



# Driving **Digital Transformation** for Global Businesses through **Analytics, Insights, and Artificial Intelligence**





By 2020, 50% of analytical queries will be generated via search, natural language processing (NLP) or voice, or will be automatically generated.

– Gartner



By 2023, data literacy will become an explicit and necessary driver of business value, demonstrated by its formal inclusion in over 80% of data and analytics strategies and change management programs

– Gartner



While 75% say it's very important to deliver actionable intelligence to employees across the enterprise, less than a quarter of organizations (24%) are able to achieve this.

– Harvard Business Review  
Analytic Services

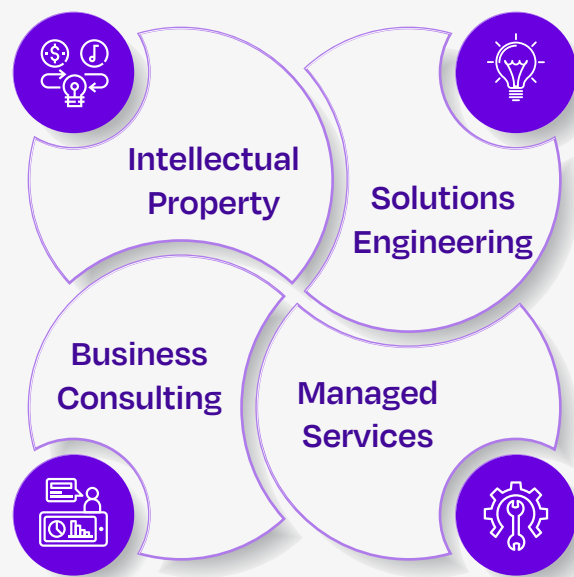


By 2021, 66% of analytics processes will no longer simply discover what happened and why; they will also prescribe what should be done.

– Ventana Research Assertions

# Moving Your Business into the 5<sup>th</sup> Direction – the Future

## C5i Discovery Engagement Model



# Key Components of C5i Discovery

## Augmented Analytics



**Automated Data Extraction & Metadata Management** using a library of inbound data connectors



**Self-growing Knowledgebase** empowering Insights Generation, Recommendation, and Publishing



**Model Factory** comprising of industry-focused pre-trained machine learning models



**Centralized and Continuously-refreshed Search Index** for faster query throughput



**Smarter Decision Engine** for insights prioritization and determining its relevancy



**Automated Narrative Generation Service** for publishing contextual and actionable insights



**Insights Consumption through Multiple Mediums** such as Chat, Voice, Search, PPT, Word and Email

**C5i Discovery Insights  
Analyst-on-demand  
powered by AI**

## BUSINESS IMPACT

- Year 1 cost savings of over \$250,000 through process automation & augmentation
- Accelerated Speed to Insights through reduction in the ad-hoc insights generation time from an average 10-15 business days to less than few hours.
- Access to insights in <3 seconds through natural mediums like Voice/Text Chat and Search
- Over \$650,000 lift in top line within 24 months of deployment due to faster decision-making

# TESTIMONIALS



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Developing data dexterity in the organization has always been a major challenge for the CDO office, and we are really fortunate to have C5i Discovery as part of our ecosystem, and transforming our organization in to a data-driven organization. Thanks to the C5i team and we are looking forward to the new releases

**- Chief Data Officer, Fortune 500  
Multinational Technology Co.**

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We have gained lot of time and cost efficiencies through C5i Discovery, and we are really happy with the Model Factory and the Smart Decision Engine components, which enable our in-house analysts and influencers in doing faster root cause analysis and empower them with actionable tasks with inbuilt tracking and feedback collection. Great job team

**- Head of CRM, Fortune 500 Insurance  
Provider (Health, Life, and Disability)**



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