cortex

Technical Support

Resources

- Self serve thru our Help Center, where you'll find Setup Instructions, Getting Started guides, Best Practices, & FAQs
- Visit our Documentation
- **Team ticket visibility** – please provide email addresses

Contacting our Support Team

- **Live chat support** is available 10:00 – 6:00 pm EST, M–F
- Support in the **Cortex app**
- **Email**: help@cortex.io
- **Slack:**