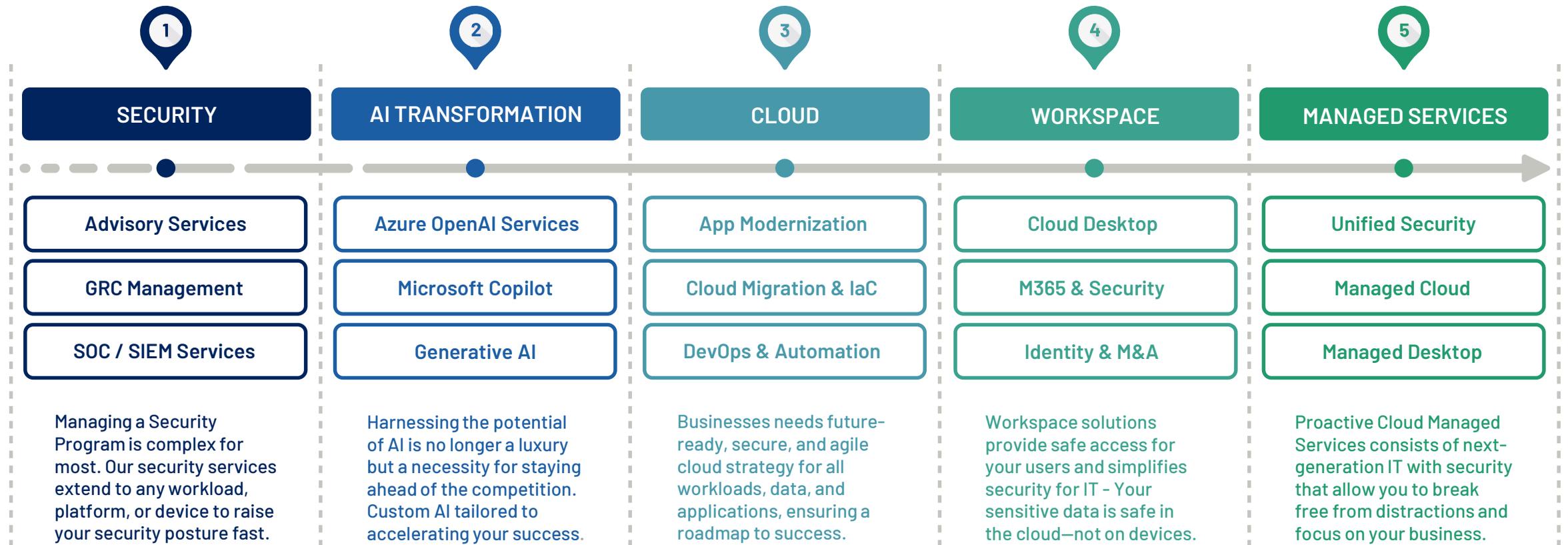


Azure Virtual Desktop (AVD) Deployment

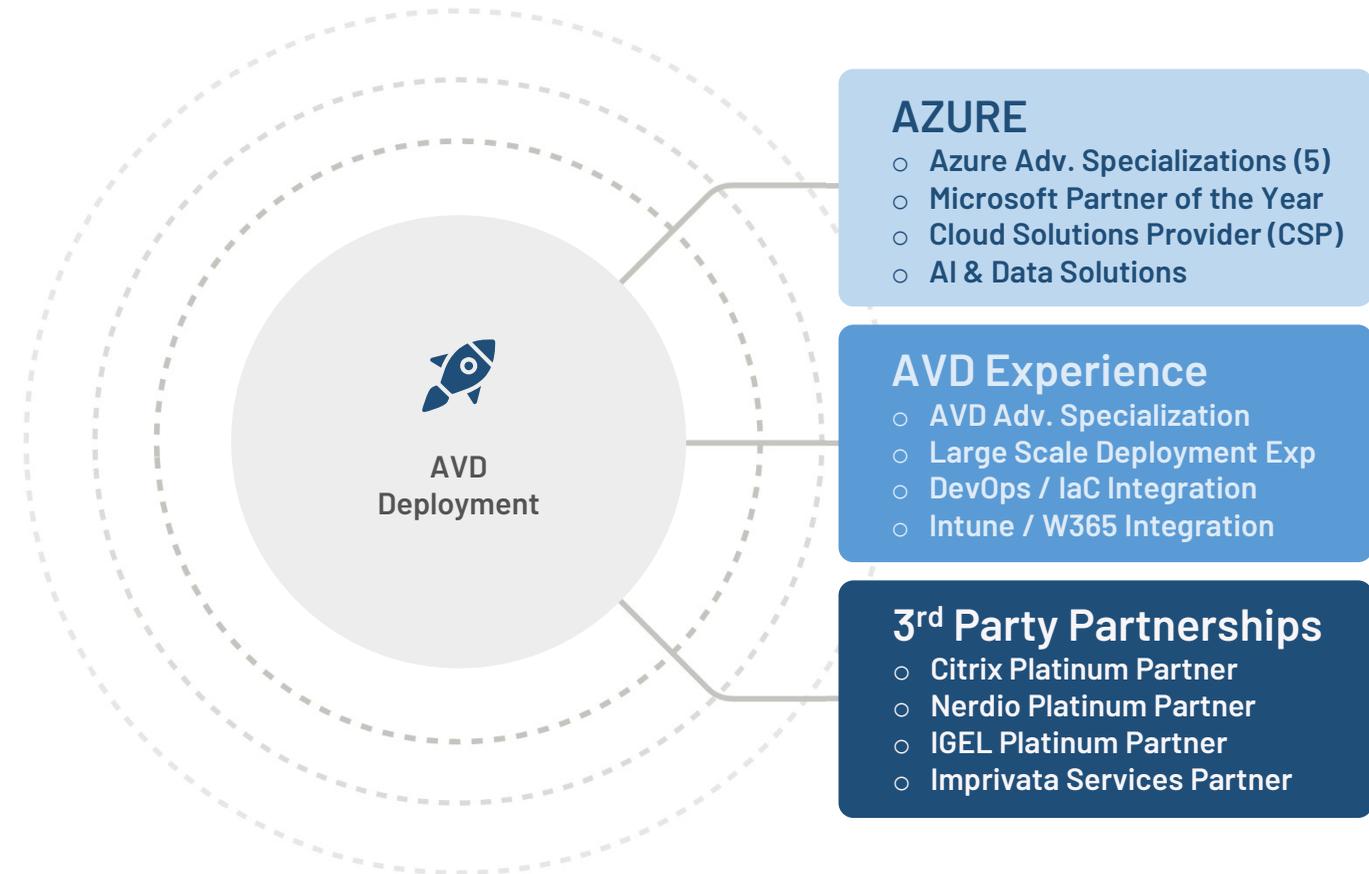
Azure Commercial Marketplace Offer



Services & Outcomes



Azure Virtual Desktop (AVD) is the next generation of Cloud Workspaces for user productivity. The migration of workload from the physical datacenter to Azure takes skill and experience to meet the expectation of performance. AVD Deployment Offer fast-tracks your success to Cloud Apps and Desktops.



Coretek: Who We Serve



Financial Services



Insurance



Healthcare



Retail



Government



Manufacturing



18+ years of serving Hospitals, Healthcare providers, Healthcare SaaS platforms, and Insurance/Payer systems

- System integrations and migrations
- Clinical & cart systems
- Mergers & Acquisitions
- Advisory and consulting
- IT & Security managed services

13+ years of serving Local, State, & Federal agencies as well as government contractors

- CMMC-RPO (registered partner organization) & CAGE 64YZ7
- Secured enclaves & Gov cloud platforms
- Advisory and consulting
- Security Advisory and Assessments
- Partnered with 3PAOs for findings remediation

13+ years or serving Manufacturing, Finance, Insurance and FinTech

Scope Overview



PHASE	SCOPE
Analysis, Planning and Design	<p>Objective: Gain a full understanding of the detailed solution, design goals inputs and create a 1.0 Approved Level Design. Scope:</p> <ul style="list-style-type: none">a. Landing Zone Reviewb. Resource Location infrastructure and integrationc. Existing Horizon review for AVD baselined. Networking Subscription Designe. Architecture and Designf. Identity Review with conditional access/MFAg. Ingress and Identity, RDP Short pathh. Migration Planningi. Image and Application reconciliationj. DR Considerations
AVD Infrastructure Deployment	<p>Objective: Prepare Azure Virtual Desktop Infrastructure</p> <ul style="list-style-type: none">a. Deploy Subscriptions and Azure File Storageb. Tenant Configurationc. Host Pool configurationsd. Scaling Configurationse. Set initial policies
Image Deployment	<p>Objective: Create an image for scaling with all required applications and best practices. Scope:</p> <ul style="list-style-type: none">a. Create 2 Imagesb. Integrate up to 10 applications per Imagec. Deploy Image experience best practices
Functional Testing and UAT	<p>Objective: Assure High initial quality through iterative and interactive testing. Scope:</p> <ul style="list-style-type: none">a. Functionally test all image components and applications for optimal behaviorb. Validate initial operability of applications and infrastructure sub-componentsc. Reconcile infrastructure against original designd. Remediate as required

Scope Overview



PHASE	SCOPE
Pilot	<p>Objective: Pilot the finalized configuration with production users to validate the experience</p> <ul style="list-style-type: none">• Identify a pilot group• Provide white glove pilot support for up to 24 hours• Remediate as required• Validate performance metrics at scale
Migration	<p>Objective: Conduct the full cutover of users in conjunction with Polsinelli support infrastructure. Scope:</p> <ul style="list-style-type: none">• Create and distribute pilot documentation and user instructions• Assure Windows App deployment• Provide escalated migration assistance (Duration Determined by Selected Plan Type)
Documentation and Closure	<ul style="list-style-type: none">• Provide all working documentation, Topology and As built Documentation• Provide Knowledge transfer sessions and any knowledge articles available for common administrative tasks• Review and refresh cost management metrics at scale
Project Management	<p>Objective: Manage risks, issues and schedule within the project. Scope:</p> <ul style="list-style-type: none">• Conduct weekly project meetings• Manage risks and issues• Manage project budget• Provide a primary escalation point

Scoping Assumptions and Risks



	Assumptions
Scope Assumptions	<ul style="list-style-type: none">• A single, Windows 11 Multi is suitable for all workloads• 10 applications are required for Each Image• M365 E3/E5 + is available for all users• Migration Support will occur to migrate the selected plan Type of users
Coretek Responsibilities	<ul style="list-style-type: none">• Provide highly skilled technical resources to help achieve customer objectives.• Responsible for deliverable quality and Customer overall satisfaction with Coretek' s services.• Responsible for Coretek Services resource allocation.• Provide a named person to serve as a focal point for all communication and project implementation activities.• Provide highly skilled technical resources to help assess the customer environment.• Resource Coordination: Oversee the allocation and scheduling of project resources, both internal and external, to ensure timely progression of project milestones.• Timeline Management: Develop and maintain project timelines, adjusting as necessary to meet changing project demands and ensuring all team members are aware of their deliverables.• Technical Design: Review, Design and plan the architecture to align with the Customers business goals and technical requirements.• Deployment Strategy: Develop and execute a deployment plan for the environment, including expansion, changes and integration strategies
Client Responsibilities	<ul style="list-style-type: none">• Provide the name of a single point of contact in writing prior to the start of the engagement. This single point of contact will be responsible to ensure all Customer tasks can be completed within the allotted timeframe and that all Customer responsibilities are upheld. Failure to meet this requirement could affect the time and costs required to deliver the solution.• Manage project issues, risks, and escalations• Provide technical resources with a working knowledge of the project as a point of contact for each IT team involved in the project.• Provide Coretek resources with access to office space, network connectivity, phone line, badge/security access to the building and all other items reasonably necessary to perform the work outlined in this SOW.• Perform user acceptance testing of all applications in the virtual desktop environment.• Provide Coretek all remote access capabilities needed to perform work on the project prior to project kick-off.• Provide Coretek technical staff with the necessary access to build and configure the environment defined within the scope of this agreement without customer intervention.• Provide Remote access to be enable remote unattended work.