AZURE MANAGED SERVICES

A migration to Microsoft Azure can reduce data storage costs and increase agility. However, lasting value can only be realized when capacity, consumption, cost, and performance are optimized, continuously.

Not only do you need to keep up with ever-changing business demands, but with cloud provider upgrades, enhancements, and services. All while managing application performance, licensing, and utilization. It can be overwhelming and complex.

As a Microsoft Gold Partner, we are well-positioned to help you harness the full power of Azure. Through Azure Managed Services, we ensure your environment stays agile, secure, and cost-optimized. We take care of day-to-day cloud operations so that you can focus on strategic business initiatives.



Orchestration & Provisioning

We help you onboard and automate your Azure subscriptions.



Cost Optimization

We analyze your data to optimize your cloud spend, scaling up and down when appropriate.



Security

Using industry best practices and activities like penetration testing, our award-winning security experts proactively monitor, manage, and support your cloud environment to ensure your organization remains secure and protected.



Operational Support

We analyze your data to optimize your cloud spend, scaling up and down when appropriate.



Advisory Services

Our team of specialists review your tools, technology, and processes to provide you with strategic direction and actionable roadmaps.



Adoption & Change Management

Our team of certified specialists help you develop and implement a program to enable enterprise-wide user adoption.



SERVICE TIERS







		ESSENTIALS	ADVANCED	PREMIUM
	24x7 Event Monitoring & Alerting	✓	✓	✓
	Incident Triage & Escalation	✓	✓	✓
	Reporting & Operations Management	✓	✓	✓
	Incident Resolution		✓	✓
	Cloud Insights & Optimization		✓	✓
	Quarterly Service Review		✓	✓
	Governance		✓	✓
	IT Advisory Services		✓	/
	Client Success Management		✓	✓
	Adoption & Change Management			✓
	Full Operational Support			/
	Operational Enhancement Services			/
	Project-Based Services			✓

THE CORE BTS DIFFERENCE

When you choose Core BTS as your managed service partner, you get more than comprehensive cloud management. You get guidance. You get detailed insights. You get access to exclusive Microsoft programs. You know your environment will stay agile and secure, no matter what comes your way.

