Voice   Chat/Social   Email

Voice

Re-imagine CX With AI Voice Assistant

Rezo's AI Voice solution offers cx automation platform with smart speech ability to handle bi-directional outbound reach outs and inbound queries to proactively engage with customers, in the same way you would with a friend. Created using innovative and complex algorithms, it enables enterprises to handle up to 85% of inbound and outbound interactions, delivering a 360-degree customer experience.

AI-Agent With Feelings

With emotion and tone analysis, the platform easily spots churn signs, and unpleasant sentiments, and resolves customer issues accordingly. In addition, when the mood is positive, call center evaluation enables up-sell or cross-sells signals.