

How to Adopt an Inclusive Culture

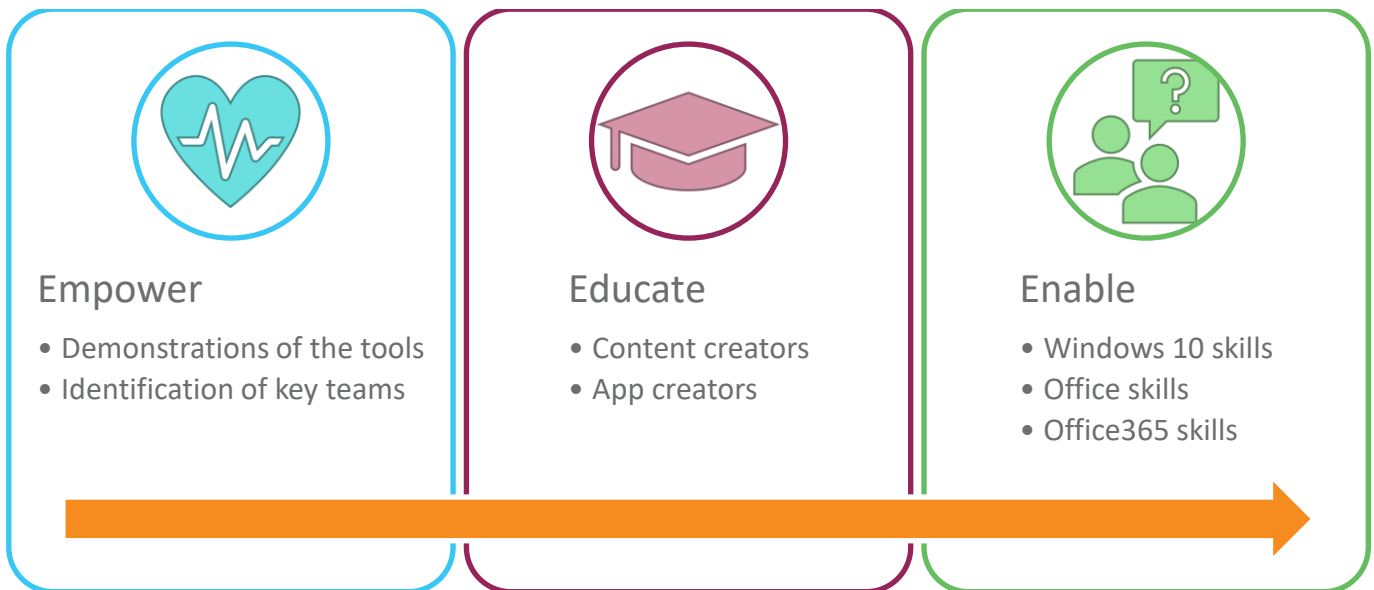
As a Microsoft Gold Partner who have worked with numerous clients across the public sector and commercial industries over many years, CPS are well aware of both the legislative requirements for accessibility, and the capabilities that Microsoft provides.

Most organisations are unaware of the specific needs of their users when it comes to accessibility. In some cases, needs are obvious to the naked eye however around 70% of needs are not!

At CPS we are experts in marrying together the capabilities of technology (Power Platform, Microsoft 365, Power BI) with effective change and adoption to deliver outstanding results. This package of services delivers the cultural changes needed to increase the productivity of your users by enabling them to work in a way that best suits their personal needs.

Our approach is simple:

- **Empower** your organisation to understand the full range of support that the Microsoft platforms can provide
- **Educate** your content and app creators in how to use the accessibility features effectively
- **Enable** all employees to choose how they use the capabilities



Empower

Over the years we have found many scenarios where capabilities that are initially designed to fulfil specific needs are actually beneficial to many more users than expected, whether they have a specific need or not, e.g. the ability to dictate text into the Office products.

Awareness of the challenges and the potential solutions is key. To raise awareness, sessions will be held to highlight the needs of users, ranging from permanent physical disabilities through hidden neuro



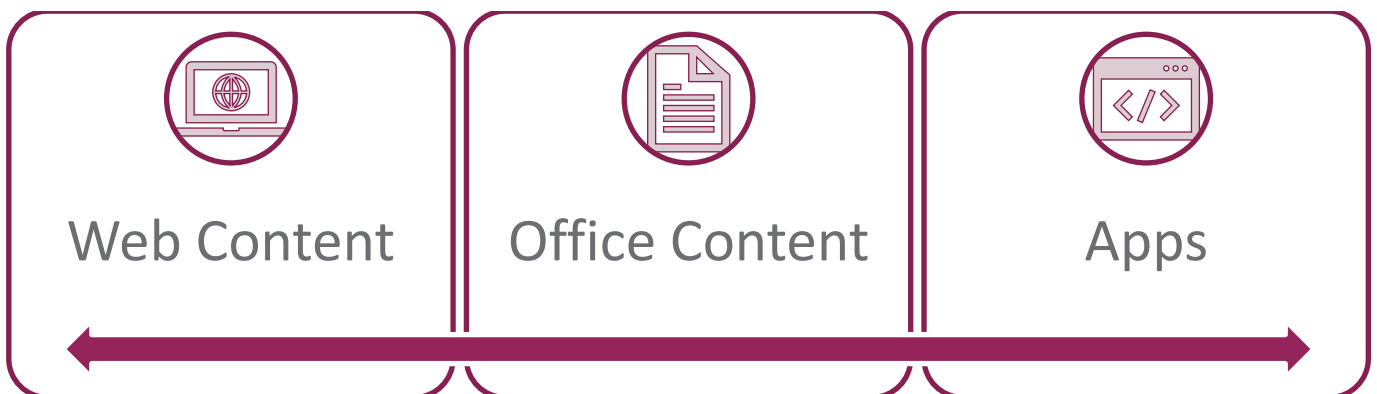
diversity to temporary situations like a broken arm, and the technology solutions that are available including:

Needs	Technology
<ul style="list-style-type: none">• Vision• Hearing• Mobility• Neurodiversity• Learning• Mental Health	<ul style="list-style-type: none">• Windows 10• Office• Office 365• Microsoft Teams• Power Platform

In this one-day Art of the Possible session, CPS will demonstrate how the tools can support different needs. Importantly, the attendees will have the chance to experiment with the tools.

Educate

Successful support for accessibility within an organisation comes from a culture of empathy in all aspects of content and application creation, whether it is someone writing an email, publishing a document, creating a news article or building an app.



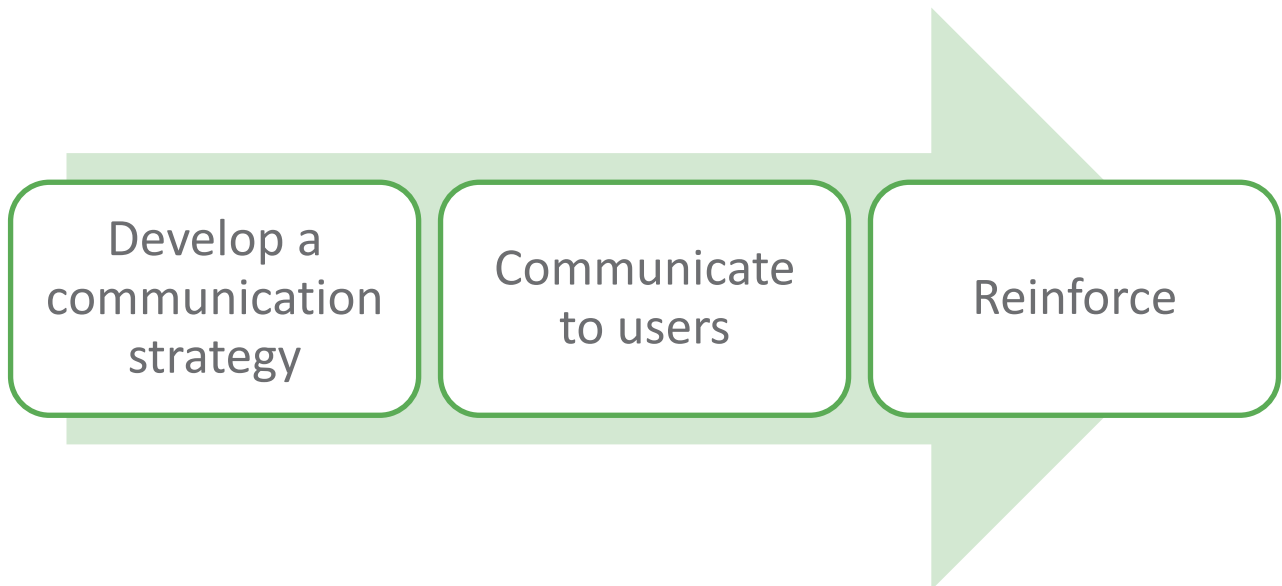
Education starts with those who create the content and apps that everyone consumes. This includes the communications teams, developers of solutions and those responsible for the intranet. They will be trained to ensure that they are able to lead the way in creating accessible content and apps, whether through writing content, procuring solutions or building apps.



Enable

All consumers of content and apps need to understand how they may be able to use the tools at their disposal to maximise the efficiency to suit the ways that they work. This may include:

- Changing the colours
- Reducing distractions
- Using tools like immersive reader
- Using voice instead of text



CPS will work with your organisation to develop a strategy to communicate the capabilities of the tools so that your culture will be transformed and those who have a need will be served, whether they have stated their need or not.

Why CPS?

CPS are an award-winning Microsoft Gold Partner with over 25 years' experience working with customers across all industries. We pride ourselves on delivering bespoke solutions to our clients to tackle specific business issues and ensure we work with all users, both technical and business alike to achieve successful adoption.

- Advanced Specialisation in Adoption and Change Management (one of two in the UK)
- Tier 1 Power Platform Partner
- Top 10 Modern Workplace Partner in the UK
- Microsoft Accessibility Partner