Seamly

Settle everything in one digital conversation

Seamly provides top-notch integrations between essential business systems and we ensure that digital conversations become more customer centric, faster, smarter, and cost-effective. Seamly is flexible and can be deployed across all channels. Utilize and reuse chatbot, voicebot, live chat, back-end, CRM, and feedback systems on the web, app, telephone, and popular social channels such as WhatsApp and Instagram.

CX Seamless Experiences
Your customers can manage everything in one conversation, even if different back-end systems are used behind the scenes. They won't have to start over and will enjoy a seamless and smooth experience all the way through.

Continuous development & innovation
We continuously develop and enrich Seamly with new smart features or new integrations (of systems or channels).

Fast implementation
We recognize the importance of time. That's why we're dedicated to getting Seamly up and running in your operational environments within 6 weeks.

Reusability
Everything we introduce today for any customer is immediately available to all our customers. This allows you to innovate as quickly as the leading conversational cases without impacting your IT capacity.

No IT required
Because we develop Seamly on an ongoing basis and implementation goes with a piece of code, you don't need your own IT capacity in case of further developments. We take care of it all for you!

Flexibility
Are your systems changing or are you adding a new one? We take care of it all, you hardly need to do anything yourself!

Who we work with:

DHL   Allianz ⑪   ᴖᴖ randstad   ARVAL BNP PARIBAS GROUP   SIEMENS

and many more!

Seamly Voice

Seamly Voice is a smart speech-driven voicebot designed to automate, personalize, facilitate self-service and prepare telephone conversations for a live conversation. Seamly Voice is available in 110 languages.

Seamly Messaging

Asynchronous communication, allowing the customer and employee to communicate at their own pace. Suitable for apps, Whatsapp and other messaging channels, and switch channels as preferred.

Seamly Translations

Seamly Translations offers automatic and real-time translation for entire conversations, including both chatbot and live chat services,

as well as the entire user interface. Available in 110 languages, it enables both customers and employees to communicate in their native languages.

Seamly Transactional

Seamly seamlessly integrates with your back-end or CRM, enabling customers to independently complete activities, such as scheduling their appointments, adjusting subscriptions, changing installment amounts, checking delivery statuses, or setting up payment arrangements. All within the conversation interface.

Seamly A.I.

Relieve yourself of tedious tasks and optimize processes with the power of generative A.I. Seamly A.I.

automatically and instantly summarizes conversations from chatbot, live chat, and even telephone interactions. We can recognize customer emotions and provide empathetic responses. Through data normalization, we translate complex inputs, such as postal codes or dates, into actionable data for systems and employees.

Integrations

Seamly's solutions integrate with any customer service platform, your back-end and systems like CRM and feedback platforms. We're flexible and can develop new integrations as needed. We already have 50+ integrations with for example: Genesys, Zendesk, QuandaGo, Salesforce, Microsoft Dynamics CRM, and many others!

For more information visit **seamly.ai**

Why Seamly?

<6	**12+**	**30+**	**50+**	**50+**
weeks from start to launch	countries active	updates and releases per year	companies helped	integrations