



TRANSFORMING BUSINESS
THROUGH TECHNOLOGY

Microsoft Information Protection

Quick Deploy Package



OUR MISSION

TO TRANSFORM BUSINESS THROUGH **TECHNOLOGY**

We transform the way people and organisations work through Microsoft technology, enabling connection and productivity wherever you are.

OUR VALUES

At Core, our values guide us and shape our approach to everything we do, from our company culture to the service we provide to our customers.

Our culture is team-focused and respects diverse approaches, helping us to meet our commitments, drive innovation and support our customers in the best way possible.



Customers

We put our customers first, taking responsibility for our actions



One Core

We recruit, develop and retain the best talent in a supportive environment



Responsiveness

We're flexible, approachable and responsive to our customers' needs













Expertise

We are professional and constantly strive to achieve excellence for our customer, peers and partners



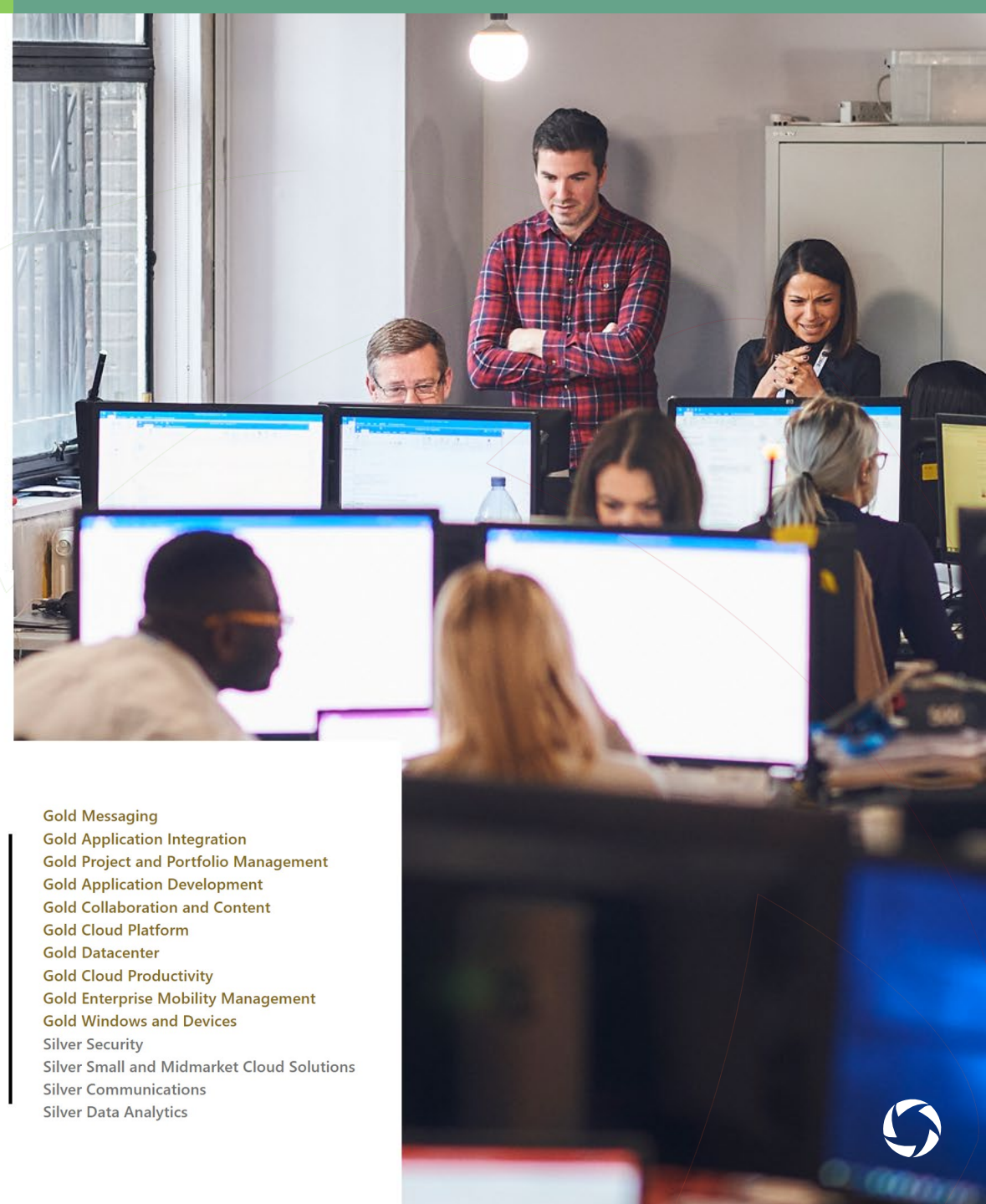
ABOUT CORE

-  Ranked Top 3 in UK for Microsoft SMC & Public Sector
-  First UK deployment of SharePoint in 2001
-  Top 3 for Microsoft UK Partner engagement
-  Top 0.5% for Teams licences and customer adoption UK
-  Delivered first Central Government Office 365 migration in 2013
-  Delivered first Cloud identity lifecycle management solution in 2010
-  Delivered first Zero Trust enterprise-wide architecture in 2013
-  Delivered first EMEA deployment of Windows 10 (now Autopilot) in 2016
-  Delivered first Cloud-based WAN in 2016
-  Delivered first N365 migration in 2020

Gold
Microsoft
Partner



Gold Messaging
Gold Application Integration
Gold Project and Portfolio Management
Gold Application Development
Gold Collaboration and Content
Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity
Gold Enterprise Mobility Management
Gold Windows and Devices
Silver Security
Silver Small and Midmarket Cloud Solutions
Silver Communications
Silver Data Analytics



SOME OF OUR CUSTOMERS



WHAT IS THE MIP QUICK DEPLOY PACKAGE?

Assess – 4 days

- An initial discovery and design workshop allows us to assess your environment to ensure the MIP tools can be deployed safely. We will use this opportunity to define business requirements for Sensitivity Labelling, Data Loss Prevention, and Classification through a series of discovery sessions involving the wider business functions. We will also explore the Compliance Manager dashboard, explore your current Compliance score and customise your improvement actions to reflect any compliance regulations you must adhere to.
- The results of the discovery session will then be used to develop a deployment plan.

Deploy – 3-5 days

The following features are in scope of deployment for customers on Microsoft 365 E3 licensing, based on a POC/Pilot:

- Core will help you protect data that is sensitive to you, by creating custom Sensitive Information Types.
- Classify and label your sensitive data with Sensitivity labelling. Core will help create your key sensitivity labels and configure the protection policies to ensure your sensitive data is secure.
- To discover the sensitive data you have in your Office 365 environment, Core will run content searches and provide reports showing where your sensitive data is being shared and stored.
- Core will create custom Data Loss Prevention policies applied to custom and out-of-the-box sensitive information types.

Handover – 1 day

- During handover, we will provide an operations guide and handover training for internal IT Teams to manage the deployed features moving forward



CORE MANAGED 365

A CORE MANAGED CLOUD SERVICE

Core Managed 365 delivers comprehensive support capability for Microsoft Office 365 environment.

Our 2nd and 3rd line support teams will be on hand to underpin your internal or external service desk function with first-time fixes, provide proactive monitoring and maintenance, and where needed, technical architect services.

Core Managed 365 is backed by contractual SLAs and managed by a dedicated Service Manager.



Specialist support from Core's experienced and accredited Microsoft team



Proactive monitoring and maintenance of your Microsoft 365 environment



Dedicated Service Manager to ensure Continual Service Improvement



Access to our team of technical architects



2nd and 3rd line Incident & service request handling



Follows ITIL v3 and v4 frameworks



WHAT IS IT LIKE WORKING WITH CORE?

We achieved an
NPS score of **60**
IN 2021



I've always found Core to have a pleasing 'can do' attitude, but to not rush to deliver an incorrect solution. Identity solutions have always been well-considered and designed.

Joel S

CHESTERTONS

Professional, personable and knowledgeable.

Attilio M



Great team at Core, take time to understand requirements and to deliver to time and quality.

Liz G



Core have been very responsive and supportive in the recent crises (fire and Covid-19). While there is always room for improvement, Core addresses issues promptly and come across and come across as very open and keen to deliver a good service, which is important in our suppliers. Core haven't 'hidden behind the contract' at any point.

Jane D



I always have friendly and constructive dialogue with the staff at Core.

Andrew R – NECS (NHS)

