
- Monthly quality updates



Backed by Microsoft

- Device configuration
- Security monitoring
- App deployment
- Update management
- Desktop analytics



In association with Content+Cloud

- Customer readiness & Onboarding
- Deployment & apps
- End user IT support
- Offering localised and specific solutions to all users



MMD Immersion Workshop



Content+Cloud is one of a very small number of partners globally who have been working with Microsoft to bring the Microsoft Managed Desktop service to market. We are an approved MMD Support Partner.

We have developed a 'Microsoft Managed Desktop Immersion Workshop'. This is a 6 man-day engagement, with approximately one full day in a workshop with you. The engagement is designed to deliver the following benefits:

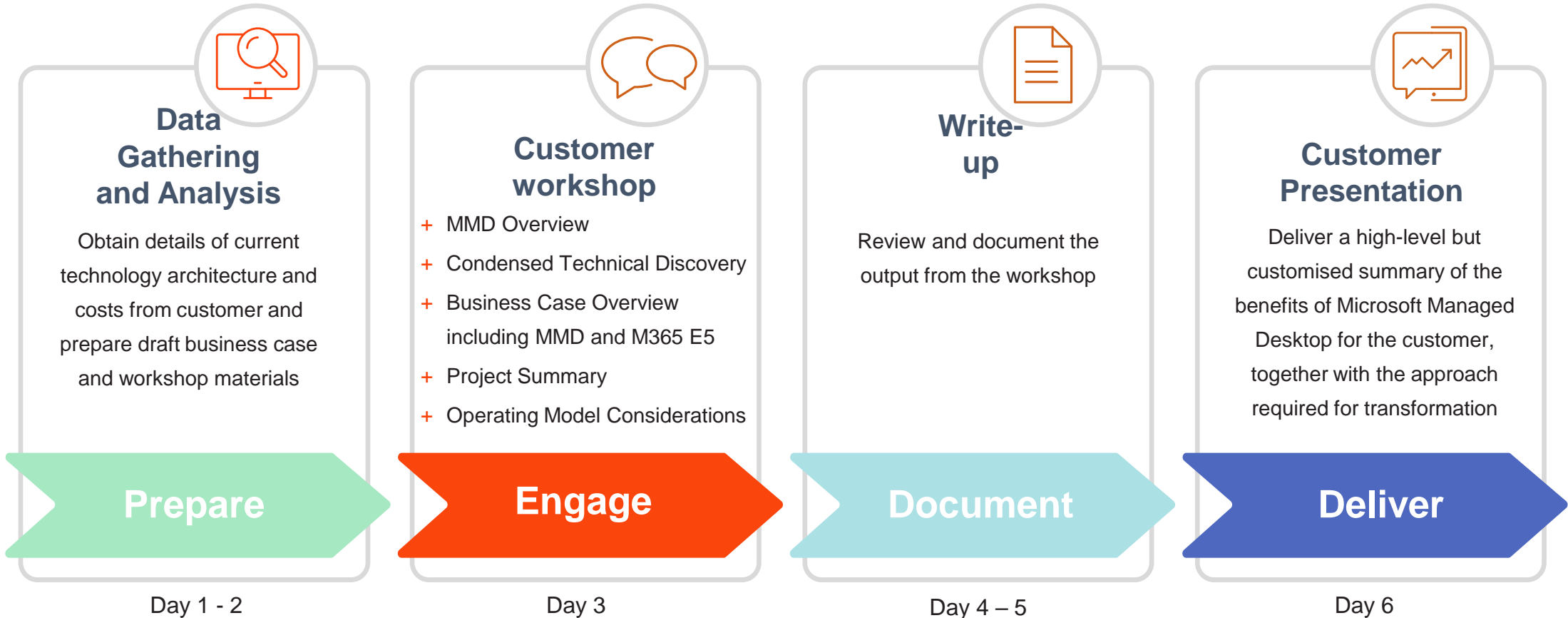
- + A chance to understand this important new service from Microsoft, including the MMD P1 and MMD P2 service offering
- + Create a high-level Business Case for MMD customised for you
- + Understand the viability of the usage of MMD for your organisation
- + Understand the technical pre-requisites for deployment
- + Understand the elements of your deployment plan
- + Start to plan the impact on your operating model
- + Understand the next steps for deployment



MMD Immersion Workshop



Understand how to delight users, improve security and free-up IT resources in a day's overview of Microsoft Managed Desktop



+ Typically 6 days of total work (subject to confirmed scope) with approx. 3 half days in customer workshop

