



# WHY COURTESY CONNECTION?

The top property management answering service

## IT JUST WORKS.

When a prospect or resident calls an apartment community, it's critical that the call get fielded appropriately. When site staff aren't available, then Courtesy Connection jumps in.

### WE FIELDED OVER 5 MILLION CALLS ON BEHALF OF:

- 85 property management firms
- 1,800 apartment communities
- 500k units
- Across 45 states

IN  
2023

### WE EMPOWERED SITE STAFF AT THE AVERAGE PROPERTY TO:

- Make 122 outbound calls to residents on behalf of properties without exposing personal cell phone numbers
- Save over 10 hours through voicemail transcriptions

## KEY FEATURES WITH COURTESY CONNECTION:



### MASKED OUTBOUND CALLS

Making property calls from your cell phone? Prospects and residents will see the community phone number in Caller ID, not your cell phone number.



### VOICEMAIL TRANSCRIPTION

Voicemail made easy! Courtesy Connection transcribes voicemails, and it can even translate them too!



### CALL RECORDING

100% of platform inbound and outbound calls are recorded (unless you select otherwise). Increase accountability, improve service.

[Learn More](#) | [Book a Demo](#)  
[sales@courtesyconnection.com](mailto:sales@courtesyconnection.com) | [678.829.4478](tel:678.829.4478)



COURTESY  
CONNECTION